



Procurement Department Bid Section
Customer Center 1st Floor, Room 002
21 W. Church Street
Jacksonville, Florida 32202

April 14, 2023

ADDENDUM NUMBER: One (1)

TITLE: 1411178846 RFP Affordable Care Act (ACA) Administrative Services

PROPOSAL DUE DATE: April 26, 2023

TIME OF RECEIPT: 12:00 PM ET

THIS ADDENDUM IS FOR THE PURPOSE OF MAKING THE FOLLOWING CHANGES OR CLARIFICATIONS:

1. **Question:** How many employee lives (average) are being managed monthly under the current Affordable Care Act solution?

Answer: 2,080

2. **Question:** How many Forms 1095 were produced and mailed for the 2022 tax year?

Answer: 2,540

3. **Question:** What are the top 3 pain points JEA is experiencing with the current Affordable Care Act solution?

Answer: None

4. **Question:** What level of support is JAE looking to receive monthly, quarterly, and annually from their ACA vendor?

Answer: We currently submit files monthly beginning in May and would require any feedback on the files and questions. Annually full support to ensure files and forms are sent and all deadlines are met.

ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE PROPOSAL FORM