

Technology and Customer Services Upcoming 6 month Bids* Formal Bid/Project Name	Contract Type	Estimated Advertisement (Subject to change)	Estimated Work Start (Subject to change)	Scope	Estimated Contract Value	Target JSEB Goal
Formal Continuing Services						
Bill Print Presentment and Electronic Payments	Customer Services	Jul-21	Summer 2022	Bill Print Presentment and Electronic Payments	\$6,700,000.00	No
Cisco Contact Center Managed Services	Techonolgy Services	Jul-21	Fall 2021	The awarded Managed Services Provider (the Company) will need to provide support for JEA's contact center UC/UCCE Unified Contact Center Enterprise environment.	\$480,000.00	No
FY22 Cisco Hardware Equipment and Support Purchases with 1 Year Support Contract	Techonolgy Services	Aug-21	Fall 2021	FY22 Cisco Equipment and Support Purchases with 1 Year Support Contract. Specific Estimate Equipment List and unlisted percentage discounts	\$1,600,000.00	No
Cisco Smartnet Maintenance/Support for Network Infrastructure	Techonolgy Services	Aug-21	Fall 2021	Cisco Smartnet Maintenance/Support for Network Infrastructure. Percentage disount off Cisco List	\$2,500,000.00	No
FY21 Hewlett Packard Hardware/Equipment Purchases with 1 Year Support Contract	Techonolgy Services	Aug-21	Fall 2021	FY22 Hewlett Equipment and Support Purchases with 1 Year Support Contract. Specific Estimate Equipment List and unlisted percentage discounts	\$500,000.00	No
Telephony, Network, Internet, and DdOS Services	Techonolgy Services	Aug-21	Winter 2021	Telephony, Network, Internet, and DdOS Services	\$2,800,000.00	No
Formal Potential Capital Projects						
Fiber Replacement and Build (Replace & Refresh)	Techonolgy Services	Fall 2021-Winter 2021	Fall 2021-Winter 2021	Fiber Replacement and Build (Replace & Refresh)	\$1,300,000.00	No
Communication Towers (Replace & Refresh)	Techonolgy Services	Fall 2021-Winter 2021	Fall 2021-Winter 2021	Communication Towers (Replace & Refresh)	\$2,000,000	No
First Coast Radio System - Upgrades & Radios (Replace & Refresh)	Techonolgy Services	Fall 2021-Winter 2021	Fall 2021-Winter 2021	First Coast Radio System - Upgrades & Radios (Replace & Refresh)	\$450,000.00	No
Network Equipment (Replace & Refresh)	Techonolgy Services	Fall 2021-Winter 2021	Fall 2021-Winter 2021	Network Equipment (Replace & Refresh)	\$435,600	No
PC and Laptop Refresh (Replace & Refresh)	Techonolgy Services	Fall 2021-Winter 2021	Fall 2021-Winter 2021	PC and Laptop Refresh (Replace & Refresh)	\$650,000.00	No
Wireless Network (Replace & Refresh)	Techonolgy Services	Fall 2021-Winter 2021	Fall 2021-Winter 2021	Wireless Network (Replace & Refresh)	\$400,000	No
IT Infrastructure (Replace & Refresh)	Techonolgy Services	Fall 2021-Winter 2021	Fall 2021-Winter 2021	IT Infrastructure (Replace & Refresh)	\$1,200,000.00	No

***Project/Timelines Subject to Change**