

JEA
BOARD MINUTES

July 18, 2017

The JEA Board met in regular session on Tuesday, July 18, 2017, on the 19th Floor, 21 W. Church Street, Jacksonville, Florida. Present were Alan Howard, Frederick Newbill, Tom Petway and Kelly Flanagan. Delores Kesler and Husein Cumber attended telephonically.

Agenda Item I – Welcome

- A.** The meeting was **called to order** at 12:00 PM by Chair Howard.
- B.** A **Moment of Reflection** was observed by all.
- C.** The **Pledge of Allegiance** was led by Chair Howard.
- D.** **Adoption of Agenda** – The agenda was approved on **motion** by Secretary Newbill and second by Vice Chair Kesler.
- E.** The **Safety Briefing** was given by Paul McElroy, Managing Director/Chief Executive Officer.
- F.** **Sunshine Law/Public Records Statement** – Jody Brooks, Chief Legal Officer, stated this Board Meeting is being held in compliance with Florida’s Government in the Sunshine Law, §286.011. The complete statement can be found in section I. F. of the Board package.
- G.** **Recognition of the 50th Anniversary of the Kiss of Life Photo** – Mike Hightower, Chief Public Affairs Officer, provided an overview of the historical event in the life of JEA, which led to the Rocco Morabito’s Pulitzer Prize winning “Kiss of Life” photo, showing JEA employee J. D. Thompson providing rescue efforts to Randall Champion after he became unconscious following contact with a low voltage line. Mr. Hightower presented a video, produced by the Jacksonville Historical Society, documenting this event. Jeremy Mathews, Director, Electric System Construction & Maintenance, advised the Board of the significance of this photo and the importance of safety today at JEA. Chris Richardson, Construction & Maintenance Working Foreman provided a personal perspective of the photo, as his father was the foreman on duty that day. A framed copy of the photo was presented to the Board to become a permanent part of the Tower or Customer Care lobby and a proclamation from Mayor Lenny Curry commemorating the day was read by Mr. Hightower. Mr. Hightower recognized special guests including J. D. Thompson and his family, as well as Karen Perkins, a JEA retiree and unofficial historian, who took an interest in the event, researching it and sparking renewed interest in the community.

Agenda Item II – Presentations and Comments

- A.** **Comments from the Public** – none
- B.** **Council Liaison’s Comments** – Council Member Matt Schellenberg advised the Board that he was happy to be the new liaison and hoped to represent the council well and to contribute to the betterment of JEA.
- C.** **Office of the Mayor Liaison’s Comments** – Dr. Gaffney had no comments.
- D.** **Nassau County’s Ex-Officio Representative’s Comments** – Mr. Mullin was not in attendance.

Agenda Item V – For Board Consideration

A. Consent Agenda – used for items that require no explanation, discussion or presentation and are approved by one motion and vote. On **motion** by Ms. Flanagan and second by Secretary Newbill, item 1 on the Consent Agenda was unanimously approved and items 2 through 5 were received for information.

1. Approval of Board Meeting Minutes June 20, 2017 – approved
2. Sole Source and Emergency Procurement/Procurement Appeals Board Report – received for information
3. Monthly JEA Financial Statements – received for information
4. Monthly JEA Operations Report – received for information
5. Monthly FY17 Communications & Engagement Calendar and Plan Update – received for information

B. Strategic Discussions/Action

1. Customer Communication Summary – Kerri Stewart, Chief Customer Officer, provided an overview of JEA’s customer communications, how JEA’s customers view the message and the content JEA wishes to convey. Ms. Stewart discussed the multiple types of communication streams including owned media, the new JEA.com website, email communications, shared media communications, paid media communications and earned media communications. In addition, Ms. Stewart shared the results on customer recall and the impacts of positive communication, as well as JEA’s strategy and next steps. This item was received for information.
2. JEA Quarterly Financial Summary – Melissa Dykes, Chief Financial Officer, shared the financial results for the quarter ending June 30, 2017, including the impact that weather has had on those results. This item was received for information.
3. Monthly Operational and Financial Review – Paul McElroy, Managing Director/CEO, presented the monthly review of JEA’s operational and financial metrics for electric and water/wastewater services. This item was received for information.

C. Open Discussion – Board Members held discussions regarding open positions on the Governing Board of the St. Johns River Water Management District and the JEA Board of Directors.

D. Other New Business – none

E. Old Business – none

Agenda Item IV – Reports

A. Managing Director/CEO’s Report – Paul McElroy, Managing Director/CEO provided an update on the following items:

1. J. D. Power Residential results
2. Two audits conducted at JEA last week: the Federal Energy Regulatory Commission (FERC) on JEA’s physical security of the bulk electric system and FERC, in conjunction with the North American Electric Reliability Corporation (NERC) and the Florida Reliability Coordination Council (FRCC) on JEA’s Critical Infrastructure Protection (CIP).

- 3. JEA is continuing work on the new downtown campus
- 4. Plant Vogtle
- 5. Recommendation to the Board that the November Board meeting be rescheduled to November 28th due to the Thanksgiving holiday

B. Chair’s Report – none

Agenda Item V – Closing Considerations

A. Announcements – Next Board Meeting – August 15, 2017

B. Adjournment

With no further business claiming the attention of the Board, Chair Howard adjourned the meeting at 1:07 PM.

APPROVED BY:

SECRETARY

DATE: _____

Board Meeting recorded by:

Cheryl W. Mock
Executive Assistant