

## January 2024

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

8001 Baymeadows Way

Jacksonville, FL 32256

Duval County

Monday, January 8, 2023 @ 12:22pm

Estimated gallons released: 3000

Action Taken: Vacuum truck used to clear blockage from gravity line to stop overflow.

Due to location of spill, no recovery is able to be made. Sampling of creek will begin on 1/9/2024.

Preliminary Cause: Equipment Failure

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

8001 Baymeadows Way

Jacksonville, FL 32256

Duval County

Monday, January 22, 2023 @ 3:06pm

Estimated gallons released: 200

Action Taken: Blockage removed to stop overflow.

Preliminary Cause: Blockage

1715 Kings Rd

Jacksonville, FL 32204

Duval County

Tuesday, January 23, 2024 @ 11:30 AM

Estimated gallons released: 100

Action Taken: Removed grease blockage, washed down and recovered all sewer/wash water from storm drain

Preliminary Cause: Grease

7380 Philips Highway

Jacksonville, FL 32256

Duval County

Tuesday, January 30, 2024 @ 11:26 AM

Estimated gallons released: 900

Action Taken: Force main was repaired. Rain/ditch water, sewer, and wash water were recovered. Affected area was washed down.

Preliminary Cause: 3rd Party

#### Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

3609 Colony Cove Trail West - 1/5/2024 @ 5:00 pm - 5 gallons

6353 Lake Plantation Drive - 1/28/2024 @ 8:55 pm - 50 gallons

#### Other Events Reported To The State Watch Office

Alumni Dr and UNF Dr

Jacksonville, FL 32224

Duval County

Monday, January 8, 2024 @ 11:39am

Estimated gallons spilled: 10,000

Action Taken: Valves closed to stop overflow. Contractor to repair pipe.

Preliminary Cause: Contractor Error

#### February 2024

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

12222 Old Saint Augustine Rd

Jacksonville, FL 32258

Duval County

Thursday, February 22, 2024 @ 11:20 AM

Estimated Gallons: 1500

Action Taken: ARV was shut off and area was washed down. Large vac trucks recovered basin water and sewer out of 2 down stream storm water basins.

Preliminary Cause: ARV

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

3640 Las Vegas Rd

Jacksonville, FL 32257  
Duval County  
Friday, February 2, 2024 @ 10:29 AM  
Estimated gallons released: 200  
Action Taken: Small vactor maintained spill until crew arrived onsite. Large vactor assisted while leaking nipple/valve repaired to stop leak.  
Preliminary Cause: Equipment Failure

2426 Jerusalem St  
Jacksonville, FL 32207  
Duval County  
Friday, February 9, 2024 @ 12:00 PM  
Estimated gallons released: 300  
Action Taken: Vactor removed blockage from manhole. Full recovery of sewer made in storm drain and street was washed down.  
Preliminary Cause: Overflow

3338 Secret Isle Ln  
Jacksonville, FL 32225  
Duval County  
Monday, February 12, 2024 @ 9:13 AM  
Estimated gallons released: 100  
Action Taken: Blockage was cleared and overflow was stopped. Affected area was washed down and recovered sewer/wash water from storm drain basin.  
Preliminary Cause: NA

7233 Blanding Blvd  
Jacksonville, FL 32244  
Duval County  
Tuesday, February 13, 2024 @ 5:00 PM  
Estimated gallons released: 200  
Action Taken: Valve closed on ARV to stop release. All sewer recovered from ditch line.  
Preliminary Cause: Failed ARV

3585 Saint Johns Ave  
Jacksonville, FL 32205  
Duval County  
Monday, February 20, 2024 @ 12:45 PM  
Estimated gallons released: 50  
Action Taken: Vactor removed blockage from manhole. Full recovery of sewer made in storm drain and street was washed down.  
Preliminary Cause: Grease

801 East Union St

Jacksonville, FL 32206

Duval County

Wednesday, February 21, 2024 @ 9:00 AM

Estimated gallons released: 100

Action Taken: Large factor jetted line to unstop grease blockage. Washed down area and recovered all wash water/sewer from storm drain.

Preliminary Cause: Blockage

8835 Ricardo Ln

Jacksonville, FL 32216

Duval County

Thursday, February 22, 2024 @ 10:00 PM

Estimated gallons released: 50

Action Taken: Customer cleanout overflowing into yard. JEA system was unblocked. The affected area was washed down and vacuumed up.

Preliminary Cause: Debris

5046 Windflower Ct

Jacksonville, FL 32218

Duval County

Monday, February 26, 2024 @ 08:44 AM

Estimated gallons released: 200

Action Taken: Vactor flushed out line to stop overflow. Crew came to remove contractor bag out of line. Full recovery of sewer made in storm drain and street was washed down.

Preliminary Cause: Blockage

12397 Huntley Ct

Jacksonville, FL 32224

Duval County

Monday, February 26, 2024 @ 8:23 PM

Estimated Gallons: 200

Action Taken: Blockage cleared, impacted area washed down and sewer recovered from storm drain.

Preliminary Cause: Grease

10339 Woodley Creek Blvd

Jacksonville, FL 32218

Duval County

Tuesday, February 27, 2024 @ 9:55 AM

Estimated gallons released: 100

Action Taken: Replaced pipe, vactor washed down street.

Preliminary Cause: Pipe Failure Force Main

14797 Philips Highway

Jacksonville, FL 32256

Duval County

Wednesday, February 28, 2024 @ 12:30 PM

Estimated gallons released: 500

Action Taken: Area washed down and all wash water/sewer recovered from ground and storm drain.

Preliminary Cause: Operator Error

6501 Arlington Expy

Jacksonville, FL 32211

Duval County

Thursday, February 29, 2024 @ 2:00 PM

Estimated gallons released: 50

Action Taken: Repaired pipe, vactor washed down parking lot and recovered sewer from storm drain.

Preliminary Cause: Contractor Error

#### Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

2/2/2024 @ 3:48 PM - 1006 Glen Echo Road - 20 gallons

2/2/2024 @ 8:05 PM - 3353 Washburn Road - 10 gallons

2/6/2024 @ 7:15 PM - 8204 Free Avenue - 2 gallons

2/12/2024 @ 8:41 AM - 10656 Kennedy Ln - 1 gallon

2/19/2024 @ 7:45 PM - 660 Roberts Road - 10 gallons

#### Other Events Reported To The State Watch Office

None

#### March 2024

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

3632 Valencia Rd

Jacksonville, FL 32205

Duval County

Sunday, March 3, 2024 @ 12:00 PM  
Estimated Gallons: 500  
Action Taken: Blockage cleared and roadway washed down.  
Preliminary Cause: Grease

7673 Blanding Blvd  
Jacksonville, FL 32244  
Duval County  
Sunday, March 4, 2024 @ 1:18 PM  
Estimated Gallons: 5500  
Action Taken: Pipe repaired, standing sewer recovered and washed down. Applied hydrated lime.  
Preliminary Cause: Contractor Error

6262 Townsend Blvd  
Jacksonville, FL 32244  
Duval County  
Wednesday, March 6, 2024 @ 8:13 PM  
Estimated Gallons: 2300  
Action Taken: Blockage was cleared. Affected driveway washed down and recovered, affected grass applied with hydrated lime.  
Preliminary Cause: Gravity line blockage

14272 Pecan Park Rd  
Jacksonville, FL 32218  
Duval County  
Monday, March 11, 2024 @ 11:00 AM  
Estimated Gallons: 6000  
Action Taken: Pipe was repaired, sewer recovered out of pit and out of ditch. Area was washed down and remaining sewer/wash water recovered.  
Preliminary Cause: 3rd Party

3625 University Blvd S  
Jacksonville, FL 32216  
Duval County  
Monday, March 11, 2024 @ 4:00 PM  
Estimated Gallons: 200  
Action Taken: Line was unblocked. Road washed down and wash water vacuumed up.  
Preliminary Cause: Blockage

281 King St  
Jacksonville, FL 32204  
Duval County  
Wednesday, March 13, 2024 @ 11:06 AM

Estimated Gallons: 1,000

Action Taken: None. Unable to recover due to location of spill, sampling of McCoys Creek begins 3/14/2024.

Preliminary Cause: Unknown

7306 Strato Rd

Jacksonville, FL 32210

Duval County

Thursday, March 14, 2024 @ 1:29 PM

Estimated Gallons: 500

Action Taken: Recovered some sewer out of storm drain, sampling of Fishing Creek begins 3/15/2024.

Preliminary Cause: Gravity Line Blockage

Commonwealth Ave & Ellis Rd

Jacksonville, FL 32254

Duval County

Friday, March 22, 2024 @ 11:17 AM

Estimated gallons released: 3770

Action Taken: Dug up and replaced 10ft of sewer line. Washed down and recovered sewer in storm system.

Preliminary Cause: Pipe Failure

2426 Pine Island Ct

Jacksonville, FL 32224

Duval County

Tuesday, March 26, 2024 @ 10:12 PM

Estimated gallons released: 100

Action Taken: Repaired Step Pump. Unable to sample due to impacting Intracoastal Waterway.

Preliminary Cause: Equipment Failure

3220 Keniston Lane

Jacksonville, FL 32277

Duval County

Tuesday, March 26, 2024 @ 10:20 PM

Estimated gallons released: 27,000

Action Taken: Repaired pipe, vacuum trucks recovered sewer from pipe, washed down street, recovered sewer from storm drain. Sampling began 3/27/24.

Preliminary Cause: Construction Error

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

2133 Belinda Circle  
Jacksonville, FL 32216  
Duval County  
Friday, March 1, 2024 @ 6:45 AM  
Estimated gallons released: 500  
Action Taken: Wash down street and recover from storm drain.  
Preliminary Cause: Grease

12180 Nettlecreek Dr  
Jacksonville, FL 32225  
Duval County  
Monday, March 4, 2024 @ 3:30 PM  
Estimated gallons released: 100  
Action Taken: Cleared blockage, washed down area.  
Preliminary Cause: Blockage

2150 Park St  
Jacksonville, FL 32204  
Duval County  
Thursday, March 14, 2024 @ 3:10 PM  
Estimated gallons released: 50  
Action Taken: Wash down parking lot.  
Preliminary Cause: Pipe Failure

10210 Haley Rd  
Jacksonville, FL 32257  
Duval County  
Thursday, March 14, 2024 @ 4:01 PM  
Estimated gallons released: 600  
Action Taken: Wash down area in lift station.  
Preliminary Cause: Equipment Failure

Main St N and Cottage Ave  
Jacksonville, FL 32206  
Duval County  
Monday, March 18, 2024 @ 4:46 PM  
Estimated gallons released: 100  
Action Taken: Blockage removed by jetting. Roadway washed down and all sewer recovered.  
Preliminary Cause: Cave in

7703 Blanding Blvd  
Jacksonville, FL 32244



Duval County

Wednesday, March 27, 2024 @ 1:30 AM

Estimated gallons released: 50

Action Taken: Recovered sewer from customer's yard.

Preliminary Cause: Other

1280 West 30th St

Jacksonville, FL 32209

Duval County

Wednesday, March 27, 2024 @ 12:23 PM

Estimated gallons released: 50

Action Taken: Sewer lateral repaired and release was stopped. Sewer was recovered.

Area washed down and all wash water recovered.

Preliminary Cause: 3rd Party

2984 Snow Drop Ct

Jacksonville, FL 32209

Duval County

Thursday, March 28, 2024 @ 6:52 PM

Estimated gallons released: 100

Action Taken: Suction hoses used to recover sewer. Pipe replaced.

Preliminary Cause: Cave In

1234 Carthage Drive

Jacksonville, FL 32218

Duval County

Sunday, March 31, 2024 @ 11:05 AM

Estimated gallons released: 500

Action Taken: Recover sewer from storm drain.

Preliminary Cause: Equipment Failure

#### Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

12568 Westberry Hideaway Lane - 3/15/2024 @ 2:00 PM - 25 gallons

11455 Beecher Circle East - 3/26/2024 @ 3:39 PM - 30 gallons

7942 Baymeadows Rd - 3/29/2024 @ 8:50 AM - 5 gallons

#### Other Events Reported To The State Watch Office

13172 Gran Bay Pkwy - 3/2/2024 @ 4:00 AM - 48 gallons

2221 Buckman St - 3/9/2024 @ 11:00 PM - 100,000 partially treated

## April 2024

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

7621 Centurion Pkwy  
Jacksonville, FL 32256

Duval County

Thursday, April 4 2024 @ 07:59 AM

Estimated gallons released: 10500

Action Taken: Vacuum trucks recovered sewer. Pump installed. Valve was removed and replaced with pipe. Lift station washed down and recovered. Sampling begins 4/5/2024.

Preliminary Cause: Equipment Failure

7318 Strato Road  
Jacksonville, FL 32210

Duval County

Thursday, April 16 2024 @ 10:08 AM

Estimated gallons released: 500

Action Taken: Blockage removed. Large vac truck recovered sewer from storm drain. Sampling begins 4/17/2024.

Preliminary Cause: Grease Blockage

155 East Peyton Parkway  
St. Johns, FL 32259

St Johns County

Friday, April 16, 2024 @ 9:20 AM

Estimated gallons released: 2100

Action Taken: Bypass pump replaced and standing sewer soaked into ground. Large vacuum truck washed down affected areas and recovered sewer/wash water.

Preliminary Cause: Equipment Failure

3613 Lane Ave South  
Jacksonville, FL 32210

Duval County

Thursday, April 18 2024 @ 3:28 PM

Estimated gallons released: 13500

Action Taken: Pipe replaced, Vacuum trucks recovered sewer. Impacted area washed down and flushed. Sampling begins 4/19/2024.

Preliminary Cause: Pipe Failure

8784 Perimeter Park Blvd  
Jacksonville, FL 32216  
Duval County  
Thursday, April 23 2024 @ 12:45 PM

Estimated gallons released: 55292

Action Taken: Vacuum trucks recovered sewer from impacted area and lift station. Pipe replaced. Impacted area washed down and recovered. Sampling begins 4/24/2024.

Preliminary Cause: Pipe Failure on Force Main

9737 Fort Caroline Rd  
Jacksonville, FL 32225  
Duval County  
Thursday, April 24 2024 @ 7:47 PM

Estimated gallons released: 10350

Action Taken: Vacuum truck arrived on-site to try and unblock main but unable to. A bypass pump was set up to divert flow from broken line. Construction crew onsite on 4/24/24 to dig up and repair/replace gravity line. Roadway washed down. Sampling of Miller Creek starting 4/24/24.

Preliminary Cause: Contractor Error

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

13983 Beach Blvd  
Jacksonville, FL 32250  
Duval County  
Sunday, April 7 2024 @ 11:45 AM

Estimated gallons released: 750

Action Taken: Pipe repaired. Impacted soil replaced and hydrated lime applied to area.

Preliminary Cause: Contractor Error

3210 Roosevelt Blvd  
Jacksonville, FL 32205  
Duval County  
Wednesday, April 10, 2024 @ 00:30 AM

Estimated gallons released: 100

Action Taken: Manhole was vacuumed out, area was washed down and recovered.

Preliminary Cause: Blockage

10800 Key Haven Blvd  
Jacksonville, FL 32218  
Duval County

Thursday, April 11, 2024 @ 5:45 PM

Estimated gallons released: 250

Action Taken: Pipe was valved off and leak was stopped, pipe to be repaired. Large vacuum truck recovered standing sewer and washed down area. Wash water also recovered. Hydrated lime applied to affected area.

Preliminary Cause: Contractor Error

903 Garrison Dr

Jacksonville, FL 32092

St. Johns County

Saturday, April 13, 2024 @ 9:16 AM

Estimated gallons released: 300

Action Taken: Pipe was repaired, and overflow was stopped. Sewer/wash water recovered out of surcharged storm water basin.

Preliminary Cause: Broken

1568 West 32nd St

Jacksonville, FL 32209

Duval County

Sunday, April 14, 2024 @ 6:41 PM

Estimated gallons released: 50

Action Taken: Blockage cleared, and overflow stopped. Street washed down and recovered. No storm drains or waterways impacted.

Preliminary Cause: Blockage

15493 Turkoman Cir

Jacksonville, FL 32218

Duval County

Monday, April 15, 2024 @ 8:00 PM

Estimated gallons released: 100

Action Taken: Blockage was cleared, road and curb washed down and vacuumed up. Water was vacuumed out of storm drain as well.

Preliminary Cause: Blockage

10962 Bonnelly Dr

Jacksonville, FL 32218

Duval County

Thursday, April 18, 2024 @ 1:18 PM

Estimated gallons released: 600

Action Taken: Vacuum truck pulled two loads out of storm drain for full recovery.

Preliminary Cause: Blockage

5100 Firestone Rd

Jacksonville, FL 32210

Duval County

Monday, April 22, 2024 @ 2:49 PM

Estimated gallons released: 200

Action Taken: Line in lift station has debris in it and was cleared. Crew called out and another pipe going to lift station had accumulated grease and was also cleared.

Preliminary Cause: Blockage

#### Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

11232 Scott Mill Rd - 4/1/24 @ 5:00 PM - 10 gallons

8024 Southside Blvd - 4/2/24 @ 9:58 AM - 25 gallons

3580 State Road 13 North - 4/8/24 @ 5:00 PM - 5 gallons

2851 Armsdale Rd - 4/16/24 @ 12:34 PM - 5 gallons

6 San Diego Rd - 4/25/24 @ 4:20 PM - 5 gallons

3628 Ardisia Rd N - 4/28/24 @ 9:00 AM - 10 gallons

#### Other Events Reported To The State Watch Office

636 Kingsley Ave

Orange Park, FL 32073

Clay County

Thursday, April 25, 2024 @ 4:30 AM

Estimated gallons released: 17

Action Taken: Boom placed in creek downstream of spill site and under storm drain to collect any oil that may drain out. Hulls is contracted to clean up waste oil from roadway. Pole, lines and transformer will be replaced by JEA/third party.

Preliminary Cause: Third Party Damage

#### May 2024

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

10386 Agave Road

Jacksonville, FL 32246

Duval County

Thursday, May 2, 2024 @ 11:20 AM

Estimated gallons released: 500

Action Taken: Replaced clay pipe with PVC. Recovered sewer from creek. Sampling began 5/3/2024.

Preliminary Cause: Cave In

Panther Creek Parkway and Chaffee Road S

Jacksonville, FL 32221

Duval County

Tuesday, May 21, 2024 @ 9:00 AM

Estimated gallons released: 13,200

Action taken: Pipe replaced. Recovered sewer from work pit and overflow structure.

Hydrated lime placed in grassy area. No waterways impacted.

Preliminary Cause: Third Party

14950 Inspire Way

St. Augustine, FL 32084

St. Johns County

Friday, May 24, 2024 @ 9:27 AM

Estimated gallons released: 33,000 gal

Action Taken: Pipe Repaired. Recovered sewer from work pit and dammed area.

Preliminary Cause: Contractor Error

3000 Dunn Ave

Jacksonville, FL 32218

Duval County

Monday, May 28, 2024 @ 9:42 AM

Estimated gallons released: 9,415

Action Taken: Bypass pump set up between manholes where break occurred. Area washed down with fresh water to minimize smell. No recovery from creek due to location in woods.

Preliminary Cause: Cave-in

10999 Chitwood Dr

Jacksonville, FL 32218

Duval County

Wednesday, May 29 @ 1:40 PM

Estimated gallons released: 6500

Action Taken: Vacuum trucks actively recovering sewer until lift stations/valves could be shut off. Pipe repaired and wastewater/pond water recovered from storm drain connected to pond. SSO sign placed at weir. Sampling of pond to begin 5/30/24.

Preliminary Cause: Broken pipe

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

None

#### Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

7023 103rd St - 5/22/2024 @ 8:30 AM - 25 gallons

#### Other Events Reported To The State Watch Office

1840 Cedar Bay Rd - 5/21/2024 @ 2:00 PM - 27,000 gallons partially treated