

**1.2.3.3 CLEANING INDUSTRY MANAGEMENT STANDARDS CERTIFICATION (CIMS)**

**Maximum points for this criterion: 5 Points**

Proposers will supply a copy of their CIMS certification. Proposers who have a current CIMS certification will receive five (5) points.

Proposers may submit responses to this Section in its own format.

**1.2.3.4 QUALITY METRICS**

**Maximum points for this criterion: 20 Points**

Proposer shall submit a written "Quality Plan" addressing, at a minimum, the following elements for JEA:

1.) Coverage, Adequacy and Frequency of Inspection

- 1.1 How will Proposer determine if the specified Service Levels are being met across all sites?
- 1.2 What will be inspected?
- 1.3 Who will complete the inspections?
- 1.4 What will be the frequency of inspections?
- 1.5 What will be the coverage (Frequency of all sites receiving inspections)?

2.) Frequency and Delivery of Metric Reporting

- 2.1 What Quality Metrics will be tracked?
- 2.2 How often will reporting be provided to JEA?
- 2.3 How will the data be made available to JEA?
- 2.4 How will the reporting be delivered? Electronically or via hard copy?

3.) Follow Up Action Plan for Failed Inspections

- 3.1 Please propose a "Follow Up Action Plan" for any failed inspections.

Proposer may provide this information in its own format.

**1.2.3.5 JACKSONVILLE SMALL AND EMERGING BUSINESS (JSEB)**

**Maximum score for this criterion is: 5 Points**

Proposer shall indicate if it is certified as a Jacksonville Small and Emerging Business (JSEB) as defined by Jacksonville Ordinance 2004-602; Chapter 126, Part 6A and 6B.

If Proposer is not a certified JSEB, the Proposer shall list any JSEB certified subcontractors that it intends to utilize in the performance of this Work. The listing should include names of the JSEBs, the type of service they will provide, and the percentage of work being subcontracted. Points will be awarded based on the type and amount of work that will be conducted by JSEB firms.

The points will be awarded as follows:

Proposer is a COJ/JEA certified JSEB = 5 pts;

Proposer is not a JSEB but will subcontract Work to JSEBs:

Non-JSEB with JSEB partner:

Greater than or equal to 10% of work = 4 pts

Greater than or equal to 7%, but less than 10% of work = 3 pts

Greater than or equal to 4%, but less than 7% of work = 2 pts


Greater than or equal to 1%, but less than 4% of work = 1 pt

### Proposer's Certification

By submitting this Proposal, the Proposer certifies (1) that it has read and reviewed all of the documents pertaining to this RFP and agrees to abide by the terms and conditions set forth therein, (2) that the person signing below is an authorized representative of the Proposer, and (3) that the Proposer is legally authorized to do business and maintains an active status in the State of Florida. The Proposer certifies that its recent, current, and projected workload will not interfere with the Proposer's ability to work in a professional, diligent and timely manner.

The Proposer certifies, under penalty of perjury, that it holds all licenses, permits, certifications, insurances, bonds, and other credentials required by law, contract or practice to perform the Work. The Proposer also certifies that, upon the prospect of any change in the status of applicable licenses, permits, certifications, insurances, bonds or other credentials, the Proposer shall immediately notify JEA of status change.

We have received addenda 1 through 4

  
\_\_\_\_\_  
Signature of Authorize Officer of Proposer or Agent

Young Klm / President

\_\_\_\_\_  
Printed Name & Title

5/9/16  
\_\_\_\_\_  
Date

904-219-2222

\_\_\_\_\_  
Phone Number