

# **JEA BOARD AGENDA**

**DATE:** April 21, 2015

**TIME:** 1:00 PM

**PLACE:** **JEA**  
21 West Church Street  
8<sup>th</sup> Floor, Board Room

## **I. WELCOME**

- A. Call to Order
- B. Time of Reflection
- C. Pledge to Flag
- D. Adoption of the Agenda – action
- E. Safety Briefing – Monica Whiting, Chief Customer Officer

**Meeting participants are asked to turn their cell phones completely off**

## **II. PRESENTATIONS AND COMMENTS**

- A. Resolution for Former Board Member Mr. Ronald Townsend – Chair Albee
- B. J.D. Power Residential Customer Satisfaction Results – Monica Whiting, Chief Customer Officer – 10 minutes – presentation/information
- C. Comments from the Public
- D. Council Liaison’s Comments – Bill Bishop

## **III. FOR BOARD CONSIDERATION**

- A. Consent Agenda – used for items that require no explanation, discussion, or presentation and are approved by one motion and vote.
  - 1. Approval of Board Meeting Minutes March 17, 2015 – action
  - 2. Authorization for Board Member Education and Development – American Association of Blacks in Energy (AABE) – action
  - 3. Authorization for Board Member Education and Development – 2015 JAX Chamber Leadership Trip – action
  - 4. JEA FY2014 Annual Disclosure Reports – action
  - 5. JEA Disclosure Policies and Procedures – information

6. Customer Escalation Summary – information
7. Monthly JEA Operations Report – information
8. Monthly JEA Financial Review & Statements – information
9. FY15 Communications & Community Engagement Update – information
10. JEA Community Engagement Calendar – information

B. Strategic Discussions/Action

1. Jacksonville Supervisors Association, Inc. (JSA) Collective Bargaining Agreement – Angie Hiers, Chief Human Resources Officer – 5 minutes – presentation/action
2. International Brotherhood of Electrical Workers 1618 (IBEW) Collective Bargaining Agreement – Angie Hiers, Chief Human Resources Officer – 5 minutes – presentation/action
3. Sole Source & Emergency Procurement/Procurement Appeals Board Report – John McCarthy, Director Supply Chain Management – 5 minutes – presentation/information
4. Bi-Monthly Finance Presentation – Melissa Dykes, Chief Financial Officer – 10 minutes – presentation/information

C. Other New Business

D. Old Business – none

**IV. REPORTS**

- A. Managing Director/CEO's Report
- B. Chair's Report

**V. CLOSING CONSIDERATIONS**

- A. Announcements
- B. Adjournment