

January 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

4548 Craven Rd W
Jacksonville, FL 32257
Monday, January 6, 2025 @ 11:30 AM
Estimated gallons released: 10000
Action Taken: ARV shut off and replaced. Sewer recovered out of ditches and storm water channel. Hydrated lime placed on impacted areas.
Preliminary Cause: Third Party

1045 Riverside Ave
Jacksonville, FL 32204
Tuesday, January 7, 2025 @ 1:30 PM
Estimated gallons released: 50
Action Taken: Blockage removed. Scheduled sewer maintenance.
Preliminary Cause: Blockage

653 Monument Rd
Jacksonville, FL 32225
Wednesday, January 15, 2025 @ 9:30 PM
Estimated gallons released: 1000
Action Taken: Washed down road. Recovered sewer from storm drain. Sampling began 1/16/25.
Preliminary Cause: Blockage

4044 Fincannon Rd
Jacksonville, FL 32277
Sunday, January 19, 2025 @ 3:30 PM
Estimated gallons released: 300
Action Taken: Blockage removed. Sampling began 1/20/25.
Preliminary Cause: Cave In

5510 Palmetto Inlet E
Jacksonville, FL 32277
Sunday, January 19, 2025 @ 5:42 PM
Estimated gallons released: 1000
Action Taken: Blockage removed. Washed down road. Recovered sewer from tributary.
Sampling began 1/20/25.
Preliminary Cause: Blockage

4078 Clearbrook Cove Rd
Jacksonville, FL 32218
Sunday, January 19, 2025 @ 6:50 PM
Estimated gallons released: 5000

Action Taken: Blockage removed. Washed down roads. Recovered sewer from storm drains.
Sampling began 1/20/25.
Preliminary Cause: Blockage

469 Trout River Rd
Jacksonville, FL 32208
Sunday, January 6, 2025 @ 9:06 AM
Estimated gallons released: 750
Action Taken: Calloway onsite upon arrival and had one pump running. Large vacuums took loads off system to help stop release. Roadways washed down. No recovery possible due to location/proximity to river.
Preliminary Cause: Equipment Failure

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)
All releases between 50-999 gallons are reported to local agencies.

4700 Margate Dr
Jacksonville, FL 32207
Tuesday, January 7, 2025 @ 1:53 PM
Estimated gallons released: 150
Action Taken: Washed down driveway and recovered sewer from ditch.
Preliminary Cause: Blockage

2055 Hyde Park Rd
Jacksonville, FL 32210
Thursday, January 9, 2025 @ 1:00 PM
Estimated gallons released: 100
Action Taken: Roadway washed down and recovered. Pipe repaired.
Preliminary Cause: Pipe Failure Force Main

6961 Lenoir Ave
Jacksonville, FL 32216
Tuesday, January 14, 2025 @ 1:00 PM
Estimated gallons released: 300
Action Taken: Washed down street and recovered from storm drain. Sampling began 1/15/25.
Preliminary Cause: Blockage

3787 University Club Blvd
Jacksonville, FL 32207
Wednesday, January 29, 2025 @ 9:23 AM
Estimated gallons released: 500
Action Taken: Blockage removed and area washed down. All water/wastewater recovered.
Preliminary Cause: Blockage

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

None

Other Events Reported To The State Watch Office

None

February 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

Pepsi Place and Bowden Rd
Jacksonville, FL 32216
Tuesday, February 4, 2025 @ 7:45 AM
Estimated gallons released: 1700
Action Taken: Recovered sewer from pipe. Washed down curb. Sampling began 2/5/25.
Preliminary Cause: Pipe Failure

6550 Trade Center Dr
Jacksonville, FL 32254
Friday, February 14, 2025 @ 1:30 PM
Estimated gallons released: 12100
Action Taken: Pipe replaced. Sewer recovered from storm drain, excavation pit, and in grass.
Hydrated lime spread. Investigative sampling taken on 2/15/25.
Preliminary Cause: Third Party

12397 San Jose Blvd
Jacksonville, FL 32233
Thursday, February 20, 2025 @ 8:50 AM
Estimated gallons released: 500
Action Taken: Blockage removed, overflow stopped. Area washed down. Sampling of Cormorant Creek 2/21/25.
Primary Cause: Blockage

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

10777 103rd St
Jacksonville, FL 32210
Monday, February 3, 2025 @ 4:28 PM

Estimated gallons released: 100

Action Taken: Crew needed to repair valve to stop overflow. Area washed down and all wash water recovered.

Preliminary Cause: Failed ARV

11820 Central Pkwy

Jacksonville, FL 32224

Wednesday, February 5, 2025 @ 11:30 AM

Estimated gallons released: 400

Action Taken: Washed down street.

Preliminary Cause: Blockage

6750 Ramona Blvd

Jacksonville, FL 32205

Saturday, February 8, 2025 @ 1:59 PM

Estimated gallons released: 600

Action Taken: Blockage stopped. Area washed down and all sewer recovered from ditch. Lime applied to area.

Preliminary Cause: Blockage

5579 Rustic Thorn Rd

Jacksonville, FL 32219

Monday, February 17, 2025 @ 4:28 PM

Estimated gallons released: 50

Action Taken: Blockage removed, area washed down, and one load recovered from storm drain. Full recovery.

Preliminary Cause: Blockage

10683 Northwyck Dr

Jacksonville, FL 32218

Thursday, February 20, 2025 @ 1:36 PM

Estimated gallons released: 100

Action Taken: Blockage removed and area washed down. One load from each storm drain was recovered for a full recovery.

Preliminary Cause: Blockage

1762 Mindanao Dr

Jacksonville, FL 32246

Saturday, February 22, 2025 @ 7:00 PM

Estimated gallons released: 50

Action Taken: Blockage removed from main. Area washed down and load taken from storm drain for full recovery.

Preliminary Cause: Blockage

8449 Grayling Dr S

Jacksonville, FL 32256

Thursday, February 27, 2025 @ 2:31 PM

Estimated gallons released: 50

Action Taken: Blockage cleared, line repaired. Sewer soaked into ground, applied hydrated lime to affected area.

Preliminary Cause: Blockage

910 W 44th St

Jacksonville, FL 32208

Thursday, February 27, 2025 @ 1:49 PM

Estimated gallons released: 50

Action Taken: Blockage cleared. Area washed down and recovered from surcharged storm drain.

Preliminary Cause: Blockage

7557 Tarleton Rd

Jacksonville, FL 32208

Friday, February 28, 2025 @ 4:17 PM

Estimated gallons released: 50

Action Taken: Blockage was cleared. Affected area washed down and recovered.

Preliminary Cause: Grease

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

3920 Jammes Rd

Jacksonville, FL 32210

Wednesday, February 5, 2025 @ 1:28 PM

Estimated gallons released: 5

Action Taken: Crew called in to determine where leak is coming from and repair.

Preliminary Cause: TBD

1471 23rd Cir S

Jacksonville, FL 32206

Tuesday, February 25, 2025 @ 11:19 PM

Estimated gallons released: 20

Action Taken: Blockage was cleared and affected area was washed down and recovered.

Preliminary Cause: Blockage

Other Events Reported To The State Watch Office

12760 Beach Blvd

Jacksonville, FL 32224

Monday, February 24, 2025 @ 8:30 AM

Estimated gallons released: 20000

Action Taken: Repaired reclaim line.

Preliminary Cause: Third Party

March 2025

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

2612 Arlex Dr E
Jacksonville, FL 32211
Wednesday, March 12, 2025 @ 3:32 PM
Estimated gallons released: 6000
Action Taken: 3FT of pipe was replaced to stop overflow. Wastewater recovered from excavation pit. No waterways affected.
Preliminary Cause: 3rd Party

4250 Broad Creek Ln
Jacksonville, FL 32218
Friday, March 14, 2025 @ 2:33 PM
Estimated gallons released: 600
Action Taken: Blockage removed by vacuum truck. Affected areas washed down. Sampling of onsite ponds to begin 3/15/25.
Preliminary Cause: Blockage

7306 Strato Rd
Jacksonville, FL 32210
Wednesday, March 19, 2025 @ 8:00 AM
Estimated gallons released: 500
Action Taken: Blockage removed by vacuum truck. Recovered sewer from storm drain. Affected areas washed down. Sampling begins 3/20/25.
Preliminary Cause: Grease

9404 Norfolk Blvd
Jacksonville, FL 32208
Thursday, March 21, 2025 @ 5:33 PM
Estimated gallons released: 12200
Action Taken: Pipe repaired. Spread lime and washed down road. Sampling begins 3/22/25.
Preliminary Cause: Pipe Failure

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

15712 Mason Lakes Dr
Jacksonville, FL 32218
Sunday, March 2, 2025 @ 4:16 PM
Estimated gallons released: 300
Action Taken: Blockage removed. Affected area washed down, vacuum truck recovered surcharge water/sewer from storm drain.
Preliminary Cause: Blockage

6550 Trade Center Dr
Jacksonville, FL 32254
Monday, March 3, 2025 @ 4:36 PM
Estimated gallons released: 100
Action Taken: Discharge water was vacuumed up and hydrated lime was applied to affected area.
Preliminary Cause: Broken Pipe

1526 Falkland Rd E
Jacksonville, FL 32221
Tuesday, March 11, 2025 @ 9:20 AM
Estimated gallons released: 50
Action Taken: JEA went to an additional leak on 3/15/25 and found a leaking FM further down line. Once leak repaired, leak at this location stopped.
Preliminary Cause: Broken pipe

4140 Hodges Blvd
Jacksonville, FL 32224
Wednesday, March 12, 2025 @ 6:30 PM
Estimated gallons released: 100
Action Taken: ARV shut off at valve to stop overflow. Area washed down and all wash water/sewer recovered.
Preliminary Cause: Failed ARV

6666 Stuart Ave
Jacksonville, FL 32254
Thursday, March 27, 2025 @ 5:24 PM
Estimated gallons released: 200
Action Taken: Impacted area washed down and vacuumed.
Preliminary Cause: Failed ARV

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

8630 Kona Ave
Jacksonville, FL 32211
Thursday, March 13, 2025 @ 9:53 AM
Estimated gallons released: 20
Action Taken: Repaired 2" line to stop overflow.
Preliminary Cause: Pipe Failure

661 Riverside Ave
Jacksonville, FL 32202
Friday, March 14, 2025 @ 2:00 PM

Estimated gallons released: 30
Action Taken: Blockage removed, area washed down and dried up.
Preliminary Cause: Blockage

10942 Falkland Rd
Jacksonville, FL 32221
Friday, March 14, 2025 @ 3:18 PM
Estimated gallons released: 5
Action Taken: Full circle clamp stopped leak on main. Hole backfilled with new dirt.
Preliminary Cause: Pipe Failure

10152 Arrowhead Dr
Jacksonville, FL 32257
Wednesday, March 19, 2025 @ 1:40 PM
Estimated gallons released: 350
Action Taken: Spread lime on affected areas. Wash down road.
Preliminary cause: Pipe Failure

Main St and 10th St
Jacksonville, FL 32206
Tuesday, March 25, 2025 @ 6:14 PM
Estimated gallons released: 20
Action Taken: Impacted area washed down and vacuumed.
Preliminary Cause: Cave In

11018 Old St Augustine Rd
Jacksonville, FL 32257
Friday, March 28, 2025 @ 1:53 PM
Estimated gallons released: 25
Action Taken: Blockage cleared, road washed down and recovered sewer/wash water. Sewer evaporated/soaked into ground in dry ditch.
Preliminary Cause: Grease

Other Events Reported To The State Watch Office

None

April 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

585 Sparrow Branch Cir
Jacksonville, FL 32259
Sunday, April 13, 2025 @ 9:00 AM
Estimated gallons spilled: 50

Action Taken: Area around manholes was washed down.
Preliminary Cause: Blockage

585 Sparrow Branch Cir
Jacksonville, FL 32259
Sunday, April 13, 2025 @ 9:00 AM
Estimated gallons spilled: 50
Action Taken: Area around manholes was washed down.
Preliminary Cause: Blockage

1526 Falkland Rd E
Jacksonville, FL 32221
Tuesday, April 22, 2025 @ 4:40 PM
Estimated gallons spilled: 100
Action Taken: Sewer contained during repair. Pipe repaired. Washed down road. Sampling began 4/24/25.
Preliminary Cause: Broken

Barr St and Riverside Ave
Jacksonville, FL 32204
Thursday, April 24, 2025 @ 5:15 PM
Estimated gallons spilled: 1402
Action Taken: Vactors pulled loads off system to stop overflow. Bypass pump was set up so concrete could be removed from manhole. Roadway washed down.
Preliminary Cause: Third Party

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)
All releases between 50-999 gallons are reported to local agencies.

Rail Road Easement North of Zoo Parkway between Imeson Park Blvd and Broward River
Jacksonville, FL
Wednesday, April 9, 2025 @ 5:30 PM
Estimated gallons spilled: 400
Action Taken: Due to access difficulty water/sludge soaked into ground and hydrated lime was applied to the affected area.
Preliminary Cause: Equipment Failure

5802 Harris Ave
Jacksonville, FL 32211
Wednesday, April 9, 2025 @ 11:00 AM
Estimated gallons spilled: 100
Action Taken: Sewer pumped back into on site lift station, pipe repaired.
Preliminary Cause: 3rd Party

258 River Hills Rd
Jacksonville, FL 32216
Tuesday, April 15, 2025 @ 3:56 PM

Estimated gallons spilled: 100

Action Taken: Sewer contained to excavation hole. Small vac maintaining spill until large vac and crew arrives onsite to repair.

Preliminary Cause: 3rd Party

4057 Carmichael Ave

Jacksonville, FL 32207

Tuesday, April 22, 2025 @ 4:53 PM

Estimated gallons spilled: 300

Action Taken: Recovered sewer from catch basin. Impacted area washed down and vacuumed.

Preliminary Cause: Grease

Minor SSO Events

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11710 Central Pkwy

Jacksonville, FL 32224

Sunday, April 6, 2025 @ 6:01 PM

Estimated gallons spilled: 20

Action Taken: Leak being maintained by vacuum truck until crew and large vacuum truck arrived and repair main.

Preliminary Cause: Pipe Failure

8508 Kona Ave

Jacksonville, FL 32211

Wednesday, April 16, 2025 @ 1:55 PM

Estimated gallons spilled: 40

Action Taken: Pipe repaired and small vac washed down area

Preliminary Cause: Equipment Failure

Other Events Reported To The State Watch Office

None

May 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

10601 San Jose Blvd

Jacksonville, FL 32257

Wednesday, May 14 2025 @ 4:45 PM

Estimated gallons released: 800
Action Taken: Parking lot was washed down.
Preliminary Cause: Blockage

Craven Rd & Sun Lily Ct
Jacksonville, FL 32257
Friday, May 16, 2025 @ 10:54 AM
Estimated gallons released: 1000
Action Taken: Pipe repaired. Full recovery made from ditch. Washed down curb and road.
Removed contaminated soil.
Preliminary Cause: Broken pipe

10505 103rd St
Jacksonville, FL 32210
Saturday, May 17, 2025 @ 2:00 PM
Estimated gallons released: 5000
Action Taken: NA
Preliminary Cause: 3rd party

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)
All releases between 50-999 gallons are reported to local agencies.

1784 Greenridge Cir E
Jacksonville FL, 32259
Tuesday, May 6, 2025 @ 10:55 AM
Estimated gallons released: 100
Action Taken: Sewer tank pumped out, discharge pipe repaired and hydrated lime placed on affected areas of yard.
Preliminary Cause: Broken pipe

3842 University Club Blvd
Jacksonville, FL 32277
Tuesday, May 6, 2025 @ 10:59 AM
Estimated gallons released: 50
Action Taken: Cut out broken portion of pipe and replaced with new. Area washed down and lime applied to ditch line used as berm.
Preliminary Cause: 3rd Party

1661 Riverside Ave
Jacksonville, FL 32204
Tuesday, May 6, 2025 @ 11:57 AM
Estimated gallons released: 100
Action Taken: Blockage removed, area washed down and one load taken from surcharge storm drain. Full recovery.
Preliminary Cause: Blockage

13861 Atlantic Blvd
Jacksonville, FL 32225
Monday, May 12, 2025 @ 1:30 PM
Estimated gallons released: 800
Action Taken: Repaired ARV. Recovered sewer with vac truck. Spread lime on impacted areas.
Preliminary Cause: 3rd Party

13751 Atlantic Blvd
Jacksonville, FL 32225
Monday, May 12, 2025 @ 1:30 PM
Estimated gallons released: 100
Action Taken: Recover sewer from parking lot
Preliminary Cause: Blockage

3636 Fallon Oaks Dr
Jacksonville, FL 32277
Friday, May 30, 2025 @ 10:30 AM
Estimated gallons released: 300
Action Taken:
Preliminary Cause: Pipe Failure

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

5612 Sabena Rd
Jacksonville, FL 32207
Thursday, May 8, 2025 @ 10:49 AM
Estimated gallons released: 20
Action Taken: Broken pipe cut out and replaced with new. Area washed down.
Preliminary Cause: Broken

7360 Melvin Rd
Jacksonville, FL 32210
Friday, May 9, 2025 @ 8:20 PM
Estimated gallons released: 10
Action Taken: Blockage was cleared, area was washed down. Recovered sewer and wash water.
Preliminary Cause: Blockage

2045 Moncrief Rd
Jacksonville, FL 32209
Saturday, May 10, 2025 @ 3:13 PM
Estimated gallons released: 20
Action Taken: Blockage was cleared, area was washed down. Sewer and wash water recovered.
Preliminary Cause: Broken

1555 Pearl St
Jacksonville, FL 32209
Saturday, May 17, 2025 @ 9:00 PM
Estimated gallons released: 20
Action Taken: Curb washed down and recovered.
Preliminary Cause: Overflow

13920 Yellow Bluff Rd
Jacksonville, FL 32226
Thursday, May 22, 2025 @ 9:26 AM
Estimated gallons released: 10
Action Taken: Valved off ARV to stop release. Washed down and recovered 150 gallons.
Preliminary Cause: Failed ARV

5757 University Blvd W
Jacksonville, FL 32216
Saturday, May 24, 2025 @ 5:00 PM
Estimated gallons released: 50
Action Taken: Blockage removed. Area washed down and all sewer/wash water recovered
Preliminary Cause: Blockage

854 Fields Rd
Jacksonville, FL 32218
Tuesday, May 27, 2025 @ 12:31 PM
Estimated gallons released: 5
Action Taken: NA
Preliminary Cause:

30 W 38th St
Jacksonville, FL 32206
Thursday, May 29, 2025 @ 9:39 AM
Estimated gallons released: 20
Action Taken:
Preliminary Cause:

Other Events Reported To The State Watch Office

None

June 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

1 Shircliff Way

Jacksonville, FL 32204

Monday, June 16, 2025 @ 2:04 PM

Estimated gallons released: 1000

Action Taken: Blockage cleared, area washed down, and loads pulled out of storm drain.

Hydrated lime placed on grass.

Preliminary Cause: Blockage

Abbeyfield Rd and Hartsfield Rd

Jacksonville, FL 32277

Friday, June 27 @ 8:58 PM

Estimated gallons released: TBD

Action Taken: Crew put a full circle on pipe to stop leak. Area being washed down and rehabbed.

Preliminary Cause: 3rd Party

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

1823 W 6th St

Jacksonville, FL

Monday, June 2, 2025 @ 6:34 PM

Estimated gallons released: 100

Action Taken: Cleared blockage, washed down and vacuumed impacted area.

Preliminary Cause: Grease

458 Eric Ave

Jacksonville, FL 32218

Monday, June 23, 2025 @ 10:30 AM

Estimated gallons released: 100

Action Taken: Large vactor recovered sewer from hole and maintaining spill until pipe can be repaired.

Preliminary Cause: Contractor Error

321 Blagdon Ct

Jacksonville, FL 32225

Friday, June 27, 2025 @ 4:44 PM

Estimated gallons released:

Action Taken: Full circle on force main used to stop leak. Area washed down and one load recovered from storm drain for full recovery. Hydrated lime was placed on affected dirt/grass.

Preliminary Cause: Pipe Failure

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

164 Cherry Laurel Pl

St. Johns, FL 32259

Tuesday, June 24, 2025 @ 2:24 PM

Estimated gallons released: 10

Action Taken: Turned valve to stop lead and replaced ARV.

Preliminary Cause: Failed ARV

Other Events Reported To The State Watch Office

None