January 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

4548 Craven Rd W Jacksonville, FL 32257

Monday, January 6, 2025 @ 11:30 AM Estimated gallons released: 10000

Action Taken: ARV shut off and replaced. Sewer recovered out of ditches and storm water

channel. Hydrated lime placed on impacted areas.

Preliminary Cause: Third Party

1045 Riverside Ave Jacksonville, FL 32204

Tuesday, January 7, 2025 @ 1:30 PM Estimated gallons released: 50

Action Taken: Blockage removed. Scheduled sewer maintenance.

Preliminary Cause: Blockage

653 Monument Rd Jacksonville, FL 32225

Wednesday, January 15, 2025 @ 9:30 PM

Estimated gallons released: 1000

Action Taken: Washed down road. Recovered sewer from storm drain. Sampling began 1/16/25.

Preliminary Cause: Blockage

4044 Fincannon Rd Jacksonville, FL 32277

Sunday, January 19, 2025 @ 3:30 PM Estimated gallons released: 300

Action Taken: Blockage removed. Sampling began 1/20/25.

Preliminary Cause: Cave In

5510 Palmetto Inlet E Jacksonville, FL 32277

Sunday, January 19, 2025 @ 5:42 PM Estimated gallons released: 1000

Action Taken: Blockage removed. Washed down road. Recovered sewer from tributary.

Sampling began 1/20/25. Preliminary Cause: Blockage

4078 Clearbrook Cove Rd Jacksonville, FL 32218

Sunday, January 19, 2025 @ 6:50 PM Estimated gallons released: 5000

Action Taken: Blockage removed. Washed down roads. Recovered sewer from storm drains.

Sampling began 1/20/25. Preliminary Cause: Blockage

469 Trout River Rd Jacksonville, FL 32208

Sunday, January 626, 2025 @ 9:06 AM

Estimated gallons released: 750

Action Taken: Calloway onsite upon arrival and had one pump running. Large vactors took loads

off system to help stop release. Roadways washed down. No recovery possible due to

location/proximity to river.

Preliminary Cause: Equipment Failure

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

4700 Margate Dr

Jacksonville, FL 32207

Tuesday, January 7, 2025 @ 1:53 PM Estimated gallons released: 150

Action Taken: Washed down driveway and recovered sewer from ditch.

Preliminary Cause: Blockage

2055 Hyde Park Rd

Jacksonville, FL 32210

Thursday, January 9, 2025 @ 1:00 PM Estimated gallons released: 100

Action Taken: Roadway washed down and recovered. Pipe repaired.

Preliminary Cause: Pipe Failure Force Main

6961 Lenoir Ave

Jacksonville, FL 32216

Tuesday, January 14, 2025 @ 1:00 PM

Estimated gallons released: 300

Action Taken: Washed down street and recovered from storm drain. Sampling began 1/15/25.

Preliminary Cause: Blockage

3787 University Club Blvd

Jacksonville, FL 32207

Wednesday, January 29, 2025 @ 9:23 AM

Estimated gallons released: 500

Action Taken: Blockage removed and area washed down. All water/wastewater recovered.

Preliminary Cause: Blockage

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

None

Other Events Reported To The State Watch Office

None

February 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

Pepsi Place and Bowden Rd Jacksonville, FL 32216 Tuesday, February 4, 2025 @ 7:45 AM Estimated gallons released: 1700

Action Taken: Recovered sewer from pipe. Washed down curb. Sampling began 2/5/25.

Preliminary Cause: Pipe Failure

6550 Trade Center Dr Jacksonville, FL 32254 Friday, February 14, 2025 @ 1:30 PM Estimated gallons released: 12100

Action Taken: Pipe replaced. Sewer recovered from storm drain, excavation pit, and in grass.

Hydrated lime spread. Investigative sampling taken on 2/15/25.

Preliminary Cause: Third Party

12397 San Jose Blvd Jacksonville, FL 32233

Thursday, February 20, 2025 @ 8:50 AM

Estimated gallons released: 500

Action Taken: Blockage removed, overflow stopped. Area washed down. Sampling of Cormorant

Creek 2/21/25.

Primary Cause: Blockage

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

10777 103rd St Jacksonville, FL 32210 Monday, February 3, 2025 @ 4:28 PM Estimated gallons released: 100

Action Taken: Crew needed to repair valve to stop overflow. Area washed down and all wash

water recovered.

Preliminary Cause: Failed ARV

11820 Central Pkwy Jacksonville, FL 32224

Wednesday, February 5, 2025 @ 11:30 AM

Estimated gallons released: 400 Action Taken: Washed down street.

Preliminary Cause: Blockage

6750 Ramona Blvd Jacksonville, FL 32205

Saturday, February 8, 2025 @ 1:59 PM

Estimated gallons released: 600

Action Taken: Blockage stopped. Area washed down and all sewer recovered from ditch. Lime

applied to area.

Preliminary Cause: Blockage

5579 Rustic Thorn Rd Jacksonville, FL 32219

Monday, February 17, 2025 @ 4:28 PM

Estimated gallons released: 50

Action Taken: Blockage removed, area washed down, and one load recovered from storm drain.

Full recovery.

Preliminary Cause: Blockage

10683 Northwyck Dr

Jacksonville, FL 32218

Thursday, February 20, 2025 @ 1:36 PM

Estimated gallons released: 100

Action Taken: Blockage removed and area washed down. One load from each storm drain was

recovered for a full recovery. Preliminary Cause: Blockage

1762 Mindanao Dr

Jacksonville, FL 32246

Saturday, February 22, 2025 @ 7:00 PM

Estimated gallons released: 50

Action Taken: Blockage removed from main. Area washed down and load taken from storm

drain for full recovery.

Preliminary Cause: Blockage

8449 Grayling Dr S Jacksonville, FL 32256

Thursday, February 27, 2025 @ 2:31 PM

Estimated gallons released: 50

Action Taken: Blockage cleared, line repaired. Sewer soaked into ground, applied hydrated lime

to affected area.

Preliminary Cause: Blockage

910 W 44th St

Jacksonville, FL 32208

Thursday, February 27, 2025 @ 1:49 PM

Estimated gallons released: 50

Action Taken: Blockage cleared. Area washed down and recovered from surcharged storm drain.

Preliminary Cause: Blockage

7557 Tarleton Rd

Jacksonville, FL 32208

Friday, February 28, 2025 @ 4:17 PM

Estimated gallons released: 50

Action Taken: Blockage was cleared. Affected area washed down and recovered.

Preliminary Cause: Grease

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

3920 Jammes Rd

Jacksonville, FL 32210

Wednesday, February 5, 2025 @ 1:28 PM

Estimated gallons released: 5

Action Taken: Crew called in to determine where leak is coming from and repair.

Preliminary Cause: TBD

1471 23rd Cir S

Jacksonville, FL 32206

Tuesday, February 25, 2025 @ 11:19 PM

Estimated gallons released: 20

Action Taken: Blockage was cleared and affected area was washed down and recovered.

Preliminary Cause: Blockage

Other Events Reported To The State Watch Office

12760 Beach Blvd

Jacksonville, FL 32224

Monday, February 24, 2025 @ 8:30 AM

Estimated gallons released: 20000 Action Taken: Repaired reclaim line.

Preliminary Cause: Third Party

March 2025

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

2612 Arlex Dr E

Jacksonville, FL 32211

Wednesday, March 12, 2025 @ 3:32 PM

Estimated gallons released: 6000

Action Taken: 3FT of pipe was replaced to stop overflow. Wastewater recovered from

excavation pit. No waterways affected.

Preliminary Cause: 3rd Party

4250 Broad Creek Ln Jacksonville, FL 32218

Friday, March 14, 2025 @ 2:33 PM Estimated gallons released: 600

Action Taken: Blockage removed by vacuum truck. Affected areas washed down. Sampling of

onsite ponds to begin 3/15/25. Preliminary Cause: Blockage

7306 Strato Rd

Jacksonville, FL 32210

Wednesday, March 19, 2025 @ 8:00 AM

Estimated gallons released: 500

Action Taken: Blockage removed by vacuum truck. Recovered sewer from storm drain. Affected

areas washed down. Sampling begins 3/20/25.

Preliminary Cause: Grease

9404 Norfolk Blvd

Jacksonville, FL 32208

Thursday, March 21, 2025 @ 5:33 PM Estimated gallons released: 12200

Action Taken: Pipe repaired. Spread lime and washed down road. Sampling begins 3/22/25.

Preliminary Cause: Pipe Failure

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

15712 Mason Lakes Dr

Jacksonville, FL 32218

Sunday, March 2, 2025 @ 4:16 PM

Estimated gallons released: 300

Action Taken: Blockage removed. Affected area washed down, vacuum truck recovered

surcharge water/sewer from storm drain.

Preliminary Cause: Blockage

6550 Trade Center Dr Jacksonville, FL 32254

Monday, March 3, 2025 @ 4:36 PM Estimated gallons released: 100

Action Taken: Discharge water was vacuumed up and hydrated lime was applied to affected

area.

Preliminary Cause: Broken Pipe

1526 Falkland Rd E Jacksonville, FL 32221

Tuesday, March 11, 2025 @ 9:20 AM

Estimated gallons released: 50

Action Taken: JEA went to an additional leak on 3/15/25 and found a leaking FM further down

line. Once leak repaired, leak at this location stopped.

Preliminary Cause: Broken pipe

4140 Hodges Blvd Jacksonville, FL 32224

Wednesday, March 12, 2025 @ 6:30 PM

Estimated gallons released: 100

Action Taken: ARV shut off at valve to stop overflow. Area washed down and all wash

water/sewer recovered.
Preliminary Cause: Failed ARV

6666 Stuart Ave Jacksonville, FL 32254

Thursday, March 27. 2025 @ 5:24 PM Estimated gallons released: 200

Action Taken: Impacted area washed down and vacuumed.

Preliminary Cause: Failed ARV

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

8630 Kona Ave

Jacksonville, FL 32211

Thursday, March 13, 2025 @ 9:53 AM

Estimated gallons released: 20

Action Taken: Repaired 2" line to stop overflow.

Preliminary Cause: Pipe Failure

661 Riverside Ave Jacksonville, FL 32202

Friday, March 14, 2025 @ 2:00 PM

Estimated gallons released: 30

Action Taken: Blockage removed, area washed down and dried up.

Preliminary Cause: Blockage

10942 Falkland Rd Jacksonville, FL 32221

Friday, March 14, 2025 @ 3:18 PM Estimated gallons released: 5

Action Taken: Full circle clamp stopped leak on main. Hole backfilled with new dirt.

Preliminary Cause: Pipe Failure

10152 Arrowhead Dr Jacksonville, FL 32257

Wednesday, March 19, 2025 @ 1:40 PM

Estimated gallons released: 350

Action Taken: Spread lime on affected areas. Wash down road.

Preliminary cause: Pipe Failure

Main St and 10th St Jacksonville, FL 32206

Tuesday, March 25, 2025 @ 6:14 PM

Estimated gallons released: 20

Action Taken: Impacted area washed down and vacuumed.

Preliminary Cause: Cave In

11018 Old St Augustine Rd Jacksonville, FL 32257

Friday, March 28, 2025 @ 1:53 PM Estimated gallons released: 25

Action Taken: Blockage cleared, road washed down and recovered sewer/wash water. Sewer

evaporated/soaked into ground in dry ditch.

Preliminary Cause: Grease

Other Events Reported To The State Watch Office

None

April 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

585 Sparrow Branch Cir Jacksonville, FL 32259 Sunday, April 13, 2025 @ 9:00 AM Estimated gallons spilled: 50 Action Taken: Area around manholes was washed down.

Preliminary Cause: Blockage

585 Sparrow Branch Cir Jacksonville, FL 32259 Sunday, April 13, 2025 @ 9:00 AM

Estimated gallons spilled: 50

Action Taken: Area around manholes was washed down.

Preliminary Cause: Blockage

1526 Falkland Rd E Jacksonville, FL 32221

Tuesday, April 22, 2025 @ 4:40 PM Estimated gallons spilled: 100

Action Taken: Sewer contained during repair. Pipe repaired. Washed down road. Sampling

began 4/24/25.

Preliminary Cause: Broken

Barr St and Riverside Ave Jacksonville, FL 32204

Thursday, April 24, 2025 @ 5:15 PM Estimated gallons spilled: 1402

Action Taken: Vactors pulled loads off system to stop overflow. Bypass pump was set up so

concrete could be removed from manhole. Roadway washed down.

Preliminary Cause: Third Party

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

Rail Road Easement North of Zoo Parkway between Imeson Park Blvd and Broward River Jacksonville, FL

Wednesday, April 9, 2025 @ 5:30 PM

Estimated gallons spilled: 400

Action Taken: Due to access difficulty water/sludge soaked into ground and hydrated lime was

applied to the affected area.

Preliminary Cause: Equipment Failure

5802 Harris Ave

Jacksonville, FL 32211

Wednesday, April 9, 2025 @ 11:00 AM

Estimated gallons spilled: 100

Action Taken: Sewer pumped back into on site lift station, pipe repaired.

Preliminary Cause: 3rd Party

258 River Hills Rd Jacksonville, FL 32216

Tuesday, April 15, 2025 @ 3:56 PM

Estimated gallons spilled: 100

Action Taken: Sewer contained to excavation hole. Small vac maintaining spill until large vac and

crew arrives onsite to repair. Preliminary Cause: 3rd Party

4057 Carmichael Ave Jacksonville, FL 32207 Tuesday, April 22, 2025 @ 4:53 PM Estimated gallons spilled: 300

Action Taken: Recovered sewer from catch basin. Impacted area washed down and vacuumed.

Preliminary Cause: Grease

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

11710 Central Pkwy Jacksonville, FL 32224 Sunday, April 6, 2025 @ 6:01 PM Estimated gallons spilled: 20

Action Taken: Leak being maintained by vacuum truck until crew and large vacuum truck arrived

and repair main.

Preliminary Cause: Pipe Failure

8508 Kona Ave Jacksonville, FL 32211 Wednesday, April 16, 2025 @ 1:55 PM Estimated gallons spilled: 40

Action Taken: Pipe repaired and small vac washed down area

Preliminary Cause: Equipment Failure

Other Events Reported To The State Watch Office

None

May 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

10601 San Jose Blvd Jacksonville, FL 32257 Wednesday, May 14 2025 @ 4:45 PM Estimated gallons released: 800

Action Taken: Parking lot was washed down.

Preliminary Cause: Blockage

Craven Rd & Sun Lily Ct Jacksonville, FL 32257

Friday, May 16, 2025 @ 10:54 AM Estimated gallons released: 1000

Action Taken: Pipe repaired. Full recovery made from ditch. Washed down curb and road.

Removed contaminated soil.
Preliminary Cause: Broken pipe

10505 103rd St

Jacksonville, FL 32210

Saturday, May 17, 2025 @ 2:00 PM Estimated gallons released: 5000

Action Taken: NA

Preliminary Cause: 3rd party

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

1784 Greenridge Cir E Jacksonville FL, 32259

Tuesday, May 6, 2025 @ 10:55 AM Estimated gallons released: 100

Action Taken: Sewer tank pumped out, discharge pipe repaired and hydrated lime placed on

affected areas of yard.

Preliminary Cause: Broken pipe

3842 University Club Blvd

Jacksonville, FL 32277

Tuesday, May 6, 2025 @ 10:59 AM Estimated gallons released: 50

Action Taken: Cut out broken portion of pipe and replaced with new. Area washed down and

lime applied to ditch line used as berm.

Preliminary Cause: 3rd Party

1661 Riverside Ave

Jacksonville, FL 32204

Tuesday, May 6, 2025 @ 11:57 AM Estimated gallons released: 100

Action Taken: Blockage removed, area washed down and one load taken from surcharge storm

drain. Full recovery.

Preliminary Cause: Blockage

13861 Atlantic Blvd Jacksonville, FL 32225

Monday, May 12, 2025 @ 1:30 PM Estimated gallons released: 800

Action Taken: Repaired ARV. Recovered sewer with vac truck. Spread lime on impacted areas.

Preliminary Cause: 3rd Party

13751 Atlantic Blvd Jacksonville, FL 32225

Monday, May 12, 2025 @ 1:30 PM Estimated gallons released: 100

Action Taken: Recover sewer from parking lot

Preliminary Cause: Blockage

3636 Fallon Oaks Dr Jacksonville, FL 32277

Friday, May 30, 2025 @ 10:30 AM Estimated gallons released: 300

Action Taken:

Preliminary Cause: Pipe Failure

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

5612 Sabena Rd

Jacksonville, FL 32207

Thursday, May 8, 2025 @ 10:49 AM Estimated gallons released: 20

Action Taken: Broken pipe cut out and replaced with new. Area washed down.

Preliminary Cause: Broken

7360 Melvin Rd

Jacksonville, FL 32210

Friday, May 9, 2025 @ 8:20 PM Estimated gallons released: 10

Action Taken: Blockage was cleared, area was washed down. Recovered sewer and wash water.

Preliminary Cause: Blockage

2045 Moncrief Rd

Jacksonville, FL 32209

Saturday, May 10, 2025 @ 3:13 PM Estimated gallons released: 20

Action Taken: Blockage was cleared, area was washed down. Sewer and wash water recovered.

Preliminary Cause: Broken

1555 Pearl St

Jacksonville, FL 32209

Saturday, May 17, 2025 @ 9:00 PM Estimated gallons released: 20

Action Taken: Curb washed down and recovered.

Preliminary Cause: Overflow

13920 Yellow Bluff Rd Jacksonville, FL 32226

Thursday, May 22, 2025 @ 9:26 AM Estimated gallons released: 10

Action Taken: Valved off ARV to stop release. Washed down and recovered 150 gallons.

Preliminary Cause: Failed ARV

5757 University Blvd W Jacksonville, FL 32216

Saturday, May 24, 2025 @ 5:00 PM Estimated gallons released: 50

Action Taken: Blockage removed. Area washed down and all sewer/wash water recovered

Preliminary Cause: Blockage

854 Fields Rd

Jacksonville, FL 32218

Tuesday, May 27, 2025 @ 12:31 PM

Estimated gallons released: 5

Action Taken: NA Preliminary Cause:

30 W 38th St

Jacksonville, FL 32206

Thursday, May 29, 2025 @ 9:39 AM Estimated gallons released: 20

Action Taken: Preliminary Cause:

Other Events Reported To The State Watch Office

None

June 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

1 Shircliff Way

Jacksonville, FL 32204

Monday, June 16, 2025 @ 2:04 PM Estimated gallons released: 1000

Action Taken: Blockage cleared, area washed down, and loads pulled out of storm drain.

Hydrated lime placed on grass. Preliminary Cause: Blockage

Abbeyfield Rd and Hartsfield Rd

Jacksonville, FL 32277 Friday, June 27 @ 8:58 PM Estimated gallons released: TBD

Action Taken: Crew put a full circle on pipe to stop leak. Area being washed down and rehabbed.

Preliminary Cause: 3rd Party

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

1823 W 6th St

Jacksonville, FL

Monday, June 2, 2025 @ 6:34 PM Estimated gallons released: 100

Action Taken: Cleared blockage, washed down and vacuumed impacted area.

Preliminary Cause: Grease

458 Eric Ave

Jacksonville, FL 32218

Monday, June 23, 2025 @ 10:30 AM Estimated gallons released: 100

Action Taken: Large vactor recovered sewer from hole and maintaining spill until pipe can be

repaired.

Preliminary Cause: Contractor Error

321 Blagdon Ct

Jacksonville, FL 32225

Friday, June 27, 2025 @ 4:44 PM

Estimated gallons released:

Action Taken: Full circle on force main used to stop leak. Area washed down and one load recovered from storm drain for full recovery. Hydrated lime was placed on affected dirt/grass.

Preliminary Cause: Pipe Failure

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

164 Cherry Laurel Pl St. Johns, FL 32259

Tuesday, June 24, 2025 @ 2:24 PM Estimated gallons released: 10

Action Taken: Turned valve to stop lead and replaced ARV.

Preliminary Cause: Failed ARV

Other Events Reported To The State Watch Office

None

July 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

5802 Harris Ave

Jacksonville, FL 32211

Friday, July 5th, 2025 @ 1:20 AM Estimated gallons released: 110000

Action Taken: Pump sewer back into system. Hydrated lime on site.

Preliminary Cause: Equipment Failure

3700 Hodges Blvd

Jacksonville, FL 32224

Thursday, July 10, 2025 @ 2:13 PM Estimated gallons released: 49143

Action Taken: Impacted area washed down and vacuumed. Hydrated lime applied.

Preliminary Cause: Third Party

5643 Pittman Dr N

Jacksonville, FL 32207

Saturday, July 12, 2025 @ 5:00 PM Estimated gallons released: 3000

Action Taken: None

Preliminary Cause: Cave-in

St Johns Parkway & County Rd 210

St Johns, FL 32259

Monday, July 28, 2025 @ 9:50 AM Estimated gallons spilled: 18000

Action Taken: Independent valve used to stop flow and install a new ARV. Area washed down,

any standing sewer was recovered and hydrated lime was placed near public walkway.

Preliminary Cause: Equipment Failure

2389 Brest Rd

Jacksonville, FL 32216

Monday, July 28, 2025 @ 9:45 AM Estimated gallons spilled: 400

Action Taken: Pipe repaired. Recovered sewer from ditch. Storm drain washed down. Sampling

begins 7/29.

Preliminary Cause: Third Party

999 Frost St E

Jacksonville, FL 32221

Monday, July 28, 2025 @ 3:30 PM Estimated gallons spilled: 3000

Action Taken: Installed valve. Recovered sewer from excavation hole. Washed down and

rehabbed road.

Preliminary Cause: Pipe Failure

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

1165 Linwood Loop

Jacksonville, FL 32259

Thursday, July 3, 2025 @ 12:50 PM Estimated gallons released: 800

Action Taken: Recovered sewer from drain. Heavy rain washed down curb.

Preliminary Cause: 3rd Party

2944 Bessent Rd

Jacksonville, FL 32218

Thursday, July 31, 2025 @ 4:00 PM Estimated gallons released: 100

Action Taken: Blockage removed. Washed down road and manhole. Recovered sewer from

drain.

Preliminary Cause: Blockage

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

4813 Marsh Hammock Dr W

Jacksonville, FL 32224

Sunday, July 6, 2025 @ 3:40 PM Estimated gallons released: 10

Action Taken: Recovered sewer from curb and inside underground vault.

Preliminary Cause: Failed ARV

909 Greenridge Rd

Jacksonville, FL 32207

Monday, August 7, 2025 @ 9:28 PM Estimated gallons released: 15

Action Taken: Vacuumed and washed down impacted area.

Preliminary Cause: Blockage

1151 Fields Rd

Jacksonville, FL 32218

Sunday, July 20, 2025 @ 10:00 AM Estimated gallons released: 25

Action Taken: N/A

Preliminary Cause: Failed ARV

8622 Hare Ave

Jacksonville, FL 32211

Wednesday, July 23, 2025 @ 2:09 PM

Estimated gallons released: 5

Action Taken: Broken pipe on customers side was full circled to stop leak. Area rehabbed.

Preliminary Cause: Equipment Failure

15686 Saddled Charger Dr

Jacksonville, FL 32234

Wednesday, July 30, 2025 @ 11:15 PM

Estimated gallons released: 15

Action Taken: Replaced ARV. Spread lime.

Preliminary Cause: Failed ARV

Other Events Reported To The State Watch Office

None

August 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

Wildlight Ave and Claremont Dr

Yulee, FL 32097

Monday, August 11, 2025 @ 1:38 PM Estimated gallons released: 51500

Action Taken: Pipe repaired, recovered sewer from excavation pit, catch drain, washed down

street, and spread lime on impacted areas.

Preliminary Cause: Third Party

2304 Mc Millan St Jacksonville, FL 32209

Wednesday, August 13, 2025 @ 10:23 AM

Estimated gallons released: 15000

Action Taken: Vacuum trucks maintained release until flow could be turned off. All sewer was contained within excavation hole. Full recovery. FM will remain in bypass until contractor

completes re-lining of pipe.
Preliminary Cause: Pipe Failure

2304 Mc Millan St Jacksonville, FL 32209

Thursday, August 14, 2025 @ 10:26 AM Estimated gallons released: 12000

Action Taken: Pumped sewer back into system. Recovered sewer from excavation pit.

Preliminary Cause: Broken

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

Craven & Sun Lily Ct Jacksonville, FL 32257

Monday, August 4, 2025 @ 6:00 PM Estimated gallons released: 50

Action Taken: Pipe repaired, and area rehabbed.

Preliminary Cause: Pipe Failure

1181 Airport Rd

Jacksonville, FL 32218

Monday, August 11, 2025 @ 11:25 AM

Estimated gallons released: 500

Action Taken: Blockage removed. Washed down street and curb. Recovered sewer from storm

drain.

Preliminary Cause: Blockage

Minor SSO Events

754 Arlington River Dr Jacksonville, FL 32211

Friday, August 15, 2025 @ 12:07 PM Estimated gallons released: 500

Action Taken: Cut pipe at the 90 and capped to stop leak. Area washed down and all wash water

recovered.

Preliminary Cause: Equipment Failure

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

15055 Russell Bridge Dr Jacksonville, FL 32258 Tuesday, August 12, 2025 @ 6:00 PM

Estimated gallons released: 8

Action Taken: N/A

Preliminary Cause: Failed ARV

8300 Merchants Way Jacksonville, FL Wednesday, August 27, 2025 @ 10:30 AM Estimated gallons released: 20

Action Taken:

Preliminary Cause: Pipe Failure

100 Rambling Water Run Jacksonville, FL Thursday, August 28, 2025 @ 2:35 PM Estimated gallons released: 10 Action Taken:

Preliminary Cause: Failed ARV

Other Events Reported To The State Watch Office

None

September 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

15724 Mason Lakes Dr Jacksonville, FL 32218 Sunday, September 14, 2025 @ 8:00 PM

Estimated gallons released: 200

Action Taken: Vacuum truck called in to remove blockage. Area washed down.

Preliminary Cause: Blockage

4215 Talleyrand Ave Jacksonville, FL 32206 Saturday, September 20, 2025 @ 2:30 PM Estimated gallons released: 181365

Action Taken: Sludge line was shut down to stop overflow.

Preliminary Cause: Pipe Failure

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

5704 Ortega Farms Blvd Jacksonville, FL 32244

Tuesday, September 2, 2025 @ 11:40 AM

Estimated gallons released: 800

Action Taken: Large vacuum truck called in to recovered sewer water from storm drain/ditch

line. Area washed down. Preliminary Cause: Blockage

754 Arlington River Dr Jacksonville, FL 32211

Wednesday, September 10, 2025 @ 1:45 PM

Estimated gallons released: 100

Action Taken: Cut off valve and capped it off.

Preliminary Cause: Equipment Failure

11726 White Horse Rd Jacksonville FL 32246

Monday, September 15, 2025 @ 9:14 AM

Estimated gallons spilled: 200

Action Taken: Blockage removed. Area washed down and one load recovered from storm drain.

Full recovery.

Preliminary Cause: Residential Grease

1309 Evergreen Ave Jacksonville FL 32206

Monday, September 29, 2025 @ 7:00 PM

Estimated gallons spilled: 100

Action Taken: NA

Preliminary Cause: Stoppage

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

1757 Heatherwood Dr Jacksonville, FL 32259

Sunday, September 21, @ 8:26 PM

Estimated gallons spilled: 40

Action Taken: Pump was turned off to stop overflow. Small vactor called in to wash down and

recover from roadway.

Preliminary Cause: Operator Error

Checkmate Ln and 118th St Jacksonville, FL 32244

Monday, September 22, 2025 @ 8:30 AM

Estimated gallons spilled: 25

Action Taken: Removed blockage. Area washed down. Recovered sewer.

Preliminary Cause: Residential Grease

7929 Free Ave

Jacksonville, FL 32211

Tuesday, September 30, 2025 @ 12:34 PM

Estimated gallons spilled: 40

Action Taken: Sewer vacuumed up by small vac. Area washed down all wash water recovered.

Preliminary Cause: Equipment Failure

Other Events Reported To The State Watch Office

None

October 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

7845 Lemans Dr Jacksonville, FL 32210

Thursday, October 2, 2025 @ 9:13 PM

Estimated gallons released: 300

Action Taken: Street washed down and vacuumed up.

Preliminary Cause: Blockage

299 Rubicon Dr Fruit Cove, FL 32259

Friday, October 3, 2025 @ 4:00 PM Estimated gallons released: 300

Action Taken: Area washed down and vacuumed up after repair.

Preliminary Cause: Broken Pipe

2028 Spoonbill St Jacksonville, FL 32224 Sunday, October 6, 2025 @ 8:00 PM

Estimated gallons released: 300

Action Taken: Road washed down and vacuumed up.

Preliminary Cause: Blockage

118th St & Seaboard Ave

Jacksonville, FL 32244

Thursday, October 9, 2025 @ 9:52 AM

Estimated gallons released: 9000

Action Taken: Valve was closed to stop overflow. Standing sewer was vacuumed up and area washed down with disinfectant. All wash water was recovered. Full recovery, no waterways

impacted.

Preliminary Cause: Other

2342 Blair Rd

Jacksonville, FL 32221 10/14/2025 @ 4:25:00 PM

Estimated gallons released: 42000

Action Taken: Valved line off to stop flow. Pipe removed and replaced with new. Area washed

down and disinfected. Sampling began on 10/15/25.

Preliminary Cause: Pipe Failure

3702 Wayland St

Jacksonville, FL 32277

Monday, October 20, 2025 @ 2:11 PM Estimated gallons released: 41400

Action Taken: Shut down sludge line to stop spill. Repairs completed.

Preliminary Cause: Pipe Failure

14688 Pecan Park Rd Jacksonville, FL 32218

Friday, October 25, 2025 @ 9:45 AM Estimated gallons released: 16000

Action Taken: Valve turned off. Recovered sewer in ditches and woods. Area washed down.

Preliminary Cause: Contractor Error

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

1564 W 34th St

Jacksonville, FL 32209

Monday, October 7, 2025 @ 9:42 PM

Estimated gallons released: 50

Action Taken: Impacted area washed down and vacuumed.

Preliminary Cause: Blockage

6346 Delacy Rd

Jacksonville, FL 32244

Saturday, October 25, 2025 @ 9:30 AM

Estimated gallons released: 500

Action Taken: Recovered sewer from excavation pit. Area washed down.

Preliminary Cause: 3rd Party

Millcoe Rd and Monument Rd

Jacksonville FL 32225

Monday, October 27, 2025 @ 12:45 PM

Estimated gallons released: 800

Action Taken: Full circle clamp on pipe. Recovered sewer from pit.

Preliminary Cause: 3rd Party

590 Duval Station Rd Jacksonville, FL 32218

Tuesday, October 28, 2025 @ 4:00 PM

Estimated gallons released: 75

Action Taken: Repaired equipment. Washed down and vacuumed impacted area.

Preliminary Cause: Equipment failure

12481 Lem Turner Rd Jacksonville, FL 32218

Thursday, October 30, 2025 @ 1:45 PM

Estimated gallons released: 800

Action Taken: Isolated valve. Installed new ARV. Recovered sewer from ditch and manhole.

Spread lime.

Preliminary Cause: 3rd Party

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

6110 Sack Dr S

Jacksonville, FL 32216

Thursday, October 23, 2025 @ 3:14 PM

Estimated gallons released: 5

Action Taken: Repaired lift station. Recovered sewer in curb. Washed down area.

Preliminary Cause: Equipment Failure

1160 W Durkee Dr Jacksonville, FL 32209 10/29/2025 @ 11:10:00 AM Estimated gallons released: 10

Action Taken: Blockage removed, area washed down and all sewer/wash water recovered.

Preliminary Cause: Blockage

Other Events Reported To The State Watch Office

None

November 2025

SSO Events reported to the Florida Division of Emergency Management State Watch Office (SWO)

All releases that impact waters of the State, exceed 1,000 gallons in volume, or may cause a potential threat to public health or the environment will be called in to SWO within 24 hours.

7803 Chateau Dr S Jacksonville FL 32221 11/10/2025 5:40:00 PM Estimated gallons spilled: 100

Action Taken: Area washed down. Sampling of creek to begin 11/11/2025.

Preliminary Cause: Blockage

4543 Bull Run Rd Jacksonville FL 32210 11/12/2025 9:19 AM

Estimated gallons spilled: 5000

Action Taken: Vacuum truck recovered sewer from break until release slowed. Removed broken pipe and repaired with PVC. Area washed down and all wash water/sewer recovered. Sampling

of Fishing Creek to begin 11/12/25. Preliminary Cause: Contractor Error

8451 Gate Parkway W Jacksonville, FL 32216 11/21/2025 7:55 AM

Estimated gallons spilled: 10,500

Action Taken: Recovered from manhole and storm drain. Rinsed down area and recovered. ARV

replaced. Sampling of creek to begin 11/22/2025

Preliminary Cause: Failed ARV

South East Corner of St. Johns Bluff and Monument Rd.

Jacksonville FL 32225 11/22/2025 @ 3:30:00 PM Estimated gallons spilled: 60

Action Taken: Preliminary Cause:

4315 Brentwood Ave Jacksonville FL 32206 11/23/2025 @ 5:00:00 PM Estimated gallons spilled: 1,500

Action Taken: Curb washed down and pond vacuumed out.

Preliminary Cause:

SSO Events Reported to Local Agencies (Florida Department of Environmental Protection - Northeast District, COJ-Environmental Quality Division)

All releases between 50-999 gallons are reported to local agencies.

7621 Centurion Pkwy Jacksonville, FL 32256 11/17/2025 @ 9:30 AM

Estimated gallons released: 100

Action Taken: Washed down area and recovered sewer.

Preliminary Cause:

4280 Bleinheim Pl Jacksonville, FL 32225 11/18/25 @ 1:12 PM

Estimated gallons released: 200

Action Taken: Removed blockage. Recovered sewer from storm drain. Washed down area.

Preliminary Cause: Blockage

2224 W 12th St Jacksonville, FL 32209 11/25/2025 @ 9:00:00 AM Estimated gallons released: 100

Action Taken: Blockage removed to stop overflow. Lines in area will be TVd to determine where

break is so it can be repaired to prevent future spills.

Preliminary Cause: Blockage

462 Palisade Dr Jacksonville, Fl 32092 11/25/2025 @ 10:00:00 PM Estimated gallons released: 500 Action Taken: Gravity Line Blockage

Preliminary Cause: NA

12270 Rouen Cove Dr Jacksonville, FL 32226 11/30/2025 @ 12:30:00 AM Estimated gallons released: 50

Action Taken: NA

Preliminary Cause: Grease

Minor SSO Events

JEA reviews all SSO events to determine cause and apply corrective action. Minor events are those of less than 50 gallons that do not cause a potential threat to public health or the environment. Minor events do not require external reporting however, they will also be listed to provide transparency of all releases.

6322 Elisa Dr S Jacksonville, FL 32216 11/2/2025 @ 3:30 PM Estimated gallons released: 20 Action Taken: Washed down area and recovered all sewer/wash water.

Preliminary Cause: Grease

7177 Wheat Rd Jacksonville, FL 32244 11/6/2025 @ 11:50 AM

Estimated gallons released: 10

Action Taken: Recovered sewer. Washed down street and curb.

Preliminary Cause: Failed ARV

3730 Kori Rd

Jacksonville, FL 32257 11/12/2025 @ 2:43 PM

Estimated gallons released: 10

Action Taken: Cleaned up released sewer and maintaining spill until crew arrives. Replaced ARV.

Preliminary Cause: Failed ARV

5284 Briar Patch Pl Jacksonville, FL 32210 11/14/2025 @ 10:01:00 PM Estimated gallons released: 10

Action Taken: Blockage removed. Area washed down and all wash water recovered.

Preliminary Cause: Blockage

8311 Dandy Ave

Jacksonville, FL 32211

11/15/2025 @ 10:20:00 AM Estimated gallons released: 10

Action Taken: Opened the valve and pod started working normally. Area washed down and all

wash water recovered. Preliminary Cause: Other

7621 Centurion Pkwy Jacksonville, FL 32256

11/17/2025 @ 9:30 AM Estimated gallons released:100

Action Taken: Repaired pipe. Recovered sewer from hole and inside lift station.

Preliminary Cause: Equipment Failure

2735 St Johns Ave Jacksonville, FL 32205 11/23/2025 @ 7:00:00 AM Estimated gallons released: 20

Action Taken: Curb was washed down and vacuumed up.

Preliminary Cause: Blockage

Other Events Reported To The State Watch Office

None