

WATER AND SEWER SYSTEM TARIFF DOCUMENT



225 N. Pearl St.
Jacksonville, Florida 32202
(904) 665-6000

DESCRIPTION OF TERRITORY SERVED

JEA furnishes retail and wholesale potable and reclaimed water and sewer services to major portions of Duval County and some portions of St. Johns, Clay, and Nassau Counties.

**Approved by the JEA Board
March 25, 2025**



INDEX OF WATER AND SEWER SYSTEM TARIFF DOCUMENT

Section	Description	Page
CONNECTION AND MAINTENANCE FEES		
101	Backflow Prevention Devices	3
102	Meter Tap Fees and Meter Set Fees	3
103	Sewer Tap Charges	5
104	Special Connections	5
105	Water and Sewer Capacity Charges	5
RATES FOR WATER, SEWER AND RECLAIMED SERVICE		
201	Residential Rates	13
202	Commercial Rates	14
203	Multi-Family Rates	15
CHARGES FOR FIRE PROTECTION WATER SERVICE		
301	Fire Protection Charges	16
RETAIL SERVICE CHARGES		
401	Services Charges	18
CONDITIONS FOR SEWER SERVICE		
501	Conditions for Service	19
502	Sewer Surcharge	19
503	Scavenger Waste Charge	20
CONDITIONS FOR RECLAIMED SERVICE		
601	Availability and Requirements for Service	21
602	Connection Fees, etc.	21
BILLING		
701	Customer Installed Meter	22
702	Pool Fill Credits	22
703	Utility Agreements	22
704	Special Services, Terms, Conditions and Rates	23
705	Applicable Taxes and Fees	23



CONNECTION AND MAINTENANCE FEES

101 – Backflow Prevention Devices

Backflow prevention devices and device testing are required by JEA's Cross-Connection Control Policy. Residential Irrigation service customers participating in the JEA Residential Irrigation Backflow Testing Program (RIBTP) will receive a service charge for backflow preventer testing once every two (2) years. Commercial service customers, participating in JEA's commercial testing program, will receive a service charge for backflow preventer testing once every year.

Testing Fee is a backflow preventer testing charge of the actual cost of labor and materials or a maximum of \$50.00 applied to each residential irrigation service connection or commercial service connection participating in JEA's Residential Irrigation Backflow Testing Program (RIBTP) or commercial testing program.

Maintenance Fee is a backflow preventer maintenance charge applied to customers requesting backflow maintenance or installation service from JEA, as part of the RIBTP or commercial testing program. The maintenance charge will equal JEA's cost to provide the requested service.

102 – Meter Tap Fees and Meter Set Fees for New Service Connections

- a) **Water (Potable, Irrigation, Reclaimed) Fees.** JEA shall have the right to determine, connect, or set appropriately sized meters after a consideration of the minimum and maximum quantities of water to be delivered to any and all connections served by JEA's water system. JEA shall charge and collect at the time application is made or a plumbing permit is received. Installation costs according to the following schedule:

Tap Size (inches)	Size of Service Size (inches)	Meter Size (inches)	Tap Fee	Meter Set Fee
1	3/4	3/4	\$1,360	\$300
1	1	1	\$1,360	\$320
2	1-1/2	1-1/2	\$1,770	\$1,010
2	2	2	\$1,770	\$1,150
No new 5/8" metered services available				

Tap fees for new service connections larger than 2" in diameter shall be based upon the cost by service size of the installation to JEA but not less than \$1,770. Meter set fee for new connections larger than 2" in diameter shall be based upon the cost by meter size of the installation to JEA or \$1,150, whichever is greater.



b) **Increase in Meter Size.** The charge for increasing the size of an existing meter shall include the meter set fee and tap fee for the new meter as listed in section 102(a), plus the incremental plant capacity fees and the incremental line extension fees as determined in Section 105 for the new larger meter minus the corresponding amounts depicted for the existing meter.

c) **Decrease in Meter Size.** Customers requesting to downsize their existing metered service must submit the request to JEA for approval. The customer must provide a basis for the downsize meter request to show that the meter was improperly oversized to begin with or that the facilities behind the meter have changed. The justification that supports the smaller service and/or meter size must come from a professional with the same certification level as was provided in the determination of the original service size.

For downsizing an existing service with 1 ½' or greater meter size: The charge shall be at minimum the meter set fee and tap fee for the smaller meter as listed in section 102(a) for new metered service connections of the prevailing tariff. JEA will make a size reduction at the tap and reduce the service line size. The costs include removal of bypass valves, valve boxes or vaults for existing meter services 3" or greater. If JEA estimates the cost of a customer request to downsize a metered service with an existing 1 ½" or greater meter size is greater than the average cost of either the tap fee or meter set fee listed in section 102(a), JEA will charge the customer the estimated cost.

For downsizing an existing 1" meter to a ¾" meter: A uniform meter downsize charge of \$500 will be assessed in lieu of a separate meter set fee and tap fee, where JEA may elect to install any of the following: a smaller tap service line reducer bushing or flow restriction orifice.

d) **Precedent.** JEA shall set forth rules to implement the provisions of this subsection. To the extent this subsection conflicts with the provisions of JEA Water and Sewer Rules and Regulations, this section shall take precedent.



103 – Sewer Tap Charges and Sewer Tap Extension Fees

A sewer tap charge for all connections to JEA's sewer system shall be paid in advance by the user in an amount according to the following schedule:

Connection Size	Fee
6 inches	\$8,330
>6 inches	Actual Cost

For all sewer connections where there is no unpaved parkway or where other than a standard 6" "Y" connection to the sewer is used -- an amount equal to a) the cost by installation size to JEA or b) \$8,330, whichever is greater. In these cases, the user shall deposit with JEA, in advance, the estimated cost of the connections as determined by JEA.

A sewer tap extension fee is applicable for premises that have had active sewer service within the recent 10 years, a sewer locate has been completed within 9 months, and the existing sewer tap is required to be extended to the property line.

Extension Size	Fee
All Sizes	\$2,894

104 – Special Connections

In the event an application for water or sewer connection is received and the cost of installation, due to unusual circumstances, is determined by JEA to be substantially more than the charges set forth in this part, the installation charge shall be at actual cost to JEA or the standard cost, whichever is greater.

Temporary water service shall be metered and charges imposed by Section 102(a) shall apply

105 – Water and Sewer Capacity Charge and Surcharges

- a) **Applicability of capacity charges and surcharges.** To any customer whose property initially connects with JEA's water and/or sewer system.

Applications for new service will be submitted along with required meter and capacity fees at the time the customer is ready for the new service(s). The customer's site for meter placement must be in compliance with JEA Development Guidelines and JEA Water and Sewer Rules and Regulations before connections are allowed. Connection delays over 90 days following application and payment of fees that are attributable to the site not meeting the service requirements are subject to action by JEA to cancel the application for service and refund of any fees paid. Any applications for service without an active service agreement are subject to both "post- payment" increases in said water/sewer capacity charges and any "post-payment" new charges attributable to the pending service request.



b) **Plant and Line Extension Growth Capacity Charges.** The charges shall be calculated as follows:

1. **Water (Potable and Irrigation).** The minimum charge for a new water connection shall be the greater of the charge per gallon of average daily water as estimated and approved by JEA or the applicable plant capacity fee stated below, plus the line extension growth capacity charge.

Plant Capacity Fees for Residential and Commercial

** Potable & reclaimed water considered the same for irrigation*

Effective Date	(04/01/23)
Charge per Gallon	
\$/gal	\$4.68
Water (without irrigation)	
¾"	\$1,170.00
1"	\$1,404.00
1 ½"	\$2,106.00
Water (with irrigation)	
¾"	\$936.00
1"	\$1,170.00
1 ½"	\$1,404.00
Irrigation	
¾"	\$1,053.00
1"	\$1,521.00
1 ½"	\$3,276.00

For existing water connections, there will be a charge per gallon of additional average daily water capacity stated above as estimated and approved by JEA plus the line extension growth capacity charge. The schedules below provide line extension growth capacity charges by meter size. Services greater than 1 ½" and those that have more fixture units than allowed by meter size will be charged based on the estimated average daily flow.

Line Extension Growth Capacity Charge

(Effective January 1, 2006 - current)

Meter Size	Residential	Commercial
5/8"	N/A	N/A
3/4"	\$1,695	\$1,695
1"	\$2,000	\$2,500
1 ½"	\$2,175	\$2,500
2"	\$2,350	\$2,500
3"	N/A	\$5,000
4"	N/A	\$5,000
6"	N/A	\$5,000
8"	N/A	\$5,000
10"	N/A	\$10,000
12"	N/A	\$10,000
20"	N/A	\$20,000



2. **Sewer.** The minimum charge for a new sewer connection shall be the greater of the charge per gallon of average daily water as estimated and approved by JEA or the applicable plant capacity fee stated below.

Plant Capacity Fees for Residential and Commercial

Effective Date	(04/01/23)
Charge per Gallon	
\$/gal	\$25.57
Sewer	
¾"	\$5,114.00
1"	\$6,392.50
1 ½"	\$7,671.00

For existing sewer connections, there will be a charge per gallon of additional average daily sewer capacity as estimated and approved by JEA as stated above.

For industrial or process waste there shall be a charge per gallon for each gallon of daily production flow or the average of all production shift flows (whichever presents the greater requirement for volumetric capacity of the treatment unit), stated above as estimated to the satisfaction of JEA where the character of the waste does not exceed 300 parts per million, by weight, of suspended solids, or chemical oxygen demand not exceeding 650 parts per million, by weight.

- c) **Sewer capacity surcharge.** In addition to the stated sewer capacity charge, there is an additional surcharge when the character of the sewage, waters or wastes from a manufacturing or industrial plant, business or commercial location or building or premises proposing to connect to JEA's sewer system has a five-day chemical oxygen demand of greater than 650 parts per million, by weight, or contains more than 300 parts per million, by weight, of suspended solids, or both, as determined from the application of the owner, which shall fully disclose to the satisfaction of JEA the character of the waste to be accepted. This additional surcharge shall be computed as follows:

$$\text{SCS} = ((\text{COD}-650) \times \text{Qmgd} \times 8.34\#/\text{gallons} \times \$188/\text{pound}) + ((\text{SS}-300) \times \text{Qmgd} \times 8.34\#/\text{gallons} \times \$82/\text{pounds})$$

Where:

SCS = Sewer Capacity Surcharge

Qmgd = Daily production flow or the average of all production shift flows (whichever presents the greatest requirement for volumetric and/or organic capacity) in million gallons a day

COD = Chemical Oxygen Demand in parts per million

SS = Suspended Solids in parts per million

- d) **Fees for Bulk Reclaimed water capacity** will not be charged for bulk reclaimed water sales.



e) **Transfer of Capacity.** JEA may consider transferring capacity (Annual Average Daily Flow – AADF). This section applies to capacity transfer requests from process facilities relocating, facilities on the same property, and qualifying customers within the boundaries of the Downtown Investment Authority.

1. **Process Facilities.** The following terms and conditions will apply:

1. The transfer must be made by a commercial or industrial customer who is relocating process equipment or process facilities from one location in JEA's service area to another location within JEA's service area.
2. Only capacity (AADF) related to the process equipment or process facilities located within a geographically contiguous customer complex with an annual average daily process flow greater than 25,000 gallons per day can be considered for the transfer from the predecessor location to the successor location. The AADF will be calculated from the past 12 monthly billing cycle records. The capacity (AADF) related to domestic plumbing fixture units will not be considered for the transfer and will remain with the property location.
3. Transfer of capacity (AADF) will be contingent on the customer removing and/or demolishing the process facilities at the predecessor location. JEA will review and approve the demolition plan submitted by the customer's registered Florida Professional Engineer (P.E.). JEA may grant the customer up to 36 months to remove or demolish the process facilities after receiving the transfer request approval letter from JEA.
4. The amount of capacity (AADF) to be transferred to the successor process facilities must be based on AADF methodology submitted by the customer's P.E. versus the fixture unit method used for domestic plumbing.
5. The customer's P.E. shall certify and supply an itemized breakout and summary of domestic plumbing fixture units that will remain at the predecessor location after removal of the process equipment and process facilities. The P.E. shall certify and supply projected flows at the successor location.
6. The entity (owner or tenant) of a property requesting transfer of capacity (AADF) will be required to demonstrate they are the entity that paid for or has the right to the capacity requested for transfer.
7. If the customer was leasing the predecessor facility from a property owner, the transfer request by the lessee will be considered only if the customer provides JEA a signed release stating the property owner acknowledges and will not contest the transfer of capacity (AADF) related to process equipment and facilities from the property.
8. Any request for transfer of capacity (AADF) must be made prior to the operation of the new process equipment or process facilities that will be using the water or sewer services that might qualify for the capacity transfer.



9. If the transfer request is for an amount of capacity (AADF) less than the amount assessed at the predecessor location, the remaining capacity may be utilized for up to 60 months from the transfer request approval. If the transfer request is for an amount of capacity less than the amount initially assessed at the successor location, then the difference will need to be paid at prevailing rates to JEA in conjunction with acceptance of the JEA transfer request approval letter.
 10. The transfer of capacity (AADF) will be a one-time event, whereas no subsequent transfer of previously transferred capacity (AADF) will be considered.
 11. The incremental flow capacity and wastewater characteristics corresponding to the proposed transfer of capacity (AADF) does not cause JEA to modify or enhance a sewer treatment facility in order to be in compliance with Florida Department of Environmental Protection regulations.
2. **Same Property.** The following terms and conditions will apply:
1. Transfer of capacity (AADF) applies to all property within JEA's service territory.
 2. In the case where no record of capacity is available, a fixture count of the existing facility will determine the amount of capacity available for transfer.
 3. Transfer of capacity (AADF) will be allowed at no additional cost. Additional capacity required for the new facility must be paid to JEA at prevailing rates. If the transfer request is for an amount of capacity (AADF) less than the amount assessed to the existing facility, the remaining capacity may be utilized for up to 60 months from the transfer request approval.
 4. The existing facility, upon which the new facility will be built, must be demolished.
 5. There are no restrictions on the amount of the capacity or flow of the existing or new facility.
3. **Within the Downtown Investment Authority (DIA) Boundaries.** The following terms and conditions will apply:
1. Boundaries for the DIA are defined in Jacksonville City Ordinance 2012-364 which may be revised in the future.
 2. The transfer request must be made by a commercial or industrial customer who is relocating within the DIA boundary.
 3. Qualifying customers must have an AADF at the predecessor facility greater than 1,000 gallons per day as determined by one of the methods in the following hierarchy:
 - A. Proof of Paid Capacity
 - B. Flows derived from fixture unit count as certified by a P. E.
 - C. Flows derived from JEA billing records



4. The P.E. shall certify and supply projected flows at the successor location.
 5. Transfer of capacity (AADF) from the predecessor facility will be allowed at no additional cost. Additional capacity required for the successor facility must be paid to JEA at prevailing rates. If the transfer request is for an amount of capacity (AADF) less than the amount assessed on the predecessor facility, the remaining capacity may be utilized for up to 60 months from the transfer request approval.
 6. The entity (owner or tenant) of a property requesting transfer of capacity (AADF) will be required to demonstrate they are the entity that paid for or has the right to the capacity requested for transfer.
 7. If the customer was leasing the predecessor facility from a property owner, the transfer request by the lessee will be considered only if the lessee provides JEA a release signed by the property owner stating the owner acknowledges and will not contest the transfer of capacity (AADF).
 8. If the predecessor facility, from which the capacity was transferred, is not demolished, the owner must record a deed restriction with the Duval County Clerk of the Court. The deed restriction must state that the predecessor facility no longer contains the transferred capacity allotment, which obligates payment of capacity fees at prevailing rates for future use or construction.
- f) **Capacity Charge Exceptions.** No water or sewer capacity charges, other than any additional charges listed below, if applicable, shall be due at the time of connection with respect to property.
1. As to which there has been paid to JEA a water and/or sewer capacity charge.
 2. Previously served by an investor/community-owned public utility company which has been acquired by JEA.



g) Additional charge(s). If:

1. JEA shall determine that the estimated average daily flow(s) of a user made at the time of initial connection to JEA's water and/or sewer system was erroneous, or that the description of the character of the waste in the application was erroneous; or
2. The use of the property served by JEA's water and/or sewer system changes because of: the construction of new dwellings, commercial or industrial facilities; additions to existing dwellings, commercial or industrial facilities; change in use from single family to multi-family residential; or increased, expanded or changed operations:
 1. so as to increase the number of gallons of sewage discharge by more than 20% over the number of the unit values or gallons of discharge at the most recent of either the time of payment of the last sewer capacity charge or the date when customer's sewer service provider was acquired by JEA; or
 2. so as to increase by more than 10% its COD or suspended solids loading measured in pounds a day; or
 3. so as to increase the number of gallons of water usage by more than 20% over the number of unit values or gallons of usage at the most recent of either the time of payment of the last water capacity charge or the date when customer's water service provider was acquired by JEA.

Then an additional charge resulting from the erroneous estimates or change in property use shall be due and payable at the time JEA shall determine that an erroneous estimate was made or at the time of the change in property use, regardless of whether a water and/or sewer capacity charge was ever imposed or paid at the time of initial connection to the system. The additional charge shall be calculated according to the same prevailing rates as described in 105 and shall be based on flow or on the excess COD or suspended solids loading as applicable, over that on which the previous sewer capacity charge was based.



- h) **Use of funds – Capacity fees and line extension charges.** Revenues derived from the Water/Sewer capacity fees and Water/Sewer line extension charges are to be placed in Water/Sewer capacity and line extension capital improvement funds. The funds are used for qualifying capital expenditures related to growth and expansion, to pay debt service and/or debt pay down on qualifying capital expenditures initially funded through bond issuance.

Qualifying expenditures for the Water/Sewer capacity fees include:

1. Treatment plants and capacity expansion
2. Treatment plant configuration
3. Wastewater master pump stations and force mains directly upstream of the wastewater plant

Qualifying expenditures for the Water/Sewer Line Extension Growth Charges for backbone transmission facilities include:

1. Water mains providing transmission capacity to the distribution grid
2. Water re-pump stations
3. Remote storage facilities
4. Force mains providing transmission capacity to the collection system
5. Interceptor (trunk) gravity lines



RATES FOR WATER, SEWER AND RECLAIMED SERVICE

201 – Residential Rates

Basic Monthly Charge

Meter Size	Water	Sewer	Potable Irrigation	Reclaim Irrigation ⁽¹⁾
5/8"	\$13.24	\$15.86	\$13.24	\$12.60
3/4"	\$17.67	\$21.61	\$17.67	\$18.90
1"	\$26.53	\$33.10	\$26.53	\$31.50
1 ½"	\$48.70	\$61.83	\$48.70	\$63.00
2"	\$75.29	\$96.31	\$75.29	\$100.80

(1) Non-bulk irrigation service agreement with reclaimed water will be charged an additional \$6.00 monthly fee regardless of meter size to cover costs due to regulatory requirements.

Volume Charge per Thousand Gallons (kgal)

Tier	Water	Sewer	Potable Irrigation	Reclaim Irrigation
1-4 kgal	\$1.34			
5-8 kgal	\$2.99			
9-15 kgal	\$5.13			
>15 kgal	\$6.45			
All kgal		\$4.88		
1-7 kgal			\$4.02	
>7 kgal			\$6.03	
1-14 kgal				\$2.97
>14 kgal				\$5.97



RATES FOR WATER, SEWER AND RECLAIMED SERVICE

202 – Commercial Rates

Basic Monthly Charge

Meter Size	Water	Sewer	Potable Irrigation(1)	Reclaim Irrigation(2,3)	Bulk Reclaim Irrigation
5/8"	\$13.24	\$37.08	\$13.24	\$12.60	\$13.24
3/4"	\$17.67	\$53.43	\$17.67	\$18.90	\$17.67
1"	\$26.53	\$86.14	\$26.53	\$31.50	\$26.53
1 1/2"	\$48.70	\$167.90	\$48.70	\$63.00	\$48.70
2"	\$75.29	\$266.03	\$75.29	\$100.80	\$75.29
3"	\$159.52	\$576.74	\$159.52	\$201.60	\$159.52
4"	\$270.34	\$985.58	\$270.34	\$315.00	\$270.34
6"	\$602.79	\$2,212.09	\$602.79	\$630.00	\$602.79
8"	\$713.61	\$2,620.92	\$713.61	\$1,008.00	\$713.61
10"	\$1,866.13	\$6,872.82	\$1,866.13	\$1,974.55	\$1,866.13
12"	\$2,353.73	\$8,671.70	\$2,353.73	\$3,691.55	\$2,353.73
20"	\$4,706.00	\$12,163.62	\$4,706.00	\$7,726.50	\$4,706.00

(1) Includes Multi-Family Potable Irrigation

(2) Includes Multi-Family Reclaim Irrigation Service

(3) Non-bulk irrigation service agreement with reclaimed water will be charged an additional \$6.00 monthly fee regardless of meter size to cover costs due to regulatory requirements.

Volume Charge per Thousand Gallons (kgal)

Tier	Water	Sewer	Limited Service Sewer ⁽¹⁾	Potable Irrigation ⁽²⁾	Reclaim Irrigation ⁽³⁾	Bulk Reclaim Irrigation
All kgal	\$3.06					
All kgal		\$4.88				
All kgal			\$3.90			
1-7 kgal				\$3.49		
>7 kgal				\$4.69		
1-14 kgal					\$3.81	
>14 kgal					\$4.33	
All kgal						\$0.28 ⁽⁴⁾

(1) No new Limited Service Sewer accounts shall be allowed

(2) Includes Multi-Family Potable Irrigation

(3) Includes Multi-Family Reclaimed Irrigation Service

Rates apply in accordance with JEA standard bulk reclaimed water service agreement until such time as JEA may no longer offer reclaimed water service under such agreement.



RATES FOR WATER, SEWER AND RECLAIMED SERVICE

203 – Multi-Family Rates

Basic Monthly Charge – Small Meter Sizes

Meter Size	Water	Sewer
5/8"	\$13.24	\$15.86
3/4"	\$17.67	\$21.61

Basic Monthly Charge – All Other Meter Sizes

Meter Size	Water	Sewer
1"	\$51.93	\$79.69
1 ½"	\$99.48	\$155.01
2"	\$156.55	\$245.39
3"	\$337.26	\$531.60
4"	\$575.04	\$908.20
6"	\$1,288.39	\$2,037.98
8"	\$1,526.17	\$2,414.57
10"	\$3,999.08	\$6,331.15
12"	\$5,045.32	\$7,988.16
20"	\$9,295.50	\$13,624.56

Note: For Multi-Family Potable Irrigation or Reclaim Irrigation Basic Monthly Charges, Section 202 Commercial Potable Irrigation and Reclaimed Irrigation rates will apply.

Volume Charge per Thousand Gallons (kgal) – Small Meter Sizes

Tier	Water	Sewer
1-4 kgal	\$1.34	
5-8 kgal	\$2.99	
9-15 kgal	\$5.13	
>15 kgal	\$6.45	
All kgal		\$4.88

Volume Charge per Thousand Gallons (kgal) – All Other Meter Sizes

Tier	Water	Sewer
All kgal	\$2.47	
All kgal		\$4.88

Note: For Multi-Family Potable Irrigation or Reclaim Irrigation volume charges, Section 202 Commercial Potable Irrigation and Reclaimed Irrigation rates will apply .



CHARGES FOR FIRE PROTECTION WATER SERVICE

301 - Fire Protection Charges

Unmetered connection to JEA's water system for the purpose of providing service on a standby basis for fire protection, there shall be a monthly charge according to the following schedule:

Size of Branch (inches)	Monthly Charge
4 or less	\$6.83
6	\$19.83
8	\$42.27
10 or greater	\$76.01

- a) **Closed Unmetered connection** use shall be limited to the interior of buildings only with a physically separate fire protection system with no external connections or standpipes with access to potable water.

Other water and sewer services to a fire protection customer may be terminated because of nonpayment of fire protection charges. No connection shall be made to the system for a use other than fire protection. The requesting party shall be responsible for all costs incurred in the construction of the connection to JEA's water main.

There shall be no connection of the system with another water source, unless a backflow prevention device, approved pursuant to JEA Rules and Regulations for Water and Sewer Service is installed. No suction of a pump may be attached to a connection of JEA except for health or safety reasons and with the written approval of the JEA. Buildings that are to be served by a closed unmetered connection, specifically designed for fire protection, at the owner's expense, install and maintain a water flow meter with transmitting unit (MTU), as prescribed by JEA Rules and Regulations for Water and Sewer Service. This flow meter shall be installed on the unmetered water connection fire line detector check assembly. The MTU shall be set to transmit potential consumption nightly, in off peak hours. The building owner/customer must certify any flow detected is water used specifically in the extinguishment or control of fires within the building and not domestic consumption. In the event of noncompliance by the customer with a provision of this section, JEA shall cause the discontinuance of service until the customer makes application and payment for installation of the proper size meter and applicable rate for metered services.



- b) **Open Unmetered connection** to JEA's water system, where a customer could access water through standpipes or other firefighting connections to JEA's water system, for the purpose of providing service on a standby basis for fire protection on which the customer has purchased and installed a water flow monitoring device as prescribed by JEA rules and Regulations for Water and Sewer Service.

Volume Charges for water, used in fire protection or testing purposes, as estimated by JEA, shall be billed at prevailing rates as established in Section 202. The requesting party shall be responsible for all costs, including costs of meter removal and installation of a detector-check, incurred in the construction of the connection to JEA's water main.

Other water and sewer service to a fire protection customer may be terminated because of non-payment of fire protection charges.

There shall be no connection of the system with another water source, unless a backflow prevention device, approved pursuant to appropriate sections of JEA Rules and Regulations for Water and Sewer Service, is installed. No suction of a pump may be attached to a connection of JEA except for health or safety reasons and with the written approval of JEA. In the event of non-compliance by the customer with a provision of this subsection, JEA shall cause the discontinuance of service until the customer makes application and payment for installation of the proper size meter and applicable rate for meter service.

Water used for municipal purposes other than the extinguishment of fires and all water used by another political subdivision or political agencies, state and federal, shall be subject to the rate schedule set forth in this document.



RETAIL SERVICE CHARGES

401 –Retail Services Charges

- a) To physically locate a sewer connection, the charge is \$491.00
- b) JEA will conduct fire hydrant flow tests when requested. The fee for this service will be \$82.00
- c) Upon request, JEA will test a customer's meter for accuracy. If the meter does not test within JEA acceptable accuracy range of + or - 2%, JEA will bear the full cost of the test. If the meter tests within JEA acceptable accuracy range, however, the customer will be required to share in the cost of the testing according to the following schedule:
 - 1. \$40.00 for a field test of a meter up to 1 inch
 - 2. \$85.00 for a field test of a meter between 1 ½ and 2 inches
 - 3. \$125.00 for a field test of a meter greater than 2 inches
- d) The fee for reconnection of sewer services which have been discontinued for nonpayment of sewer service charges shall be \$400.00 or actual cost for labor and materials.
- e) The fee to start a water, sewer, or a water/sewer service shall be \$10.00
- f) The fee to start a potable irrigation or reclaimed irrigation service shall be \$10.00
- g) The fee for reconnection following disconnection for delinquency shall be \$14.00 per service
- h) The charge for the reactivation of a residential irrigation service, including reclaimed, within six months of a customer requested disconnect at the same service address by the same customer shall be \$125.00
- i) The charge for the reactivation of a commercial irrigation service, including reclaimed, within six months of a customer requested disconnect at the same service address by the same customer shall be \$250.00



CONDITIONS FOR SEWER SERVICE

501 – Condition for Service

- a) Each applicant for a sewer connection between JEA's sewer system and a lot or parcel of land which is supplied water by a private system or well shall have a meter, approved by JEA, installed and maintained at the expense of the applicant and his successors in interest. The meter shall be located in the water line at a convenient location for reading and for measuring the water which enters the sewer system. In these cases the sewer service charge shall be based upon the reading of the meter made by JEA's meter readers. Each sewer only customer class with unmetered water or inoperative meter shall be charged at the average monthly water usage rate for the prior calendar year for that customer class as the consumption amount.
- b) On sewer credit accounts, the water meter shall be JEA-owned and installed by the owner, tenant, occupant or his agent under the direct supervision of JEA, and the owner, tenant or occupant shall pay those inspection, delivery, material and administrative costs as determined by JEA or which are required by, and shall be subject to, the terms and requirements of sections 102. This paragraph does not apply to owners, tenants or occupants of lots or parcels of land which are connected to JEA water and sewer system and also have a cross-connection to another water supply. The maximum credit that can be given for an existing sewer credit account is 75% of the total water billed for the account on which the credit is to be given. No new sewer credit accounts shall be allowed.
- c) Effective October 1, 1988, all owners, tenants, and occupants shall be required to provide for the installation and use of JEA-owned water meters in all water systems, regardless of whether the meter is or was installed for the purposes of establishing a charge or a credit.

502 – Sewer Surcharge

In all cases where the character of the sewage, waters or waste from a manufacturing or industrial plant, business or commercial location, building or premises has a chemical oxygen demand (COD) of more than 650 parts per million by weight or contains more than 300 parts per million by weight of suspended solids (SS), or both, and the sewage, waters or waste are accepted into the sewage system for treatment, the discharger shall pay to JEA a rate, fee or charge, designated as a surcharge. Surcharge shall be in addition to any sewer service charge which might be based upon the customer's premises as set forth in this Water & Sewer Rate Document. JEA reserves the right to deny any discharger treatment capacity based on JEA's determination that additional organic loading above 650/ppm COD, 300/ppm suspended solids or additional hydraulic load, or any combination of the above, will hamper or reduce the effective operations of the treatment facility.



The surcharge shall consist of an amount calculated according to the following formula:

$$S = V_s \times \{ \$0.001468 (\text{COD} - 650) + \$0.001526 (\text{SS} - 300) \}$$

Where:

S = surcharge in dollars

V_s = sewage volume in kgal

\$0.001468 = unit charge factor for COD based on 17.6 cents per pound of COD;

COD = chemical oxygen demand strength index in parts per million by weight

650 = allowable COD strength under normal volume charges in parts per million by weight

\$0.001526 = unit charge factor for suspended solids based upon 18.3 cents per pound of suspended solids

SS = suspended solids strength index

The amount of the surcharge for the use of JEA's sewer system shall be separately stated as a part of the total sewer service charge for the billing period and shall be payable, collectible and enforceable in the manner provided for sewer service charges. Unless otherwise required by JEA for compliance with local, State and federal law or regulations, each customer to which this surcharge applies shall submit, on a monthly basis, a laboratory analysis of such scope as to permit JEA to render an accurate billing of this charge as provided herein.

Each sewer customer to which this surcharge could apply that does not submit a laboratory analysis shall be charged a sewer surcharge based upon the average surcharge factors of other customers who have the same property use code as assigned by the Duval County Property Appraiser's Office or based upon factors assigned by JEA until reporting of actual surcharge factors are provided by the sewer customer.

503 – Scavenger and Leachate Hauled Waste

Scavenger waste, as described in JEA Rules and Regulations for Water and Sewer Service, may be disposed of at a JEA sewage treatment plant after approval of JEA at a charge of \$6.30 for each 100 gallons of waste based on the full capacity of each vehicle for each discharge. There shall be a minimum fee of \$30.00 for each discharge.

Leachate waste may be disposed of at a JEA sewage treatment plant after approval of JEA at a charge of \$6.30 per 100 gallons of waste based on the full capacity of each vehicle for each discharge.



CONDITIONS FOR RECLAIMED SERVICE

601 – Availability and Requirements for Service

This service will only be provided where service is available, with a physically separate reclaimed water irrigation system. Bulk service will be available to large commercial and industrial users where JEA reclaimed water system is closely available. Retail service for residential and commercial service will be available in Developments of Regional Impact (DRIs), in areas served by JEA, where service is available, with a physically separate reclaimed water irrigation system. No connection to JEA's potable water system by valve or any other means will be allowed. Certification that no interconnection exists must be provided to JEA before any service connections are made. All areas where reclaimed water is being used must be clearly marked as non-potable water. Any customer whose reclaimed water system is in violation of any regulation or procedure shall be subject to immediate discontinuance of reclaimed water service. Such discontinuance shall not relieve any person of liability for any payments due to JEA.

602 – Connection Fees, etc.

Connection, reconnection, tap, and construction fees and rates shall be in accordance with applicable sections of the Water and Sewer Rate Document.



BILLING

701 – Customer Installed Meters

If a meter installed and maintained by an owner, occupant or tenant upon which the sewer service charges imposed by this Water and Sewer Rate document is found to be defective for any reason whatsoever, the owner, occupant or tenant shall immediately correct the defect and have the meter tested by JEA at his expense. In these cases, JEA reserves the right to render an average or estimated bill for the period that the meter was defective, based upon previous consumption on the meter.

702 – Pool Fill Credits

Any metered user to whom sewer charges are regularly rendered and through whose meter a swimming, family swimming, or public pool receives water from JEA water system and whose pool capacity has been documented to JEA by the pool contractor, builder or homeowner at the time the building permit for the pool was issued shall have the right to fill the pool for the first time without application of the sewer charge to the quantity of water used to fill the pool. Furthermore, a metered user, as defined herein above, who is required to drain his pool in order to facilitate needed repair shall have the right to refill the pool after the repair has been completed without application of the sewer charge to the quantity of water used to refill the pool, provided that the necessity to drain the pool for repair and the pool's capacity in gallons is certified to JEA by the pool contractor or other person doing the repair prior to draining the pool. The certification shall be under oath and must have attached to it the permit issued by the Chief, Building and Zoning Inspection Division for any repairs. The right to fill the pool for the first time or to refill the pool after necessary repair may be exercised by the making of a written request to and upon forms available from JEA. The written request shall include such documented proof as required and as satisfactory to JEA, of the pool's capacity in gallons. The written request shall also include an affidavit (on the form provided by JEA) signed by the user, and water meter readings both immediately before and after the filling or refilling of the pool with dates and times of readings noted. All written requests shall be furnished to JEA no later than 30 days after completion of the filling or refilling. Upon receipt of a proper written request, JEA shall cause an appropriate credit to be made to the user's account.

703 – Utility Agreements

JEA serves a limited number of customers wherein it provides water service and a second party utility company provides sewer service, and vice versa. On some occasions, customers receiving water and sewer service from two different utilities pay only the water bill and not the sewer service bill. Curtailment of sewer service alone is extremely expensive in that sewer lines to customers typically do not have cut-off valves, necessitating that the sewer line be dug out and plugged. To accomplish the same protocol that is undertaken for customers who receive both water and sewer service by JEA, JEA is authorized to execute an agreement (containing appropriate hold harmless provisions as approved by the office of the General Counsel) with second party utility companies (which reciprocate) providing for the termination of water service for customers who do not pay the fees for sewer service. Said termination of water service shall afford notice and appeal rights conforming to those provided to customers receiving both water and sewer service from JEA.



704 – Special Services, Terms, Conditions and Rates

JEA and the customer may agree for JEA to provide special services, including related water, sewer and energy services, and for terms of service up to ten (10) years in length. Services could include the repayment to JEA over time of the capital costs incurred to connect new customers to the water and/or sewer system. Prices for special services, terms or conditions shall be based on cost. JEA's provision of special services, terms, and conditions requires execution of a contract between JEA and the customer, in which all special services, terms, and conditions shall be specified. Contract approval authorizations shall be as established in applicable JEA Management Directives, Policies or Procedures.

705 – Applicable Taxes and Fees

City of Jacksonville Service	Applicable Fees	Applicable Taxes
Water	3% Franchise Fee	10% Public Service Tax
Sewer	3% Franchise Fee	
Potable Irrigation	3% Franchise Fee	10% Public Service Tax
COD/TSS	3% Franchise Fee	
Reclaimed Irrigation	None	10% Public Service Tax
Capacity Fee	None	
Tap & Meter Fees	None	
Line Extension Growth Capacity Charge	None	

Nassau, St. Johns, Clay Counties Service	Applicable Fees	Applicable Taxes
Water	None	None
Sewer	None	None
Potable Irrigation	None	None
COD/TSS	None	None
Reclaimed Irrigation	None	None
Capacity Fee	None	None
Tap & Meter Fees	None	None
Line Extension Growth Capacity Charge	None	None