ELECTRIC SYSTEM

MISCELLANEOUS CHARGES & FEES DOCUMENT

JEA

21 W. Church St.
Jacksonville, Florida 32202-3139
(904) 665-6000

DESCRIPTION OF TERRITORY SERVED

JEA furnishes retail and wholesale potable and reclaimed water and sewer services to major portions of Duval County and some portions of St. Johns, Clay, and Nassau Counties.

Approved by JEA Board

February 28, 2023

MISCELLANEOUS CHARGES AND FEES

Application & Compliance

1) Application fee shall be $1,000.00 for Tier 3 net metering, DG-2 and DG-3 Distributed Generation applications.

Revenue Assurance

1) Returned check charge shall be $20.00

2) Field notification in lieu disconnection shall be $5.00

3) Meter inaccessible for reading or cut-off after notice shall be $25.00

4) JEA will charge a customer $25.00 for each return trip whenever JEA must make a return trip to a customer's service address to perform maintenance and/or activate service because the work requested by the customer was not able to be completed at the first scheduled visit.

5) Tampering with meter or service connection shall be $200.00

6) Damaged/Missing meter charge shall be the actual cost of the damaged or missing meter

7) The fee for the misrepresentation made to JEA for the purpose of obtaining or maintaining utility service(s) shall be $50.00.

8) The charge for a required court appearance and/or restitution claim by a JEA employee shall be a minimum of $50.00 up to $400.00 depending on actual costs.

9) The fee for meter reclamation required when a meter must be removed, tested, and/or recycled due to customer tampering shall be $60.00.

10) The fee for service disconnection at the pole or any other connection to JEA's distribution system due to customer theft or fraud shall be a minimum of $50.00 or the actual cost for labor and materials.

11) The fee for reconnection of services at the pole or any other connection to JEA's distribution system due to customer theft or fraud shall be a minimum of $50.00 or the actual cost for labor and materials.