

IMPROVING LIVES. BUILDING COMMUNITY. to be the best utility in the nation

JEA BOARD OF DIRECTORS MEETING

JEA Headquarters | 1st Floor | Room 120-A&B | 225 North Pearl Street, Jacksonville, FL 32202 September 24, 2024 | 9:00 am – 12:00 pm

WELCOME

Meeting Called to Order Time of Reflection Introductions

Adoption of Agenda (Action)

General Joseph DiSalvo, Chair

Values Moment

Naline McMillan, Human Resources Business Partner

COMMENTS / PRESENTATIONS

Comments from the Public

Public

Council Liaison's Comments

Council Member Michael Boylan

Interim Managing Director / CEO Comments

Vickie Cavey, Interim Managing Director / CEO

JEA Performance Update

Corporate Scorecard

Juli Crawford, Director, Enterprise Planning & Analytics

ITEMS FOR BOARD CONSIDERATION AND COMMITTEE REPORTS

Consent Agenda (Action)

Board and Closed Meeting Minutes - August 27, 2024

Amended and Restated Voting Agreements – The Energy Authority and The Energy Authority Solutions, Inc.

General Joseph DiSalvo, Chair

Memorandum of Understanding Between JEA and City Neptune Beach to Provide Sampling and Laboratory Analysis Services

FY24 Budgetary Amendment

EARNING CUSTOMER LOYALTY

Fiscal Year To Date Customer Satisfaction

Sheila Pressley, Chief Customer Experience Officer

DEVELOPING AN UNBEATABLE TEAM

Florida Blue Renewal (Action)

Ted Phillips, Chief Financial Officer

DELIVERING BUSINESS EXCELLENCE

Board By-Laws and Policy Manual

Jody Brooks, Chief Administrative Officer

OTHER BUSINESS AND CLOSING CONSIDERATION

Old and Other New Business/Open Discussion

- Succession Plan Review
- Appointment of Vickie Cavey as the Managing Director/Chief Executive Officer

Chair's Report

Announcements

- Rates Workshop October 24, 2024
- Finance, Governance, & Audit Committee October 24, 2024
- · Board Meeting October 29, 2024

Adjournment

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INFORMATIONAL MATERIAL

Appendix A: Board Meeting Minutes - August 27, 2024

Appendix B: Amended and Restated Voting Agreements - The Energy Authority and The Energy Authority Solutions, Inc.

Appendix C: Memorandum of Understanding between JEA and City of Neptune Beach to Provide Sampling and Laboratory

Analysis Services

Appendix D: Florida Blue Renewal

Appendix E: Board By-Laws and Policy Manual

Appendix F: Energy Market Risk Management Report

Appendix G: Reserve Fund Report

Appendix H: Financial Statements - August 2024

Appendix I: FY24 Budgetary Amendment

BOARD CALENDAR

2024 Board Meetings – October 29, November 19
Electric, Water, Wastewater Rates Workshop – October 24
Finance, Governance, & Audit Committee – October 24
Capital Projects Committee – November 7

2025 Board Meetings – January 28, February 25, March 25, April 22, May 27, June 24, July 22, August 26, September 23, October 28, November 18, and December 16