

## Community Invitation to Attend JEA Board Meeting

**Tuesday, October 16  
6–8 p.m.  
City Hall  
Lynwood Roberts Room  
117 West Duval St.  
Jacksonville, FL 32202**

**Preview Question  
and Answer Period  
5–6 p.m.  
City Hall, Atrium**

**The JEA Board of Directors is holding its October meeting in the evening to provide customers with another opportunity to talk with the Board regarding service delivery, long-term plans, outlook regarding utility rates and future service offerings. It's also an opportunity for customers to meet our new CEO.**

Since JEA is a community-owned utility, the Board wants to provide more opportunities for customers to understand how the business is being operated on their behalf. The purpose of this meeting is to update customers on the following:

- Overview of the assets that make up the electric, water and sewer systems
- Recent investments in, and operating performance of the electric, water and sewer systems
- Peer operating and rate benchmarks, and third party recognition and awards
- JEA's environmental performance
- JEA's customer service, and efficiency and conservation offerings

Prior to the Board meeting displays will be available in the atrium area outside the Lynwood Roberts room from 5:00 to 6:00 p.m. Customers can meet JEA staff and ask questions about their individual service or about JEA's business.

