

Foreword:

This help guide is provided to suppliers provide instructions on how to access JEA bids, download bid documentation and submit bids on JEA's new cloud based sourcing platform.

This guide will walk through several areas and separate into:

- Supplier Onboarding (gaining access to platform)
- Bid Participation (download documentation and completion bid forms)
- Bid Submission (uploading and completing the submission process)

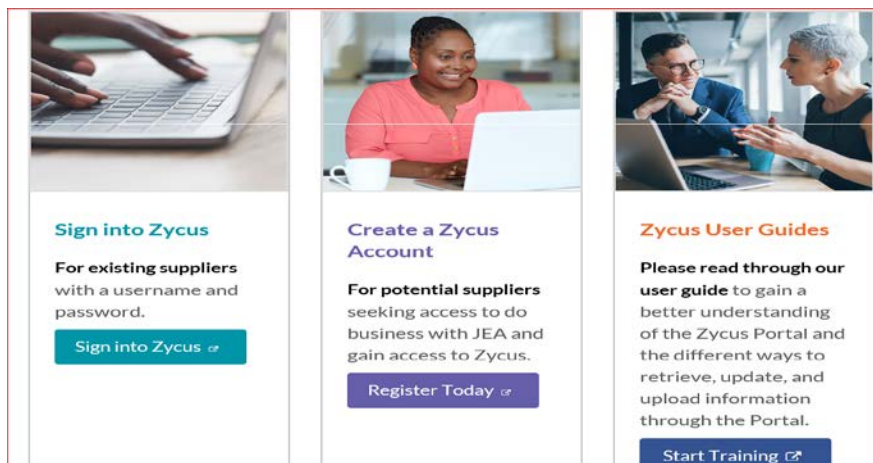
This guide is a living document and will be periodically updated as JEA continues to utilize the system functionality and builds out the platform.

Supplier Onboarding:

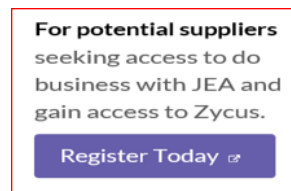
Accessing the initial Zycus login and access screen from JEA.com.

Navigate to JEA.com and look for keyword "Zycus" or use the link below.

https://www.jea.com/About/Procurement/Zycus_Portal/



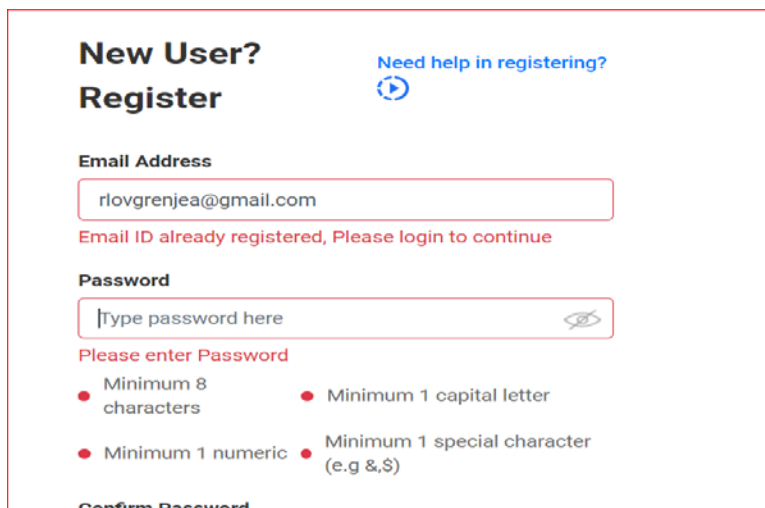
New Users will need to register to login. Registration will require Company name, Contact and Email Address.



Path for Supplier to log into the Zycus Platform.

- 1.) Go to the Zycus home page, try the supplier current company email address to see if there is an existing user account (If there is the below error will appear) Go to Step 2. (JEA performed a large data dump of accounts, so your email may be in the system). If you do receive a password

reset email address, proceed to reset password, receive activation and the supplier login process is complete.



**New User?
Register** [Need help in registering?](#)

Email Address
rlovgrenjea@gmail.com
Email ID already registered, Please login to continue

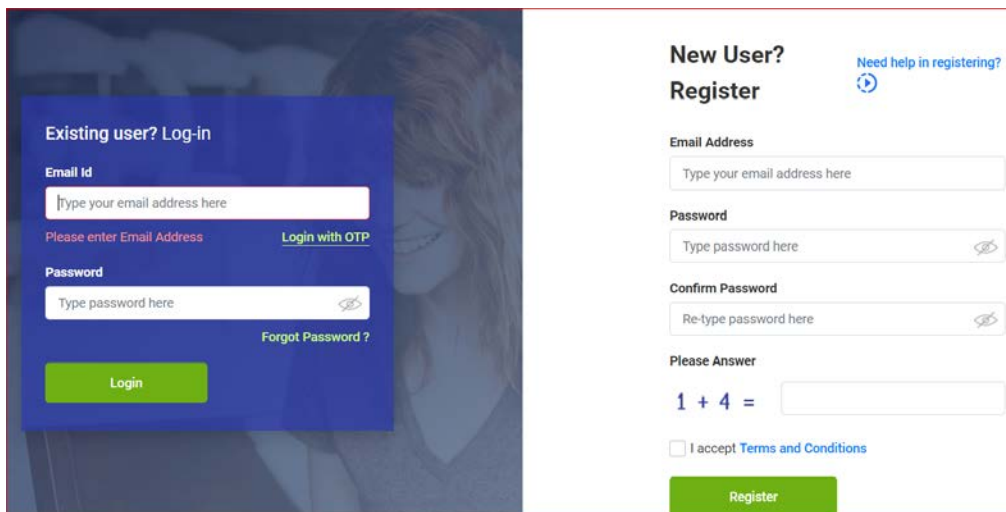
Password
Type password here

Please enter Password

- Minimum 8 characters
- Minimum 1 capital letter
- Minimum 1 numeric
- Minimum 1 special character (e.g. &, \$)

Confirm Password

If you cannot reset your password (i.e. there is not a previous email), the supplier will then complete the “New User?” registration.



**New User?
Register** [Need help in registering?](#)

Email Address
Type your email address here

Password
Type password here

Confirm Password
Re-type password here

Please Answer
1 + 4 =

☐ I accept [Terms and Conditions](#)

Register

Existing user? Log-in

Email Id
Type your email address here

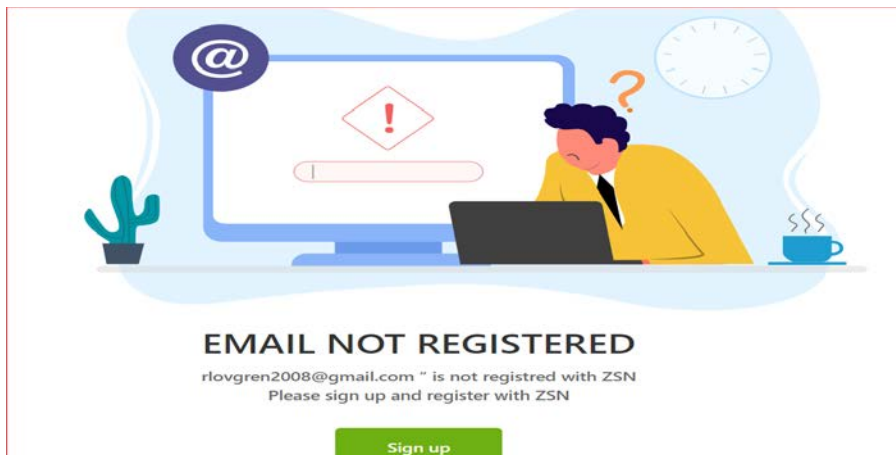
Password
Type password here

[Login with OTP](#)

[Forgot Password ?](#)

Login

- 2.) When completing a new user registration and adding company information, if the user receives the following notification (below) when a company email address is entered. The specific email address may not be in Zycus’s system, however, it is possible your company is in the system. If the user would like to add another contact email to supplier set up, **the user will need to request to add contact information and email address to the existing supplier name in Zycus & Oracle.** For directions on how to do this, proceed to step 3.



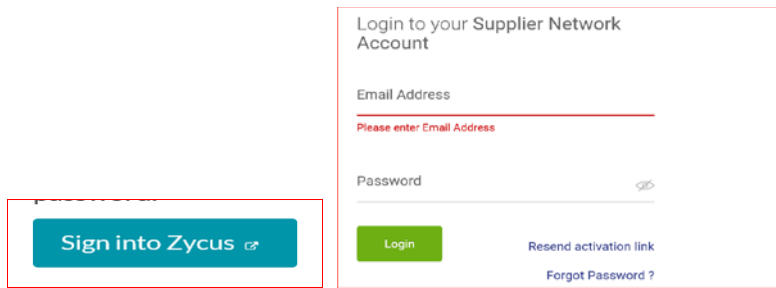
- 3.) To add a new email address and contact to an existing supplier or to verify if the existing company is in Oracle (JEA’s Purchasing, invoicing and payment system) send an email to isupplier@jea.com. JEA will verify if the company is set up in the ERP system (Oracle), if the existing company is in Oracle, the iSupplier team will request contact update information to add a contact to Oracle. JEA as a part of the supplier maintenance process will push the information to Zycus, at which point, the supplier will be able to have their password reset. **If iSupplier notes, your company is not in JEA’s Oracle system, you’ll then proceed to just create a Zycus ID as a potential supplier:**

<https://zsn.zycus.com/guest/genericRegister/JEA074>

A registration form titled "New User? Register". There is a link "Need help in registering?" with a question mark icon. The form has four main sections: "Email Address" with a text input field labeled "Type your email address here"; "Password" with a text input field labeled "Type password here" and an eye icon; "Confirm Password" with a text input field labeled "Re-type password here" and an eye icon; and "Please Answer" with a CAPTCHA showing "0 + 6 =" and an input field. Below the CAPTCHA is a checkbox labeled "I accept Terms and Conditions". At the bottom is a green button labeled "Register".


Existing Users or New Users with ID (email registered) and password.


Once the user has a login on the sourcing platform select “Sign into Zycus”, the Proposer may navigate to the solicitation by selecting the icon for the applicable solicitation.



Login to your Supplier Network Account

Email Address
Please enter Email Address

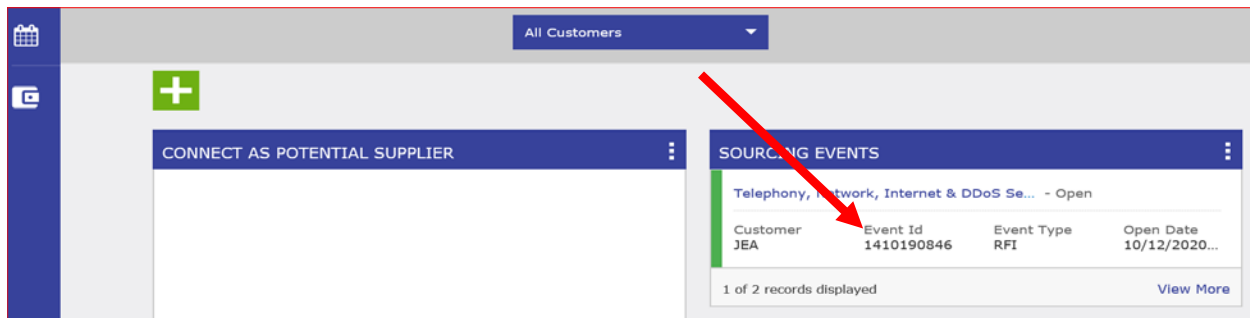
Password 

[Sign into Zycus](#) 

[Login](#) [Resend activation link](#) [Forgot Password ?](#)

Bid Preparation:

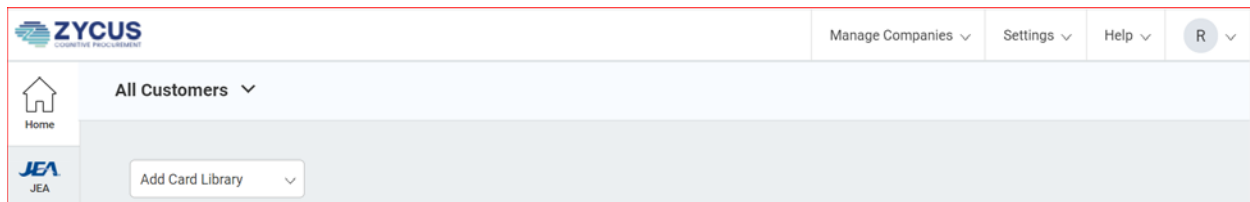
Once logged in, Suppliers will see a Green block with a white plus, where supplier can add cards “Connect as Potential Supplier” and “Sourcing Events”, Once you’ve selected the Sourcing Events, Proposers will see all events, select the applicable event.



The screenshot shows the supplier dashboard. At the top, there is a dropdown menu labeled "All Customers". Below this, there is a green block with a white plus sign. To the right of the plus sign, there are two tabs: "CONNECT AS POTENTIAL SUPPLIER" and "SOURCING EVENTS". The "SOURCING EVENTS" tab is active, and it displays a table of events. A red arrow points to the "SOURCING EVENTS" tab. The table has columns for Customer, Event Id, Event Type, and Open Date. The first row shows Customer: JEA, Event Id: 1410190846, Event Type: RFI, and Open Date: 10/12/2020... Below the table, it says "1 of 2 records displayed" and "View More".

Customer	Event Id	Event Type	Open Date
JEA	1410190846	RFI	10/12/2020...

If the above screen does not appear, the Supplier may need to select “JEA” as one of their Customer, by going to “manage Companies”.



The screenshot shows the Zycus supplier dashboard. At the top, there is a header with the Zycus logo and navigation links: "Manage Companies", "Settings", "Help", and a user profile icon labeled "R". Below the header, there is a sidebar with a "Home" icon and a "JEA" logo. The main content area has a dropdown menu labeled "All Customers" and a button labeled "Add Card Library".

Once in the Event. The event has prompts for actions required to respond to the solicitation.

Once the Bidder has selected the solicitation event, the Bidder may be required to “Accept” the documents under the “Terms and Conditions” section of the solicitation. JEA may attach a Non-Disclosure agreement, iSource instructions, or other prevent documents. The blue underlined hyperlink is provided for participants to open and review the attached document. Participants will not be allowed to access the bid, until each “Accept” action has been completed.

iSource Help Guide for Supplier to participate in Bids on the JEA sourcing platform Zycus

Supplier Checklist

Confirm Participation
To confirm participation accept all Terms and Conditions.

Prepare Response
To prepare responses for all the sections in the event.

Submit Response

RFP Summary
Event Status: **Open**
Open Date: 12/07/2020 10:19
Close Date: 01/19/2021 12:00
Owner: Rodney Lovgren
Contact: -

RFP : 1410242847 | IFB Construction Services for the Forest Trail Patrol Road
To confirm participation accept all Terms and Conditions.

Go to eForum (0 New)

Terms and Conditions	Status	Action
iSource Usage Terms and Conditions.rtf	No Action Taken Yet	
1410242847-21 Solicitation.docx	No Action Taken Yet	

Page 1 of 1

Preview (Other Attachments and RFX Preview will be available after all Terms and Conditions are accepted)

Confirm Participation | **Decline Participation**

Once the Bidder has “Accepted” the documents under the “Terms and Conditions” attachment section, the Bidder can then view all the solicitation documents and make a determination whether or not to “Confirm Participation” or “Decline Participation” If Participation is confirmed the Supplier Checklist will move to the “Prepare Response” section.

Supplier Checklist

Confirm Participation
To confirm participation accept all Terms and Conditions.

Prepare Response
To prepare responses for all the sections in the event.

Submit Response

RFP Summary
Event Status: **Open**
Open Date: 12/07/2020 10:19
Close Date: 01/19/2021 12:00
Owner: Rodney Lovgren
Contact: -

RFP : 1410242847 | IFB Construction Services for the Forest Trail Patrol Road
To confirm participation accept all Terms and Conditions.

Go to eForum (0 New)

Terms and Conditions	Status	Action
iSource Usage Terms and Conditions.rtf	Accepted	
1410242847-21 Solicitation.docx	Accepted	

Page 1 of 1

Other Attachments	Size	Uploaded On	Action
1410242847-21 JEA Forest Trail Patrol Road Specifications IFB.pdf	363 KB	12/07/2020 07:33	
1410242847-21 FOREST TRAIL IFB PLANS.pdf	9 MB	12/07/2020 07:34	
1410242847-21 APPENDIX A - Final Forest Trail Geotechnical Report.pdf	10 MB	12/07/2020 07:34	
1410242847-21 Appendix B - Bid Forms.docx	46 KB	12/07/2020 07:35	

Page 1 of 1

RFP Details (Sections:2 | Questions:3 | Item:1)

1.0 Form Submission (Questions:2 | Items:0)

2.0 Pricing (Question:1 | Items:1)

Confirm Participation | **Decline Participation**

Once Participation is confirmed the Supplier Checklist will advance to the “Prepare Response” Section.

Supplier Checklist

Confirm Participation
To confirm participation accept all Terms and Conditions.

Prepare Response
To prepare responses for all the sections in the event.

Submit Response

RFP Summary
Event Status: **Open**
Open Date: 12/07/2020 10:19
Close Date: 01/19/2021 12:00
Owner: Rodney Lovgren

RFP : 1410242847 | IFB Construction Services for the Forest Trail Patrol Road
Prepare responses for all the sections in the event.

Go to eForum (0 New)

Please select the currency you want to bid in

Bidding Currency: **USD - US Dollar**

All question(s) answered Optional question(s) not answered Mandatory question(s) not answered

1.0 Form Submission Status : OPEN Type : Question	Completion Status : 0/2 (Mandatory), 0/0 (Optional)	Prepare Response
2.0 Pricing Status : OPEN Type : Pricing	Completion Status : Bid Not Started	Prepare Response

Go to Submit Response

Viewing Attachments once participation is confirmed.

Once the Supplier has “accepted” the documents located under the terms and conditions tab and “confirmed participation” a listing of all the attachments will appear. The Bidder may download and view the documents (by selecting the hyperlinks). When downloading, documents will save to the

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download folder on the Bidder's computer. To view the attachments at anytime the Bidder can navigate back to the "Confirm Participation" section of the Supplier Checklist to view Bid attachments again.

Supplier Checklist

- Confirm Participation**
To confirm participation accept all Terms and Conditions.
- Prepare Response**
- Submit Response**

RFP Summary

Event Status: **Open**

Open Date: 12/09/2020 10:35

Close Date: 01/26/2021 12:00

Owner: Rodney Lovgren

Contact: -

RFP : 1410242846 | IFB Kennedy Generating Station Control Room Upgrade

To confirm participation accept all Terms and Conditions.

[Go to eForum \(0 New\)](#)

Terms and Conditions	Status	Action
iSource Usage Terms and Conditions.rtf	Accepted	Accept Reject Download
NDA 2019_Final_Rev1.doc	Accepted	Accept Reject Download

Page 1 of 1

Other Attachments	Size	Uploaded On	Action
1410242846-21 160804_ARCH_IFC_102220_STAMPED_BINDER.pdf	13 MB	12/08/2020 20:27	Download
1410242846-21 160804-MECH-101620.pdf	2 MB	12/08/2020 20:27	Download
1410242846-21 315-0823 Architectural Specifications Rev 0.pdf	1 MB	12/08/2020 20:27	Download
1410242846-21 Appendix B - Bid Forms.docx	50 KB	12/08/2020 20:28	Download
1410242846-21 Solicitation (1).docx	1 MB	12/11/2020 16:24	Download
1410242846-21 E1-03-Rev 0 SEALED.pdf	5 MB	12/08/2020 20:29	Download
1410242846-21 E1-01-Rev 0 SEALED.pdf	8 MB	12/08/2020 20:28	Download
1410242846-21 E1-02-Rev 0 SEALED.pdf	4 MB	12/08/2020 20:29	Download

Page 1 of 1

To submit a response, the Bidder will navigate off the "Confirm Participation" section to the "Prepare Response" section, and additional information will appear.

Supplier Checklist

- Confirm Participation**
To confirm participation accept all Terms and Conditions.
- Prepare Response**
Prepare responses for all the sections in the event.
- Submit Response**

In the Prepare Response link, Response questions will appear for which the supplier will "Prepare Response" in order to complete each section.

Supplier Checklist

- Confirm Participation**
- Prepare Response**
Prepare responses for all the sections in the event.
- Submit Response**

RFP Summary

Event Status: **Open**

Open Date: 12/09/2020 10:35

Close Date: 01/26/2021 12:00

Owner: Rodney Lovgren

RFP : 1410242846 | IFB Kennedy Generating Station Control Room Upgrade

Prepare responses for all the sections in the event.

[Go to eForum \(0 New\)](#)

Please select the currency you want to bid in [?](#)

Bidding Currency: **USD - US Dollar**

All question(s) answered **Optional question(s) not answered** **Mandatory question(s) not answered**

JEA is issuing the subject solicitation for the Kennedy Generating Station Control Room Construction Upgrades.

Question	Completion Status	Action
1.0 Form Submission Status : OPEN Type : Question	Bid Ready for Submission	Prepare Response
2.0 Pricing Status : OPEN Type : Pricing	Bid Incomplete	Prepare Response

In most solicitations, JEA will provide terms & conditions, technical specifications, Bid Forms (pdf or word) and or pricing tables in excel, which the Bidder will need to download and fill out and then upload. These documents will be available as attachments or links. Additionally, excel pricing tables may need to be uploaded once completed to complete the pricing table response section. Proposers can download the required attachments by selecting the "Buyers Attachments" icon, or opening hyperlinks.

Buyer's Attachments **1** **Upload Event Level Attachments(0)**

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Once complete in each section, there may be an attachment requirement, in which case, the Bidder will see the Attachment form below. Note, you'll also need to type text into the attachment form screen (see below "Test") has been entered.

Event Close Date Time: 10/26/2020 17:00 (America/New_York)

Showing: All Questions Go

3.1

Please complete the RFI Pricing template to facilitate JEA's budgetary cost estimates. This pricing will not be evaluated and is considered for information only.

Test

4000 Character Limit - You have used 4 Characters

Add Attachments (0) Add Comments

Completing the pricing sheet (excel)

When a Bid pricing sheet is provided, the Bidder can manually populate on the platform (see below) or export the pricing sheet to an excel spreadsheet. In the example below two lines are filled with pricing in the Zycus platform table "1,000.00 and 500.00" when you save your work, you'll note if you "export" the sheet the information will be in the spreadsheet as well.

Attachment(s)	Item No.	Item Name	Item Description	Target Price	Price Type	Est Qty	Qty	UOM	Unit Price
0 file(s)	1	Boiler Feedpump Steam Tu...	Mobilize/Demobilize	0,00	Bulk	1,00	1,00	UOM	1,000,00
0 file(s)	2	Boiler Feedpump Steam Tu...	Disassembly	0,00	Bulk	1,00	1,00	UOM	500,00
0 file(s)	3	Boiler Feedpump Steam Tu...	Clean/Inspect	0,00	Bulk	1,00	1,00	UOM	
0 file(s)	4	Boiler Feedpump Steam Tu...	Reassembly**Tight Wire A...	0,00	Bulk	1,00	1,00	UOM	
0 file(s)	5	Boiler Feedpump Steam Tu...	Tooling	0,00	Bulk	1,00	1,00	UOM	

Export Lot to Excel Import Lot from Excel

Showing Items 1 to 5 of 171

Back to Prepare Response Go

Back to Top Save Go to Submit Response

If the spreadsheet is exported, it will save a copy to your downloads folder on your computer in this example, you'll note "1410190446_Item..." is the downloaded pricing sheet.

Attachment(s)	Item No.	Item Name
0 file(s)	1	Boiler Feedpump Steam Tu...
0 file(s)	2	Boiler Feedpump Steam Tu...
0 file(s)	3	Boiler Feedpump Steam Tu...
0 file(s)	4	Boiler Feedpump Steam Tu...
0 file(s)	5	Boiler Feedpump Steam Tu...

Export Lot to Excel Import Lot from Excel

File Home Share View

Pin to Quick access Copy Paste Cut Copy path Paste shortcut Move to Copy to Delete Rename New folder Easy access Properties Edit History Select all Select none Invert selection

Clipboard Organize New Open Select

Quick access Desktop Downloads

1410190446_ItemTableTemplate_Section2.0 (2) 12/11/2020 4

1410242846-21 Solicitation (1) 12/11/2020 3

Next, the Bidder will open the document, populate pricing. When opening the spreadsheet, the Bidder will notice only the "unit price" and in the case of this bid, "percentage Discount" the white cells will be

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filled in (unprotected to allow the Bidder to populate the cells). Note, the \$1,0000.00 and \$500.00 prices are in the sheet (which were populated online) Bidder may also note, since JEA's a public entity, ("Current Price") / contract pricing may be public and provided for reference.

A1

Item Information

	A	B	C	D	E	F	G	H	I	J	K	L
		Ref	Information		Baseline Cost			Demand Information		Price	Information	Total Cost
	Attachment(s)	Item No.	Item Name	Item Description	Target Price	Price Type	Est Qty	Qty	UOM	Unit Price	Discount Percentage	Total Cost
										Value	Value	
4	0 file(s)	1	Boiler Feedpump Steam Turbine (EACH)	Mobilize/Demobilize	0.00	Bulk		1.00	1.00 UOM	1,000.00	0.00	1,000.00
5	0 file(s)	2	Boiler Feedpump Steam Turbine (EACH)	Disassembly	0.00	Bulk		1.00	1.00 UOM	500.00	0.00	500.00
6	0 file(s)	3	Boiler Feedpump Steam Turbine (EACH)	Clean/Inspect Reassembly**Tight Wire Alignment is included in the reassembly pricing	0.00	Bulk		1.00	1.00 UOM	0.00	0.00	0.00
7	0 file(s)	4	Boiler Feedpump Steam Turbine (EACH)	Tooling	0.00	Bulk		1.00	1.00 UOM	0.00	0.00	0.00
8	0 file(s)	5	Boiler Feedpump Steam Turbine (EACH)	40MW - 100MW Units (4 Week Outage)	0.00	Bulk		1.00	1.00 UOM	0.00	0.00	0.00
9	0 file(s)	6	Boiler Feedpump Steam Turbine (EACH)	Mobilize/Demobilize 40MW - 100MW Units (4 Week Outage)	0.00	Bulk		1.00	1.00 UOM	0.00	0.00	0.00
10	0 file(s)	7	Boiler Feedpump Steam Turbine (EACH)	Disassembly 40MW - 100MW Units (4 Week Outage)	0.00	Bulk		1.00	1.00 UOM	0.00	0.00	0.00
11	0 file(s)	8	Boiler Feedpump Steam Turbine (EACH)	Clean/Inspect Reassembly**Tight Wire Alignment is included in the reassembly pricing	0.00	Bulk		1.00	1.00 UOM	0.00	0.00	0.00

Once pricing is populated save the same version of the spreadsheet and close the file, **DO NOT** change the spreadsheet file name or file extension (it will cause the import back into Zycus to fail).

A		B		C		D		E		F		G		H		I		J		K		L	
Item Information				Baseline Costs		Demand Information				Price Information		Total Cost											
Attachment(s)	Item No.	Item Name	Item Description	Target Price	Price Type	Est Qty	Qty	UOM	Unit Price	Discount Percentage	Total Cost												
									Value	Value													
0 file(s)	1	Boiler Feedpump Steam Turbine (EACH)	Mobilize/Demobilize	0.00	Bulk	1.00	1.00	UOM	1,000.00	0.00	1,000.00												
0 file(s)	2	Boiler Feedpump Steam Turbine (EACH)	Disassembly	0.00	Bulk	1.00	1.00	UOM	500.00	0.00	500.00												
0 file(s)	3	Boiler Feedpump Steam Turbine (EACH)	Clean/inspect Reassembly**Tight Wire Alignment is included in the reassembly pricing.	0.00	Bulk	1.00	1.00	UOM	800.00	5.00	800.00												
0 file(s)	4	Boiler Feedpump Steam Turbine (EACH)	Tooling	0.00	Bulk	1.00	1.00	UOM	12.00	0.00	12.00												
0 file(s)	5	Boiler Feedpump Steam Turbine (EACH)	Tooling	0.00	Bulk	1.00	1.00	UOM	0.00	0.00	0.00												

When ready to upload the pricing sheet back on the platform, go back into the event and the same section where the spreadsheet was exported from and 'Import' the spreadsheet, then choose the file and upload.

Draft Export
Import Draft
Print
Buyer's Attachments
6
Upload Event Level Attachments(0)
Event Close Date Time: 12/15/20

Unit Cost
Fixed Cost

Item Information

Baseline Costs [USD - US Dollar]

Demand Information

Attachment(s)	Item No.	Item Name	Item Description	Target Price	Price Type	Est Qty	Qty	UOM
0 file(s)	1	Boiler Feedpump Steam Tu...				1,00	1,00	UOM
0 file(s)	2	Boiler Feedpump Steam Tu...				1,00	1,00	UOM
0 file(s)	3	Boiler Feedpump Steam Tu...				1,00	1,00	UOM
0 file(s)	4	Boiler Feedpump Steam Tu...	Reassembly**Tight Wire A...	0,00	Bulk	1,00	1,00	UOM
0 file(s)	5	Boiler Feedpump Steam Tu...	Tooling	0,00	Bulk	1,00	1,00	UOM

Import existing Excel document

No file chosen

Note: Please do not change the file extension manually.

Export Lot to Excel

Import Lot from Excel

Showing Items 1 to 5 of 5

Respond to each section of the Solicitation, once completed with each section, select "Save". Each section has a red, yellow, green light code. Items will turn green once completed. Yellow and red lights mean

there is additional action required. Users may also note under each tab, there are multiple questions to respond to, scroll down the list to ensure all questions are answered.

The screenshot displays the 'Mandatory Questions' section of the Zycus bidding platform. At the top, there is an 'Important' note: 'Kindly export the draft again in case the event has been paused and republished to fill the responses via excel import.' Below this, three tabs are visible: '1 of 3 Service ...', '2 of 3 Invoicin ...', and '3 of 3 Budgetar ...'. The '1 of 3 Service ...' tab is active, showing a question labeled '1.1' with the text: 'For its Telephony, Network, Internet & DDoS Services, JEA requires a service level agreement including but not limited to liquidated damages for failure to perform. Is this requirement a disqualifier for your ability to respond?'. Below the question is a 'Test Response' text area. A character count shows '2000 Character Limit - You have used 13 Characters'. At the bottom, there are buttons for 'Back to Prepare Response', 'Go', 'Back to Top', 'Save', and 'Go to Submit Response'.

Once the required forms are uploaded and saved and once all sections are completed and green lit the User may select “Submit Response”.

Submitting questions during the Bid:

All questions must be submitted in writing or electronically on the eForum to the JEA Buyer listed below at least five (5) business days prior to the opening date. Questions received within five (5) business days prior to the opening date will not be answered. Bidder Questions may be submitted via the Zycus Chat function in the associated bid under eForum or by emailing the purchasing agent listed below. Responses shall be issued by addendum and attached to the online procurement on the Zycus platform.

The screenshot shows the 'New eForum' form within the Zycus platform. The background displays the 'Event Name: Telephony, Network, Internet & DDoS Services' and a table with columns for 'eForum Name', 'Description', 'Type', 'Message', and 'Action'. The 'New eForum' form is a modal window with three fields: 'eForum Name' (containing 'Questions for Telephony RFI.' with 226 characters left), 'Description' (containing 'Test question for Telephony' with 228 characters left), and 'Signature/Remarks' (containing 'Test Signature' with 1985 characters left). At the top right of the form, there are links for 'Refresh List', 'Edit Notification', and 'New eForum'.

Submitting an inquiry to the eForum section will sent a communication to the buyer. Any comments or queries are not Addendums to the Solicitation. Only Addendums issued and attached to the Solicitation under “Buyers Attachments” will be considered to be a formally approved change or clarification.

Submitting the Bid:

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Submit Response

RFI Summary

Event Status: **Open**

Open Date: 10/12/2020 14:21

Close Date: 10/26/2020 17:00

Owner: Nickolas Dambrose

Contact: -

RFI Telephony Network Internet and DDoS Services.docx **Accepted**

Page 1 of 1

Other Attachments	Size	Uploaded On	Action
Pricing Template.xlsx	9 KB	10/06/2020 09:55	Download

Page 1 of 1

RFI Details (Sections:3 | Questions:6 | Items:0) [Expand All Sections](#)

- 1.0 Service Level Agreement** (Question:1 | Items:0)
- 2.0 Invoicing Practices** (Question:1 | Items:0)
- 3.0 Budgetary Cost Estimates** (Questions:4 | Items:0)

Respond to each section of the Solicitation, once completed with each section, select “Save”, you’ll note each section has a red, yellow, green light code. Items will turn green once completed. Yellow and red lights mean there is additional action required. Users may also note under each tab, there are multiple questions to respond to, scroll down the list to ensure all questions are answered.

Important: Kindly export the draft again in case the event has been paused and republished to fill the responses via excel import.

1 of 3 Service ... **2 of 3 Invoicin ...** **3 of 3 Budgetar ...**

(*) Mandatory Questions Showing: All Questions [Go](#)

1.1

For its Telephony, Network, Internet & DDoS Services, JEA requires a service level agreement including but not limited to liquidated damages for failure to perform. Is this requirement a disqualifier for your ability to respond?

Test Response

2000 Character Limit - You have used 13 Characters [Add Comments](#)

[Back to Prepare Response](#) [Save](#) [Go to Submit Response](#)

In most solicitations, JEA will provide technical specifications, pricing tables in excel which the Bidder will need to download. Additionally excel pricing tables may need to be uploaded once completed to complete a response section. Proposers can download the required attachments by selecting the “Buyers

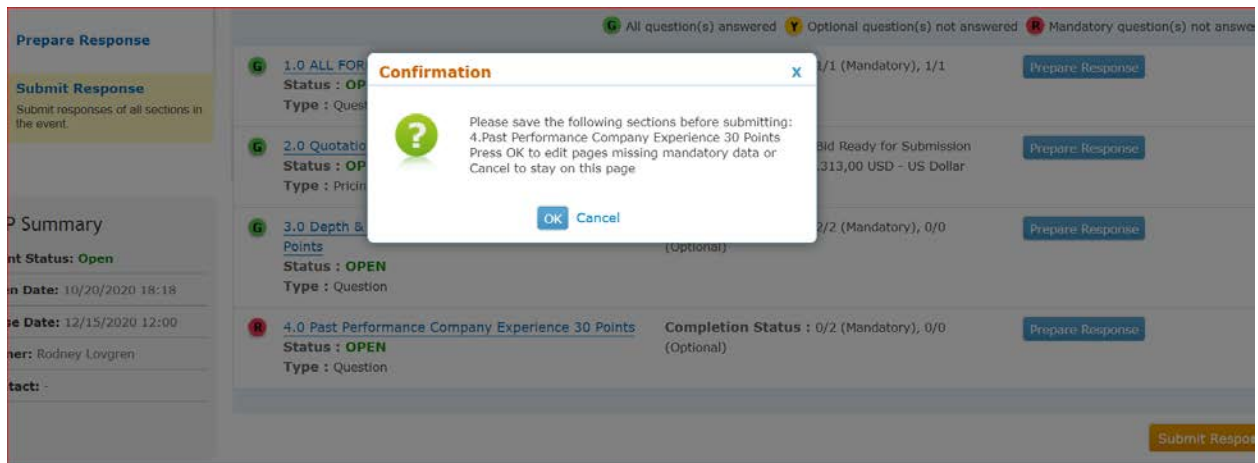
Attachments” icon

[Buyer's Attachments 1](#) [Upload Event Level Attachments\(0\)](#)

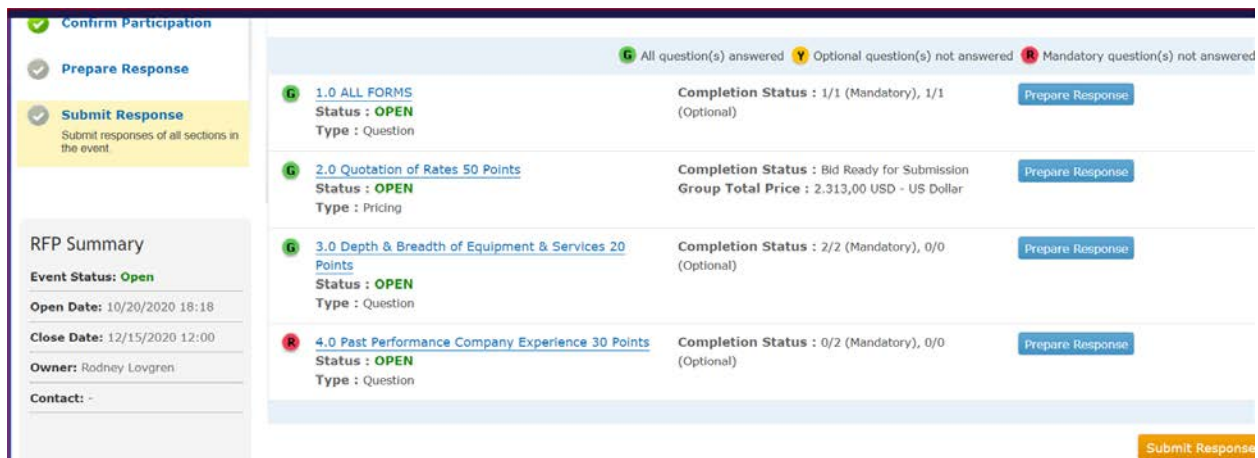
or by selecting the hyperlinks to download the documents.

If the user has successfully completed the section, once the user selects “Go to Submit Response”, the user will note each section has a green light. Once all sections are green (completed), the user may submit the response. If the user attempts to Submit the Response without completing all sections, you’ll see the following error

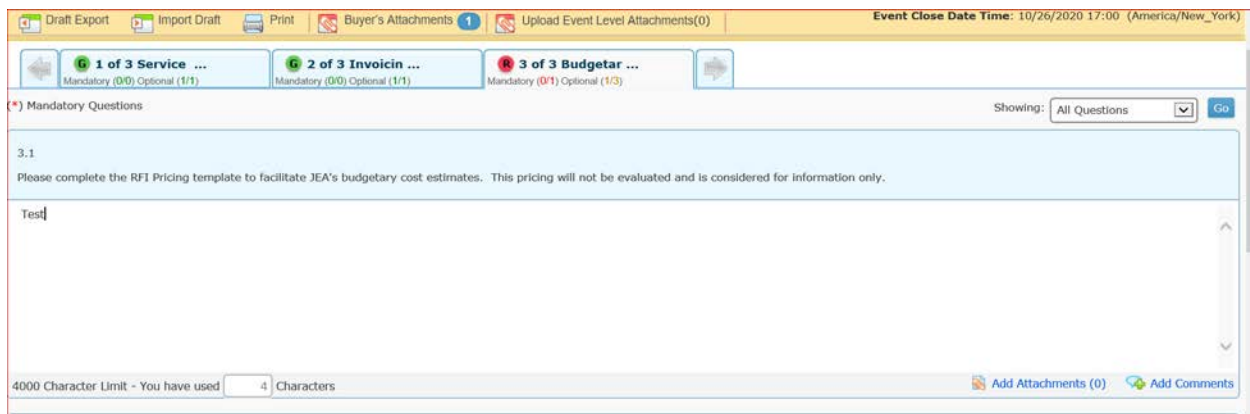
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Below is an example from the “Submit Response” section of the solicitation with a red light that is not complete.



Below is an example from the “Prepare Response” section of the solicitation with a red light (section not complete).



Once the required forms are uploaded and saved, the section light will turn green. Once all sections are completed and green lighted, the User may select “Submit Response”.

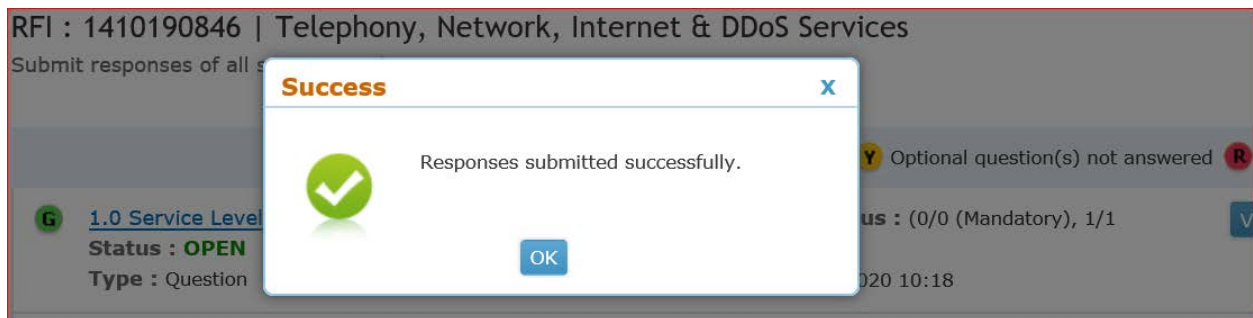
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The screenshot shows the Zycus RFI submission interface for RFI 1410190846, titled "Telephony, Network, Internet & DDoS Services". The interface includes a left sidebar with a "Supplier Checklist" containing "Confirm Participation", "Prepare Response", and "Submit Response" (highlighted in yellow). Below the checklist is an "RFI Summary" box showing "Event Status: Open", "Open Date: 10/12/2020 14:21", "Close Date: 10/26/2020 17:00", and "Owner: Nickolas Dambrose". The main content area displays a table of questions with their completion status and a "Prepare Response" button for each. A legend at the top indicates: Green circle (G) for "All question(s) answered", Yellow circle (Y) for "Optional question(s) not answered", and Red circle (R) for "Mandatory question(s) not answered".

Question ID	Question Title	Status	Type	Completion Status	Action
G	1.0 Service Level Agreement	OPEN	Question	0/0 (Mandatory), 1/1 (Optional)	Prepare Response
G	2.0 Invoicing Practices	OPEN	Question	0/0 (Mandatory), 1/1 (Optional)	Prepare Response
G	3.0 Budgetary Cost Estimates	OPEN	Question	1/1 (Mandatory), 3/3 (Optional)	Prepare Response

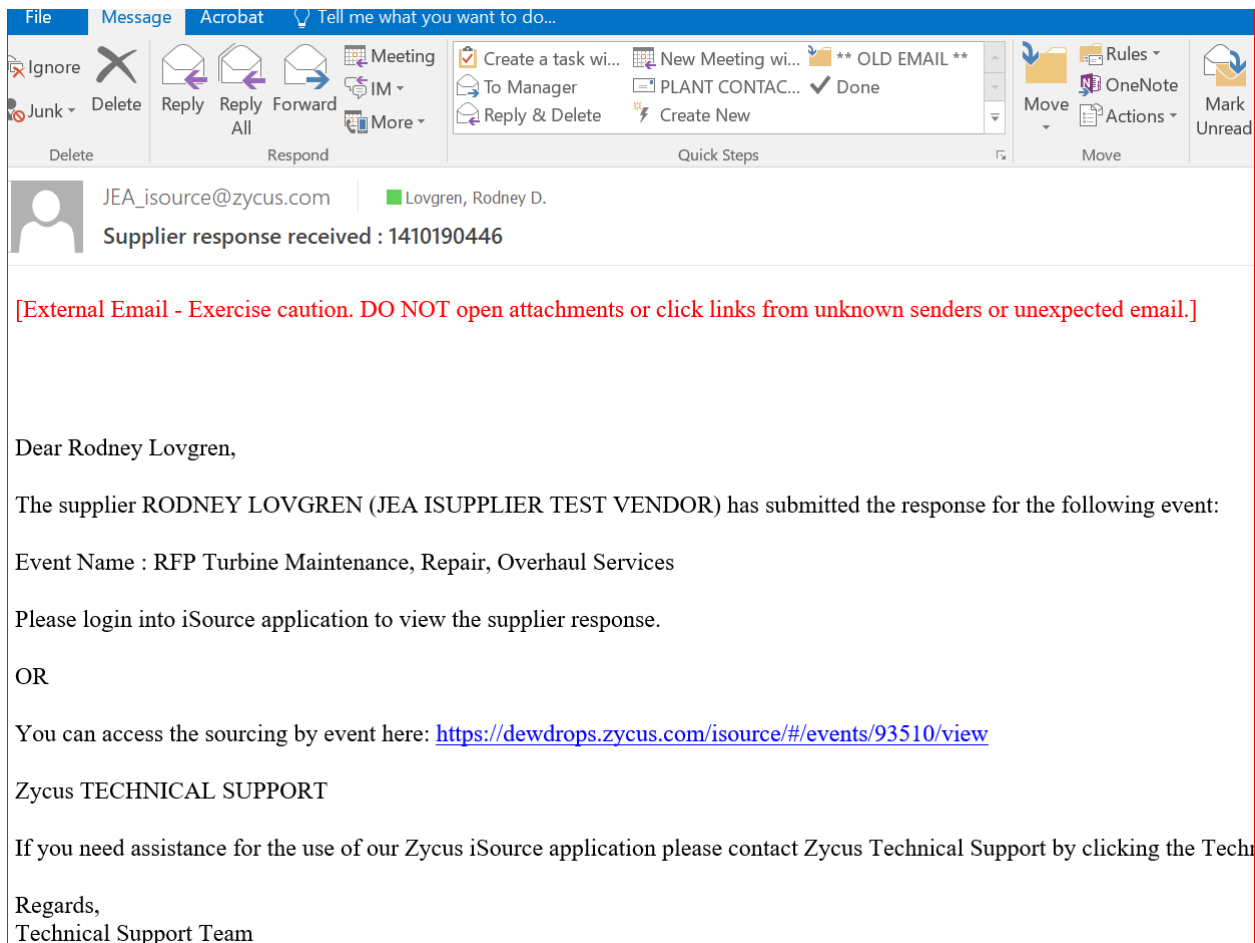
At the bottom right of the main content area is a yellow "Submit Response" button.

Once the user selects “Submit Response”, the user will receive a “Success” pop-up when submitted. Once, you submit the response, you’ll receive a success message as below.



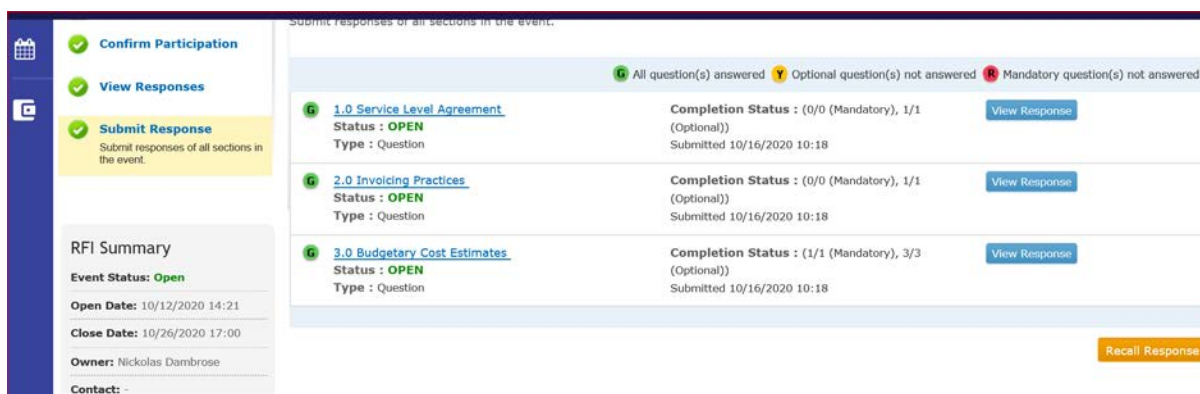
Additionally, the email address used to submit the bid, will receive the following email message

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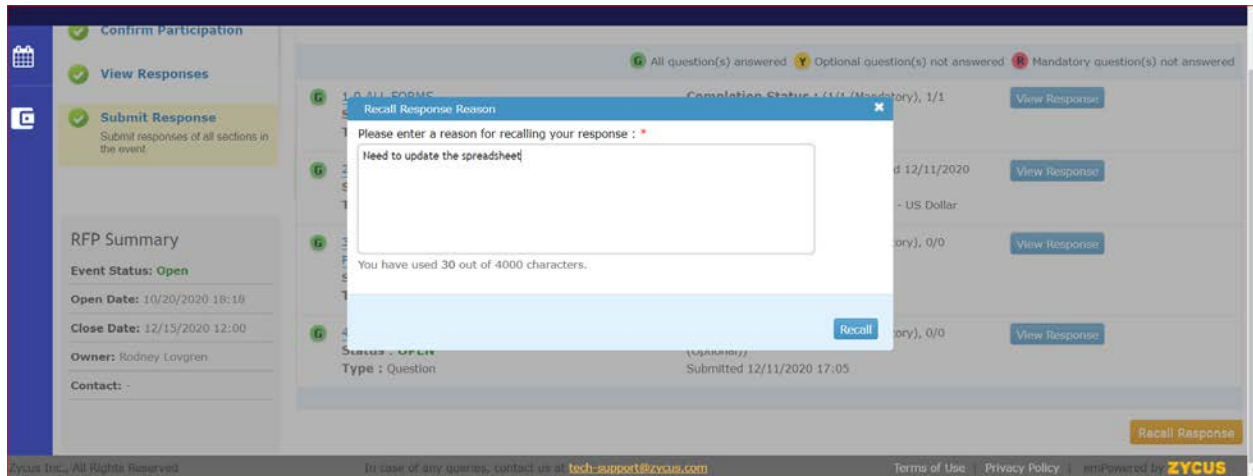
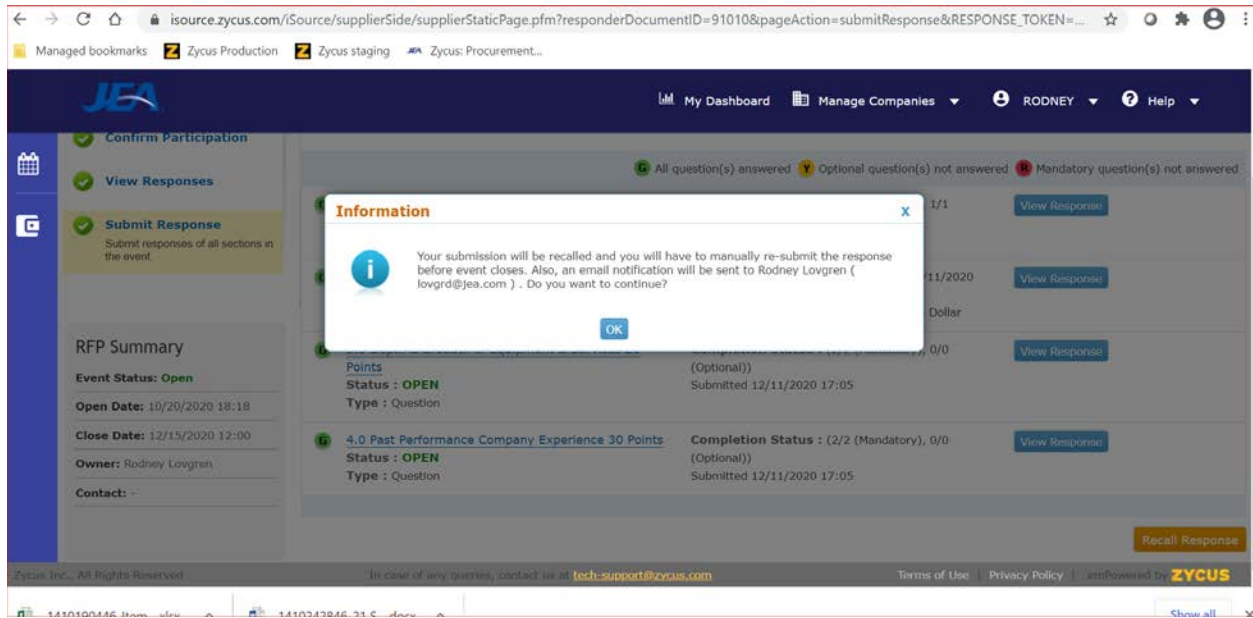
Recalling a Previously submitted Bid:

Once submitted, users may recall and modify submitted documentation and submit responses until the Close Date and Time (Bid Due Date & Time).



When recalling the following message will appear.

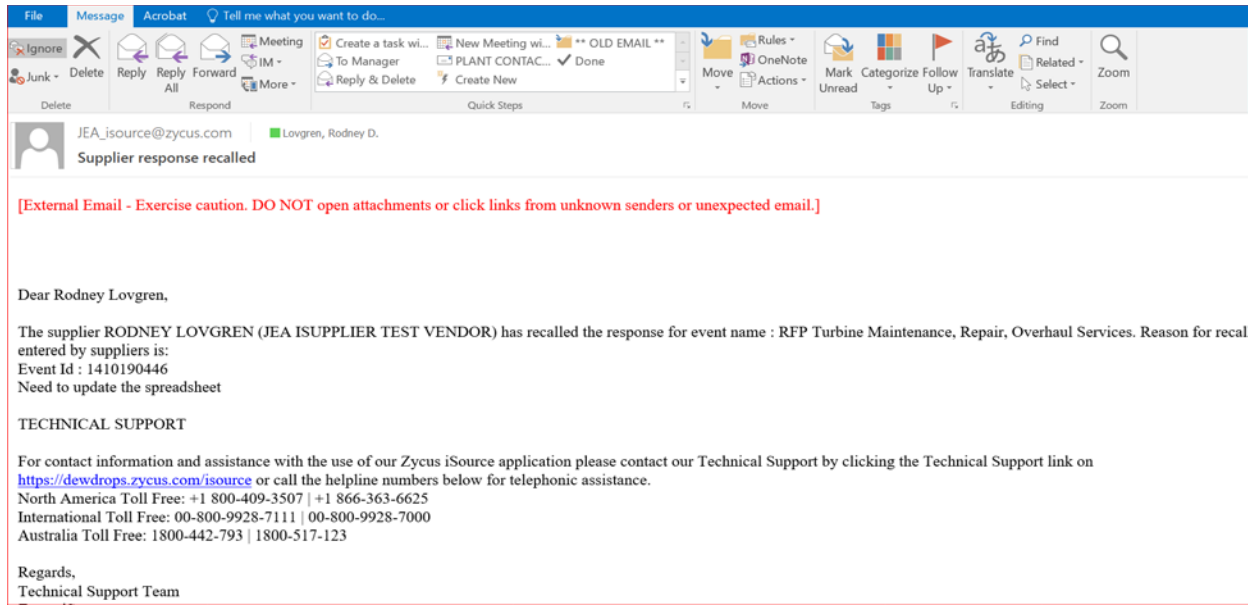
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Once Recalled, the Bidder may modify any parts of the previously submitted response and resubmit as described above.

Additionally, once the user has recalled the Bid, The Bidder will receive the following email.

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Once modifications are made, the Bidder will go back to the Submit the response process to confirm the resubmission.

Proposals shall be delivered electronically via the Zycus platform. An automated, detailed auditing system provides sealed Proposal integrity. Proposal remain sealed on the platform until the Close Date & Time (Due Date & Time).

The Proposer shall be solely responsible for delivery of its Proposal to the electronic Zycus platform.