



Procurement Department Bid Section
225 North Pearl Street
Jacksonville, Florida 32202

April 16, 2024

ADDENDUM NUMBER: Five (5)

TITLE: Facilities Janitorial Service – Open Market for Downtown, Service Centers and Other Sites - 1411644846

RESPONSE DUE DATE: April 23, 2024

TIME OF RECEIPT: 12:00 PM EST

THIS ADDENDUM IS FOR THE PURPOSE OF MAKING THE FOLLOWING CHANGES OR CLARIFICATIONS:

1. **Question:** Regarding the frequency listed for 21 W Church St, 32202 - Since it is listed as 1 service per month is this Scope of Work being performed in conjunction with a current janitorial service provider?

Answer: The requested services are not being performed in conjunction with current janitorial service providers. JEA currently utilizes one day porter servicing the original JEA campus, primarily cleaning the wellness center. The awarded vendor will be expected to meet the standards specified in the technical specifications and serviced at a frequency noted in Appendix B – Workbook.

2. **Question:** Regarding the frequency listed for 21 W Church St, 32202 - Is the full SOW (daily, weekly, monthly, yearly) tasks to be completed in a single visit per month?

Answer: The frequency of visits is separated by required service and site requirements. Certain services are requested daily (Monday-Friday), and others are only required weekly or monthly.

3. **Question:** Are you able to provide me with the current spend for this contract and who the incumbent is?

Answer: The current spend for the current contract 024-21 Facilities Janitorial Service – Open Market for Downtown, Service Centers and other Sites (JEA10476) beginning June 1, 2021 is \$1,892,310.38. The incumbent is Trusted Hand Service, Inc.

ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE PROPOSAL FORM