



Procurement Department Bid Section
Customer Center 1st Floor, Room 002
21 W. Church Street
Jacksonville, Florida 32202

May 7, 2021

ADDENDUM NUMBER: Two (2)

TITLE: RFP 030-21 Dental Insurance Plans

PROPOSAL DUE DATE: May 25, 2021

TIME OF RECEIPT: 12:00 PM EST

THIS ADDENDUM IS FOR THE PURPOSE OF MAKING THE FOLLOWING CHANGES OR CLARIFICATIONS:

1. **Question:** Please clarify the current out of network for both High and Low PPO. Appendix C references MAC but also says on 1/1/20 it was 70th% U&C.

Answer: Out of Network (OON) Reimbursement on the Low Plan is based on Maximum Allowable Charge (MAC). OON Reimbursement on the High Plan was changed from the 90th percentile (effective 1/1/20) to the 70th percentile.

2. **Question:** Is claims experience available for any of 2021?

Answer: We do not have any 2021 dental claims experience available at this time.

3. **Question:** The experience files shows that majority of lives are enrolled in Low Plan, but census/recent bill shows that they are in the High Plan; please confirm if the experience is mislabeled.

Answer: The Adhoc Reports in the secure link were labeled incorrectly and have been corrected. Revise and Replace the original reports with the following reports attached to Addendum 2:

- Addendum 2 - JEA Adhoc Reports by Plan 2020
- Addendum 2 - JEA Adhoc Reports by Plan 2019
- Addendum 2 - JEA Adhoc Reports by Plan 2018

4. **Question:** Can we get premium/claims and lives by month for 2021?

Answer: We do not have any 2021 dental claims experience available at this time.

5. **Question:** Regarding the provider disruption, we need the full TIN's as well as address, state and zip in order to use it. Are you able to supply it?

Answer: We do not have full TIN's for the PPO providers. However, we do have the NPI's, which are unique numbers, which can be used for the disruption analysis. A new list is attached as Addendum 2 - JEA UCCI PPO Top 100 Providers with NPI's and full addresses.

ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE PROPOSAL FORM