Report Title:	Core Technologies Report
Run Date and Time:	01/28/2021 15:56:41 Eastern Standard Time
Run by:	Lisa Yearwood
Table name:	cmdb_ci_business_app
Query Condition:	Category != Security AND Status != Retired
Group by:	Status
Sort Order:	Status in ascending order, Category in ascending order

681 Business Applications

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
◈ Status: In Production (654)								
		ABB	Abb / Ventyx Prosym		In Production		COTS	Steve McInall's Generation Planning group and Randy Van Aartsen's Fuel Management Services group use ABB's Portfolio Optimization.
		Acl Services Ltd	Acl Server User Licenses (Saas)		In Production		Cloud	Added by researching PO's 2015-present
		Excel4apps Inc	Excel4apps		In Production		COTS	Added by researching PO's 2015-present
		ABB	Abb Bridge Conrtoller		In Production		COTS	Added by researching PO's 2015-present
		Alteryx	Alteryx Designeer		In Production		COTS	Added by researching PO's 2015-present
		Condusiv Technologies	Diskeeper Administrator		In Production		COTS	Added by researching PO's 2015-present
		Aclara Technologies LLC	Customer Energy Portal (Saas)		In Production		Cloud	Added by researching PO's 2015-present
		Open Systems International Inc	OSI Landscape		In Production		COTS	Added by researching PO's 2015-present
		Lightriver Technologies Inc	Lightriver Technologies Hardware/Software		In Production		COTS	Added by researching PO's 2015-present
		Innovyze, Inc	Infomaster		In Production		COTS	Added by researching PO's 2015-present

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		Oracle	Oracle Big Data Cloud		In Production		Cloud	Added by researching PO's 2015-present
		Infragistics Inc	Infragistics Software		In Production		COTS	Added by researching PO's 2015-present
		Mainline Information Systems Inc	IBM Content Manager Imageplus		In Production		COTS	Added by researching PO's 2015-present
		Hootsuite Media Inc	Hootsuite Enterprise		In Production		COTS	Added by researching PO's 2015-present
		Livedata Inc	Live Data		In Production		COTS	Live Data enables the sync between GIS - FMS - and SCADA. Live Data was purchased by Oracle in 2020.
		Open Systems International Inc	Openview Workstation		In Production		COTS	Added by researching PO's 2015-present
		Telvent DTN, LLC	Weather Sentry Web Service		In Production		Cloud	Added by researching PO's 2015-present
		Tracktik Software Inc	Guard Force Operations		In Production		COTS	Added by researching PO's 2015-present
		Electrocon International Inc	Engineering Relay Analysis Package (Cape Software)		In Production		COTS	Added by researching PO's 2010-2014
		Aclara Technologies LLC	Energy Audit		In Production		COTS	Added by researching PO's 2010-2014
		Oracle	Active Dataguard		In Production		COTS	Added by researching PO's 2010-2014
		Oracle	Workflow		In Production		COTS	Added by researching PO's 2010-2014
		███████	███		███████		███	██████
		Oracle	Financial		In Production		COTS	Added by researching PO's 2010-2014

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		Scientech	PMAX And PEPSE		In Production		COTS	Added by researching PO's 2010-2014
		Oracle	Supply Chain		In Production		COTS	Added by researching PO's 2010-2014
		Oracle	Human Resources Analytics Fusion Edition		In Production		COTS	Added by researching PO's 2010-2014
		Sumtotal Systems Inc	Toolbook		In Production		COTS	Added by researching PO's 2010-2014
		IVI Technologies Inc	Stylus Studio		In Production		COTS	Added by researching PO's 2010-2014
		Tableau Software	Tableau Creator And Viewer		In Production		COTS	Added by researching PO's 2015-present
		Accessdata Group Inc	Accessdata Forensic Tools		In Production		COTS	Added by researching PO's 2015-present
		Babcock & Wilcox Enterprises, Inc.	Netdahs		In Production		COTS	Added by researching PO's 2015-present
		Envirosim Associates Ltd	Biowin		In Production		COTS	Added by researching PO's 2015-present
		Integrated Research Inc	Heartbeat		In Production		COTS	Added by researching PO's 2015-present
		Kubra Arizona, Inc.	Ifactor Shortcode		In Production		COTS	Added by researching PO's 2015-present
			IVR		In Production			
		Kubra Arizona, Inc.	Ifactor Storm Center And Energysuite		In Production		COTS	Added by researching PO's 2015-present
		Mtm Recognition Corporation	Rewards And Recognition		In Production		Cloud	Added by researching PO's 2015-present
		Intertek Aim	Aware		In Production		COTS	Added by researching PO's 2015-present
		Kubra Arizona, Inc.	Storm Center And Notifi		In Production		COTS	Added by researching PO's 2015-present

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
		Turbonomic, Inc.	Enterprise Operations Manager		In Production		COTS	Added by researching PO's 2015-present
		CGI Technologies And Solutions Inc	Pragmafield		In Production		COTS	Added by researching PO's 2015-present
		Total Resource Management	Lock Out Tag Out		In Production		COTS	Added by researching PO's 2015-present
		Tracer Electronics LLC	Lmx100hr Sensors And Software		In Production		COTS	Added by researching PO's 2015-present
		Emerson Process Management LLLP	AMS Machinery Manager		In Production		COTS	Added by researching PO's 2010-2014
	Human Resource Mgmt	Oracle Cloud	Taleo Duplicate	12.2.5	In Production	Gold	COTS	Duplicate
		Dell	CTO Management Suite Pro		In Production		COTS	Added by researching PO's 2010-2014
		Smartcloud Inc	Water Operation Optimization		In Production		COTS	Added by researching PO's 2010-2014
		ABB	Composer		In Production		COTS	Added by researching PO's 2015-present
		Siemens AG	Simatic Wincc Webnavigator V7.0		In Production		COTS	Added by researching PO's 2015-present
		Siemens AG	Simatic Wincc		In Production		COTS	Added by researching PO's 2015-present
		Tableau Software	Tableau Reporting License For Ivr		In Production		COTS	Added by researching PO's 2015-present
		Power Software & Consulting	Power Software		In Production		COTS	Added by researching PO's 2015-present
		Nayak Corporation	Pscad X4 Professional Network		In Production		COTS	Added by researching PO's 2015-present Similar in name (at a minimum to sw "supported" by EngSystems)

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
		Onvisource Inc.	Onvisource (Voice Recorder)		In Production		COTS	Added by researching PO's 2015-present
		Open Systems International Inc	OSI Distribution Management System (Dms)		In Production		COTS	Added by researching PO's 2015-present
		Power Costs Inc	Pci Gen Trader		In Production		Cloud	Added by researching PO's 2015-present
		Nexum Inc	Big-IQ		In Production		COTS	Added by researching PO's 2015-present
		Open Systems International Inc	OSI Virtualization And Fep		In Production		COTS	Added by researching PO's 2015-present
		Oracle	Information Lifecycle Mgmt (Ilm), Work On Ad - User Disability And Encryption / Decryiption Of Social Security		In Production		COTS	Added by researching PO's 2015-present
		Open Systems International Inc	Energy Management System (Ems) - Dms		In Production		COTS	Added by researching PO's 2015-present
		Innovyze, Inc	Infocare Renewal		In Production		COTS	Added by researching PO's 2015-present
		iView Systems	Ipass		In Production		COTS	Added by researching PO's 2015-present
		Open Systems International Inc	OSI Shadow Copy		In Production		COTS	Added by researching PO's 2015-present
		Silverpop Systems Inc	Silverpop		In Production		Cloud	Added by researching PO's 2015-present
		CGI Technologies And Solutions Inc	Substation Studio		In Production		COTS	Added by researching PO's 2010-2014
		Episerver Inc.	Ektron Advanced		In Production		COTS	Added by researching PO's 2010-2014
		Singlewire	Informacast Universal End Point		In Production		COTS	Added by researching PO's 2015-present

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		Prime Technologies, Inc.	Procalv5 Professional Edition		In Production		COTS	Added by researching PO's 2015-present
		Telvent DTN, LLC	Weather Tiling		In Production		Cloud	Added by researching PO's 2015-present
		Prelude Software	Prelude Paypilot		In Production		COTS	Added by researching PO's 2015-present
		Telelanguage Inc	Foreign Language Translation (Phone)		In Production		COTS	Added by researching PO's 2015-present
		Electrocon International Inc	Protection System Modules (Cape Software)		In Production		COTS	Added by researching PO's 2010-2014
			C2M		In Production			
			FMS PragmaField		In Production		Customized COTS	PragmaField mobile FMS web app
		Powergem LLC	Tara / Powergem		In Production		COTS	Business App: TARA Software Steve McInall. 4 licenses - used by Electric T&D Plan & SOCC BPO
		Snowflake Consulting Inc	Snowflake		In Production		Cloud	Added by researching PO's 2015-present
		Decision First Technologies Inc	Dashboard Viewer		In Production		COTS	Added by researching PO's 2010-2014
			Web (JEA.com)		In Production			
		Oracle	Procurement & Spend		In Production		COTS	Added by researching PO's 2010-2014
		Shi International Corp	Team Foundation Server (TFS)		In Production		COTS	Added by researching PO's 2010-2014
		Bytronics Inc	DigTrack		In Production		COTS	Added by researching PO's 2010-2014
		Oracle	Order Managment Analytics		In Production		COTS	Added by researching PO's 2010-2014

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		Oracle	Crystal Ball Suite		In Production		COTS	Added by researching PO's 2010-2014
		Symantec	Secure Site Pro		In Production		COTS	Added by researching PO's 2010-2014
		CUES, Inc	CCTV Van Computer Software (pipe inspection)		In Production		COTS	Added by researching PO's 2015-present
		Siemens AG	Nx Mach 3 Engineering Analysis Program		In Production		COTS	Added by researching PO's 2015-present
		Doble Engineering	Enoserv Rts (Relay Testing)		In Production		COTS	Added by researching PO's 2015-present
		Coriant America, Inc.	Software Plus For Drx Products		In Production		COTS	Added by researching PO's 2015-present
		ABB	E7 Portfolio Optimization		In Production		COTS	Added by researching PO's 2015-present
		CGI Technologies And Solutions Inc	Scheduler		In Production		COTS	Added by researching PO's 2015-present
		Oracle	Oracle Primavera Unifier, Autovue 2d, Primavera Analytics, Primavera Unifier Earned Value Management management System (Cams).		In Production		Cloud	Added by researching PO's 2015-present
		Nextwarehouse Inc	Netscout Linkrunner G2 Smart Network Tester Extended Test Kit		In Production		COTS	Added by researching PO's 2015-present
		iView Systems	Security Guard Reporting		In Production		COTS	Added by researching PO's 2015-present
		Oracle	C2M		In Production		COTS	Added by researching PO's 2015-present
		Qualtrics LLC	Site Intercept		In Production		Cloud	Added by researching PO's 2015-present

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		Courion	Identity Manager Product License, Support & Installation		In Production		COTS	Added by researching PO's 2010-2014
		Virtual Training Company Inc	VTC		In Production		Cloud	Added by researching PO's 2015-present
		CGI Technologies And Solutions Inc	NavTeq		In Production		COTS	Added by researching PO's 2015-present
		Verint Americas Inc	Workforce Mgmt		In Production		COTS	Added by researching PO's 2015-present
		Cisco	Smartnet For EMS Network		In Production		COTS	Added by researching PO's 2015-present
		Saratech Inc	Nx Mach 3 Advanced Simulation		In Production		COTS	Added by researching PO's 2015-present
		Tracer Electronics LLC	Vivax Metrotech Equipment & Software		In Production		COTS	Added by researching PO's 2015-present
		Open Access Technology International Inc	Tagging Package And Tagging Service And Web Data Service		In Production		COTS	Added by researching PO's 2010-2014
		Oracle	Treasury		In Production		COTS	Added by researching PO's 2010-2014
		Power Line Systems, Inc.	PLS-CADD W/Spotting		In Production		COTS	Added by researching PO's 2010-2014
		Lexisnexis Risk Data Management Inc	Public Records Access		In Production		COTS	Added by researching PO's 2010-2014
		Smartcloud Inc	Cup Dashboard		In Production		COTS	Added by researching PO's 2010-2014
		Landis+Gyr Technology, Inc.	Gridstream Uat Collector		In Production		COTS	Added by researching PO's 2010-2014
Application Development	IDE	Google	IDLE	2.7.5	In Production			
Application Development	Application Development	OpenSource	FileZilla		In Production	N/A	COTS	
Application Development	Application Development	OpenSource	Vim		In Production	N/A	COTS	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Application Development	Version Control	Microsoft	Team Foundation Server	2018	In Production	Bronze	COTS	Software version/control /deployment
Application Development	Analytics	Oracle	OBIEE BI Delivers	11.1.1.7	In Production		COTS	ETL/Scheduler
Application Development	Analytics	Oracle	OBIEE BI Financial Analytic Apps	7.9.6.2	In Production		COTS	Advanced Analytics/Analytic Apps
Application Development	Analytics	Oracle	OBIEE BI Publisher	11.1.1.7.150120	In Production		COTS	Reporting & Analytics
Application Development	Analytics	Oracle	OBIEE Interactive Dashboards	11.1.1.7	In Production		COTS	Dashboards
Application Development	Analytics	Oracle	OBIEE v11g	11g	In Production		COTS	BI Application Server
Application Development	Integration	Oracle	WebLogic		In Production	Various	COTS	Middle Ware for Oracle/Linux
Application Development	Analytics	Tableau Software	Tableau Reader	2019.1	In Production	Bronze	COTS	Data Discovery
Application Development	Analytics	Tableau Software	Tableau Server	2019.1	In Production	Bronze	COTS	Data Discovery
Application Development	Analytics	JEA	FEMA Forms (OBI-Apps)	7.9.6.4	In Production	Bronze	Customized COTS	Business Intelligence
Application Development	Workflow	Oracle	Oracle Ebiz Workflow	12.2.5	In Production	Gold	COTS	
Application Development	Languages	Python Software Foundation	Python		In Production			
Application Development	Analytics	JEA	MDMS (OBI-Apps)	7.9.6.4	In Production	Bronze	Customized COTS	Business Intelligence
Application Development	Languages	Microsoft	T-SQL	Various	In Production	Various	COTS	SQL Server Version-Queries
Application Development	Languages	Microsoft	VB Script		In Production			
Application Development	Languages	Microsoft	VBA		In Production			
Application Development	Languages	Microsoft	VBAScript		In Production			
Application Development	Analytics	SAS Institute Inc.	SAS Studio Enterprise Edition	3.5	In Production	Bronze	COTS	Advanced Analytics/Analytic Apps
Application Development	Analytics	Tableau Software	Tableau Desktop & Desktop Professional	2019.1	In Production	Bronze	COTS	Data Discovery
Application Development	Analytics	Oracle	Datawarehouse Admin Console (DAC)	11.1.1.6.4	In Production	Bronze	COTS	ETL/Scheduler
Application Development	Languages	W3C	HTML		In Production			
Application Development	Application Development	Oracle	Oracle SQL Developer		In Production	N/A	COTS	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Application Development	Data Mgmt	Quest Diagnostics	Sql Navigator	Oracle XPERT Edition	In Production	Bronze	COTS	Provides tools for queries, etc in Oracle
Application Development	Framework	Apache Software Foundation, The	Spring		In Production			
Application Development	Application Development	Zidsoft	Zidsoft CompareData		In Production	N/A	COTS	
Application Development	Application Development	Freeware	Fiddler		In Production	N/A	COTS	
Application Development	Framework	Microsoft	SilverLight	3	In Production	Bronze	COTS	Web browser graphics framework. Competitor to Adobe Flash.
Application Development	Framework	Microsoft	Silverlight		In Production			
Application Development	Analytics	SAS Institute Inc.	SAS (Base)	9.4	In Production	Bronze	COTS	Advanced Analytics/Analytic Apps
Application Development	Languages	Micro Focus	Cobol		In Production			
Application Development	IDE	Oracle	Jdeveloper	10g	In Production	Bronze	COTS	Some developers use Eclipse instead
Application Development	IDE	Microsoft	Visual Studio	2008	In Production	Bronze	COTS	Application development IDE
Application Development	Languages	Microsoft	ASP .Net		In Production			
Application Development	Languages	Microsoft	C#		In Production			
Application Development	Languages	Microsoft	C++		In Production			
Application Development	Framework	Massachusetts Institute of Technology	JQuery		In Production			
Application Development	Languages	Oracle	JavaScript		In Production			
Application Development	Analytics	SAS Institute Inc.	SAS Entprise Guide	7.1	In Production	Bronze	COTS	Advanced Analytics/Analytic Apps
Application Development	Framework	Oracle	ADF		In Production			
Application Development	IDE	Sparx Systems	EA Sparx		In Production			
Application Development	Application Development	Oracle	Oracle Reports Builder		In Production	N/A	COTS	
Application Development	Application Development	OpenSource	Wizdl		In Production	N/A	COTS	

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Application Development	Framework	JEA	HR (OBI-Apps)	7.9.6.4	In Production	Bronze	Customized COTS	Adapters such as scheduler, publisher will be used to schedule reports, create ad-hoc queries, dashboards.
Application Development	Languages	Oracle	BPEL		In Production			
Application Development	Languages	Oracle	Java		In Production			
Application Development	Framework	Oracle	OBI-EE	11.1.1.7.150120	In Production	Bronze	COTS	part of Oracle R12 project.(DW) OBIEE ETL(Informatica) tool will be used to extract metadata from different source systems and make them available on OLAP database as data marts for reporting purposes.
Application Development	Analytics	JEA	Procurement and Spend (OBI-Apps)	7.9.6.4	In Production	Bronze	Customized COTS	Business Intelligence
Application Development	IDE	SAP	Business Objects	XI 3.1	In Production	Bronze	COTS	Business Intelligence
Application Development	Application Development	OpenSource	KDiff		In Production	N/A	COTS	
Application Development	Application Development	OpenSource	7-zip		In Production	N/A	COTS	
Application Development	Application Development	OpenSource	SoapUI		In Production	N/A	COTS	
Application Development	Application Development	Oracle	Oracle SQL Plus		In Production	N/A	COTS	
Application Development	Analytics	Tableau Software	Tableau Interactive	2019.1	In Production	Bronze	COTS	Data Discovery
Application Development	Application Development	OpenSource	TeraTerm		In Production	N/A	COTS	
Application Development	IDE	Google	Android Studio	2.2.3	In Production			
Application Development	Application Development	OpenSource	Cywin64		In Production	N/A	COTS	
Application Development	Analytics	Informatica	Informatica	9.6.2	In Production	Bronze	COTS	ETL/Scheduler
Application Development	Application Development	Freeware	TextPad		In Production	N/A	COTS	
Application Development	Application Development	OpenSource	Edit-XML		In Production	N/A	COTS	
Application Developtment	IDE	IBM	Elclipse		In Production			

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Application Development	Website Creation	Microsoft	Expression Web		In Production	Bronze	COTS	
Application Development	Framework	Microsoft	.Net		In Production			
Application Development	Version Control	Microsoft	TFS Team Explorer	2018	In Production	Bronze	COTS	Alternative to Visual Studio licensing for TFS checkin/check out
Application Development	Analytics	Oracle	OBIEE weblogic	10.3.5.0	In Production	Bronze	COTS	Business Intelligence
Application Development	Languages	Various	Shell(C, Korn, Power, Unix)		In Production			
Application Development	Languages	W3C	HTML5		In Production			
Application Development	Languages	W3C	XML		In Production			
Application Development	Languages	W3C	XQuery		In Production			
Application Development	Languages	W3C	XSLT		In Production			
Application Development	Application Development	Altova	Altova XMLSpy		In Production	N/A	COTS	
Application Development	Data Mgmt	Quest Diagnostics	Toad	Oracle RAC Edition	In Production	Bronze	COTS	Used for querying/managing data by Oracle DBA
Application Development	Application Development	Oracle	Oracle Forms Builder		In Production	N/A	COTS	
Back-office Application	Telemetry	Open Systems International Inc	OSI Software PI	11.5.9	In Production	Bronze	COTS	
Back-office Application		MobaXterm	MobaXterm	10.2	In Production	Bronze	COTS	
Back-office Application	Data Mgmt	MobaXterm	MobaXterm	10.2	In Production	Bronze	COTS	Used by Oracle DBAs to query Oracle systems. Used by other in IT---this entry only for Cost Center 30901
Back-office Application	eMail & Calendar	Microsoft	Exchange	2013	In Production	Bronze	COTS	
Back-office Application	Drawing	Microsoft	Visio	2016	In Production	Bronze	COTS	MS Visio 2016 and 2019
Back-office Application	Systems Monitoring/Management	Oracle	Oracle 11g OEM	11g	In Production	Various	COTS	Oracle Monitoring Software
Back-office Application	Systems Monitoring/Management	Oracle	Oracle 12c Cloud Control Performance Tuning Pack	12c	In Production	Various	COTS	Oracle Enterprise Management/ Monitoring
Back-office Application	Data Access	Oracle	Oracle Client Software	12c	In Production	Various	COTS	Client software

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Big Data	Analytics	Oracle	GL Wand	4.25	In Production	Bronze	COTS	Reporting & Analytics Interfaces with Ebiz
Big Data	Analytics	Oracle	DAC Build AN	11.1.1.6.4	In Production			ETL/Scheduler
Big Data	Analytics	Business Objects	Web Intelligence Xi	R3.1 SP4	In Production			Reporting & Analytics
Big Data	Analytics	Oracle	OEIEE BI Answer	11.1.1.7.150120	In Production			Reporting & Analytics
Big Data	Analytics	Oracle	Oracle Warehouse Builder	11.2.0.4	In Production			ETL/Scheduler
Big Data	Analytics	SAP	Xcelsius	2008	In Production			Corporate Performance Management
Big Data	Analytics	Microsoft	Report Builder	2016	In Production	Various	Cloud	Microsoft SSRS Report Builder. Report Builder provides a productive report-authoring environment for IT professionals and power users.
Communications	Microwave (Unlicensed)	Ubiquiti Networks	Nano Station		In Production			Microwave (Unlicensed)
Communications	Radio	Motrola	XTS	5000 Model III	In Production			Handheld
Communications	Voice	Cisco	Phones	N/A	In Production	Bronze	Hardware	Business
Communications	Video Conferencing	Cisco	Webex		In Production		Cloud	Video Conferencing
Communications	ACD/CVP/IVR	Cisco	CER 911		In Production	Bronze	COTS	Business A-Side
Communications	ACD/CVP/IVR	Cisco	CONTACT CENTER SERVER (PROD)	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CONTACT CENTER SERVER (PROD)	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CONTACT CENTER SERVER (PROD)	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CONTACT CENTER SERVER (PROD)	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CONTACT CENTER SERVER (QA)	11	In Production	N/A	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	VOICEMAIL UNITY	11	In Production	Bronze	COTS	Business A-Side

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Communications	ACD/CVP/IVR	Cisco	LDS - LIVEDATA-FINEESE	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	Microwave (Unlicensed)	Cambium	Cambium Networks		In Production		Hardware	Microwave (Unlicensed)
Communications	ACD/CVP/IVR	Cisco	PG-2A VRU PG	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	AW CLIENT	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	VCENTER	6	In Production	Platinum	COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CUCM Publisher	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	Asset Mgmt	Motiondeck Solution	Commasset - Radio Asset Inventory		In Production	N/A	COTS	Business
Communications	ACD/CVP/IVR	Cisco	Agent PG-1A PG/CTI/CTIOS	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	CUIC Reporting	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	Ops Console	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	CUCM Subscriber 1	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	LDS - LiveData-Fineese	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	AW Client	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	AW Client	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	VCenter	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	Rogger-A	11	In Production	Platinum	Customized COTS	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	Agent PG-1A PG/CTI/CTIOS	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	Radio	Motorola	900 MHz SCADA Radios		In Production	Bronze	Hardware	
Communications	ACD/CVP/IVR	Cisco	CUIC Reporting	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	CUCM Publisher	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)

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Communications	ACD/CVP/IVR	Cisco	PG-2A VRU PG	11	In Production	Platinum	Hardware	Contact Center A-Side (Dev)
Communications	Radio	Motorola	IMPRES 2900 mAh Li-Ion Battery	2900	In Production	Bronze	Hardware	Battery Packs
Communications	ACD/CVP/IVR	Cisco	CUCM PUBLISHER	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	OPS CONSOLE	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CUCM SUBSCRIBER 1	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	Video	Cisco	Telepresence		In Production			Video Conferencing
Communications	Metering Services	Landis+Gyr	Grid Stream UAT Collecotr		In Production			Master SCADA Radio
Communications	ACD/CVP/IVR	Cisco	Finesse-A	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	Finesse-A	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	Ops Console	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	CUCM Subscriber 1	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	LDS - LiveData-Fineese	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	Radio	Motrola	XTL	1500	In Production			Mobile
Communications	Radio	Motorola	FCRS (First Coast Radio)		In Production	Bronze	Hardware	Tool used to adminster the numbers of the EIS page that are drawn from Oracle. Various persons throught the company update these numbers.
Communications	Pager	Mortorola	Pagers		In Production	Bronze	Hardware	
Communications	Radio	Motrola	XT	5000 Model 1	In Production			Handheld
Communications	ACD/CVP/IVR	Zoom	ZOOM CALL RECORDING		In Production	Bronze	COTS	Business A-Side
Communications	ACD/CVP/IVR	Cisco	AW/HDS-DDS	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CVP-A CUCVP/VXML	11	In Production	Platinum	Hardware	Contact Center A-Side

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Communications	ACD/CVP/IVR	Cisco	CUCM SUBSCRIBER 2	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	PG-3A MR DIALER PG	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CVP REPORTING-A	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	2Ring	2RINGSQL DIGITAL SIGNAGE	6	In Production	Bronze	COTS	Contact Center A-Side (QA)
Communications	Surge Suppression	CommScope	CommScope		In Production		Hardware	Surge Suppression
Communications	ACD/CVP/IVR	Cisco	Rogger-A	11	In Production	Platinum	Customized COTS	Contact Center A-Side (QA)
Communications	Modem	CradlePoint	CradlePoint	Multiple	In Production		Hardware	Modem
Communications	Modem	Sierra Wirelss	Sierra Wirelss	Multiple	In Production		Hardware	Modem
Communications	Video	JEA	Web CAMS	N/A	In Production	Bronze	Hardware	N/A
Communications	Instant Messaging	Microsoft	Skype for Business	2016	In Production	N/A	COTS	Skype IM
Communications	Content Mgmt	PollEverywhere	PollEverywhere - Audience Surveys	Cloud	In Production	N/A	Cloud	Business
Communications	Microwave (Licensed)	Harris Corp	Harris Corp		In Production		Hardware	Microwave (Licensed)
Communications	ACD/CVP/IVR	Cisco	AW/HDS-DDS	11	In Production	Platinum	Hardware	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	CVP-A CUCVP/VXML	11	In Production	Platinum	Hardware	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	CUCM Subscriber 2	11	In Production	Platinum	Hardware	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	PG-3A Mr Dialer PG	11	In Production	Platinum	Hardware	Contact Center A-Side (Dev)
Communications	ACD/CVP/IVR	Cisco	CVP Reporting-A	11	In Production	Platinum	COTS	Contact Center A-Side (Dev)
Communications	Surge Suppression	PolyPhaser	PolyPhaser		In Production			Surge Suppression
Communications	ACD/CVP/IVR	Cisco	CALL MANAGER	11	In Production	Bronze	COTS	Business A-Side
Communications	ACD/CVP/IVR	Cisco	CISCO UNIFIED PRESENCE	11	In Production	Bronze	COTS	Business A-Side
Communications	ACD/CVP/IVR	Cisco	VXML GATEWAY (PROD)	11	In Production	Bronze	Hardware	Business A-Side

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Communications	Phone	Verizon	Cell Phone (Smart Phone / Flip Phone)		In Production	Bronze	Hardware	Inquiry-only user can log in with a userid/password of INQ/PASSWORD
Communications	Radio	4RF	4RF		In Production		Hardware	Master SCADA Radio
Communications	ACD/CVP/IVR	Cisco	CONTACT CENTER SERVER (DEV)	11	In Production	N/A	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	VXML GATEWAY (PROD)	11	In Production	Platinum	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	VXML GATEWAY (QA)	11	In Production	N/A	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	VXML GATEWAY (DEV)	11	In Production	N/A	Hardware	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	ROGGER-A	11	In Production	Platinum	Customized COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	AGENT PG-1A PG/CTI/CTIOS	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	Cisco	CUIC REPORTING	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	Audio Conferencing	PremiereGlobal	Premium bundle		In Production			Video Conferencing
Communications	Microwave (Licensed)	Cambium	Cambium		In Production		Hardware	Microwave (Licensed)
Communications	ACD/CVP/IVR	Cisco	FINESSE-A	11	In Production	Platinum	COTS	Contact Center A-Side
Communications	ACD/CVP/IVR	2Ring	2RING DIGITAL SIGNAGE	6	In Production	Bronze	COTS	Contact Center A-Side
Communications	Radio	General Electric	Grid Solutions	9810	In Production		Hardware	Master SCADA Radio
Communications	ACD/CVP/IVR	Cisco	CUCM Subscriber 2	11	In Production	Platinum	Hardware	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	PG-3A Mr Dialer PG	11	In Production	Platinum	Hardware	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	CVP Reporting-A	11	In Production	Platinum	COTS	Contact Center A-Side (QA)
Communications	Microwave (Licensed)	Microwave Neworks, Inc.	Microwave Neworks, Inc.		In Production			Microwave (Licensed)
Communications	ACD/CVP/IVR	Cisco	PG-2A VRU PG	11	In Production	Platinum	Hardware	Contact Center A-Side (QA)
Communications	ACD/CVP/IVR	Cisco	AW/HDS-DDS	11	In Production	Platinum	Hardware	Contact Center A-Side (QA)

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Communications	Radio	General Electric	Grid Solutions	9710	In Production		Hardware	Master SCADA Radio
Communications	Radio	General Electric	Grid Solutions	9890	In Production		Hardware	Master SCADA Radio
Communications	Radio	General Electric	Grid Solutions	9891	In Production		Hardware	
Communications	Radio	General Electric	Grid Solutions	9892	In Production		Hardware	
Communications	ACD/CVP/IVR	Cisco	CVP-A CUCVP/VXML	11	In Production	Platinum	Hardware	Contact Center A-Side (QA)
Data & File Management	Data Mgmt	Microsoft	SQL Server	2014	In Production	Various	COTS	Database
Data & File Management	Data Mgmt	Oracle	Oracle Database	12c	In Production	Various	COTS	Oracle Database
Data & File Management	Backup & Restore	Oracle	RMAN		In Production	Various	COTS	Internal job scheduler for Oracle (Backups/Restores)
Data & File Management	File Services	Oracle	ZFS		In Production	Various	COTS	
Data & File Management	Data Mgmt	Microsoft	SQL Server	2012	In Production	Various	COTS	Database
Data & File Management	File Services	Oracle	ASM		In Production	Various	COTS	Oracle tool to manager storage/files
Data & File Management	Backup & Restore	CommVault Systems	CommVault	V11 SP9	In Production	Platinum	COTS	Windows-based with Windows & Linux agents. Can also provides source-side data deduplication
Data & File Management	Data Mgmt	Microsoft	SQL Server	2008R2	In Production	Various	COTS	Database
Data & File Management	File Services	Microsoft	NTFS/ReFS		In Production			
Data & File Management	Backup & Restore	AvePoint	DocAve Backup and Recovery	6.7	In Production	Bronze	COTS	Used for SharePoint backup and restore (cloning)
Data & File Management	Data Mgmt	Oracle	Oracle Database	11i	In Production	Various	COTS	Oracle Database
███████	██████	██████	██████	█	██████		██████	█████
Data & File Management	File Services	Silicon Graphics International	XFS		In Production	Various	COTS	
Data & File Management	Data Access	Oracle	Taleo Connect Client	R13	In Production	Various	Cloud	Taleo Connect Client, Oracle Cloud

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Data & File Management	Backup & Restore	Microsoft	Backup		In Production	Various	COTS	SQL Managerment Studio Backup Utility. Part of SSMS.
Data & File Management	Data Mgmt	Microsoft	SQL Server	2017	In Production	Various	COTS	Database
Data & File Management	Data Mgmt	Microsoft	SQL Server	2016	In Production	Various	COTS	Database
██████	██████	██████	██████	███	██████	███	████	████
Desktop/Laptop	Data Mgmt	Microsoft	Access	2016	In Production	N/A	COTS	This is part of the Office Suite from the JEA EA agreement with Microsoft.
Desktop/Laptop	Laptop	Dell	Latitude	N/A	In Production	N/A	Hardware	PC
Desktop/Laptop	Operating System	Microsoft	Windows 10	1709&1809	In Production	N/A	COTS	Win 10
Desktop/Laptop	Desktop	WYSE	5060	N/A	In Production	N/A	Hardware	WYSE Terminal
Desktop/Laptop	Desktop	WYSE	5070	N/A	In Production	N/A	Hardware	WYSE Terminal
██	████	██████	█████		██████			██
Desktop/Laptop	Desktop	WYSE	5010	N/A	In Production	N/A	Hardware	WYSE Terminal used to replace workstations.
End-user Application	Asset Mgmt	WorkTech, Inc.	WorkTech		In Production	Gold	COTS	Tool provisioning.
End-user Application	Geospatial	SSP	Go! Sync Mobile	10.5	In Production	Bronze	Customized COTS	Used w/ArcFM and ArcGIS
End-user Application	Customer Relationship Mgmt	JEA	Customer Letters of Credit		In Production	Bronze	Custom	File flows from CC&B to Docucorp for letter print.
End-user Application	Production/Generation	JEA	Unit Operating Procedures		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	CIC Event Log Admin. Tool		In Production	Bronze	Custom	Dir Customer Experience Strategy & Support
End-User Application		Schneider Electric	Conduit Manager	10.2.1b	In Production		COTS	Used w/ArcFM and ArcGIS
End-user Application	Engineering Systems	ePlan Soft	Sages	tbd	In Production	Gold	Cloud	Digitization of W/WW engineering designs
End-user Application	Distribution	JEA	Vital Statistic - Water System	N/A	In Production	Bronze	Custom	Look up water and sewer permit statuses on-line

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Customer Relationship Mgmt	TimeTrade	Quest - TimeTrade Scheduling Package	N/A	In Production	Bronze	COTS	online appointment scheduling
End-user Application	Utility Tracker	Schneider Electric	Utility Tracker		In Production	Platinum	Cloud	End user application
End-user Application	Systems Monitoring/Management	JEA	Vital Statistics - Infogrid		In Production	Bronze	Custom	
End-user Application	Simulation	ABB	Pro Sym		In Production	Bronze	COTS	PROSYM simulation engine optimizes unit commitment and economic dispatch to meet the load for an interconnected electric system.
End-user Application	Geospatial	Environmental Systems Research Institute	ArcGIS Desktop (Suite) - Advanced, Standard & Basic	10.2.1	In Production	Bronze	Customized COTS	Locally installed on electric, w/ww eoc machines, some user machines and development machines.
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Capacity Fee Calculator	N/A	In Production	Bronze	Custom	
End-user Application	Web Browser	Microsoft	Internet Explorer	11	In Production	N/A	COTS	Browser on the desktop
End-user Application	Fleet Mgmt	PinPoint	PinPoint Fleet		In Production	Bronze	Cloud	Saas solution
End-user Application	Customer Relationship Mgmt	JEA	Master Premise Web Application		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Development Project Status	N/A	In Production	Bronze	Custom	N/A
End-user Application	Production/Generation	JEA	Heat Rate Curves		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	Jea.com - Electrical Permit Status Request		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - MyBudget		In Production	Bronze	Custom	
End-user Application	Production/Generation	JEA	NS-1 OpLog	Unknown	In Production	Bronze	Custom	
End-user Application	Supply Chain Mgmt	Oracle	Oracle iSupplier	12.2.5	In Production	Gold	COTS	
End-user Application	Financial Mgmt	Oracle	Oracle Cash Management	12.2.5	In Production	Gold	COTS	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Survey	IBM	SPSS Base & Advanced	5.6	In Production	Bronze	COTS	Dir of Customer & Utility Analitics
End-user Application	Simulation	Operation Technology	eTap		In Production	Bronze	COTS	TapWin is an add-in to existing JEA product (PSSE) to enable easier/faster use of entering simulation models (instead of writing macros for each).
End-user Application	Outage Mgmt	CGI	FMS - PragmaLine (OMS)	6.5	In Production	Platinum	Customized COTS	CGI vendor solution - PragmaLine 6.5 - used by both electric and water/sewer
End-user Application	Productivity	Microsoft	M365 SharePoint Online	365	In Production	N/A	Cloud	SharePoint Online Cloud is used by all users
End-user Application	Production/Generation	JEA	NS-3 NOx Projection	Unknown	In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	Oracle	CC&B	v2.4	In Production	Platinum	Customized COTS	Customer Care and Billing module of C2M
End-user Application	Production/Generation	JEA	Operating Reports		In Production	Bronze	Custom	
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz Learning Management	12.2.5	In Production	Bronze	COTS	5/15/2007
End-user Application	Geospatial	Autodesk	Autodesk - Land Desk	2008	In Production	Bronze	COTS	xsl files that are updated from people at the Northside. Persons need file or share level access to resources.
End-user Application	Geospatial	Autodesk	Autodesk - Map	2008	In Production	Bronze	COTS	xsl files that are updated from people at the Northside. Persons need file or share level access to resources.
End-user Application	Geospatial	Autodesk	Autodesk - Raster Design	2008	In Production	Bronze	COTS	xsl files that are updated from people at the Northside. Persons need file or share level access to resources.
End-user Application	Simulation	Siemens AG	PSSE Siemens		In Production		COTS	PSSE Siemens

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Simulation	DNV GL ENERGY INSIGHTS USA INC	Synergi (formerly Synergee)		In Production	Bronze	COTS	detailed load research/modeling
End-user Application	Compliance	JEA	Backflow Test Results		In Production	Bronze	Custom	(Cross Connection Control)
End-user Application	Customer Relationship Mgmt	JEA	JEA Verify		In Production	Bronze	Custom	Web portal for Government agencies to verify customers information
End-user Application	Procurement Mgmt	JEA	Response Time		In Production	Bronze	Custom	
End-user Application	Asset Mgmt	PowerPlan	PowerPlan	Custom	In Production	Bronze	Customized COTS	
End-user Application	Analytics	DNV GL ENERGY INSIGHTS USA INC	LOAD ANALYSIS SUBSCRIPTION SERVICE (LAS)		In Production	Bronze	Cloud	Customer & Utility Analytics
End-user Application		Verint Americas Inc	Forecasting and Scheduling	11	In Production	N/A	COTS	Contact Center
End-user Application	Production/Generation	JEA	Production Operating Orders		In Production	Bronze	Custom	
End-user Application	Integration	Oracle	Service Bus		In Production	Bronze	COTS	Oracle Service Bus
End-user Application	Control System	Honeywell	Loveland	2.01	In Production	Gold	COTS	Industrial calibration (for Honeywell). Used at SJRPP and NGS; there's an .ini file on the client that references it.
End-user Application		Verint Americas Inc	Desktop and Process Analytics	11	In Production	N/A	COTS	Contact Center
End-user Application	Production/Generation	JEA	Production Operator Log		In Production	Bronze	Custom	wWeb version; Not a data entry system. Depends on an access database for customer use. The database builds the file names for the OpProcedures and are displayed as links on the webpage so when a customer clicks on the link the file opens. These files are

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Brand Mgmt	JEA	PTI		In Production	Bronze	Custom	Inquiry-only user can log in with a userid/password of INQ/PASSWORD
End-user Application	IT Mgmt	Oracle	Oracle Warehouse Builder (OWB)	11.2.0.4	In Production	Bronze	COTS	ETL Tool
End-user Application	Drawing	GSI Works	Distributed Design Studio (DDS)		In Production	Bronze	Customized COTS	A comprehensive solution that improves the utility design process by combining robust GIS/CAD rendering and editing capabilities with intuitive design and efficiency tools to streamline utility workflows, reduce design cycle times and share design information with internal and external systems. Keywords: DDS, David Little, Geospatial Innovations, geospatial, Microstation, design
End-user Application	Production/Generation	JEA	All Outstanding 'One' PWOs		In Production	Bronze	Custom	
End-user Application	Help Desk	Servicenow Inc	ServiceNow	Orlando	In Production	Bronze	Cloud	ITSM Cloud application
End-user Application	Financial Mgmt	JEA	Financials (OBI-Apps)	7.9.6.4	In Production	Bronze	Customized COTS	Business Intelligence
End-User Application		Manitoba HVDC Research Centre	PSCAD		In Production		COTS	
End-user Application	Financial Mgmt	JEA	Budget Reports		In Production	Bronze	Custom	
End-user Application	Bulk Power	JEA	SOE (System Operation Events)		In Production	Bronze	Custom	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Distribution	skm	SKM PowerTools		In Production	Bronze	COTS	This SKM product is a standard in the industry and is used by Square D who is JEA's standard at NS for electrical distribution equipment.
End-user Application	Desktop	Adobe Systems	Adobe Acrobat Pro 2017	2017	In Production	N/A	COTS	Adobe Pro for editing and creating PDF files. End User software.
End-User Application		DigTix	DigTix		In Production	Researching	Cloud	Replaces DigTrak
End-user Application	Outage Mgmt	JEA	Web Callout/Log Reporting		In Production	Bronze	Custom	
End-user Application	Human Resource Mgmt	Oracle	Taleo (Talent Acquisition Mgmt Cloud)	R13	In Production	Gold	Cloud	Taleo, Oracle Cloud
End-user Application	Compliance	Linko Data Systems	CTSPlus		In Production	Bronze	COTS	software addresses all the regulatory requirements for the pretreatment for water compliance (FOG).
End-user Application	Fiber Management	Schneider Electric	Fiber Manager	10.2.1b	In Production			
End-user Application	Transformer Testing	JEA	HiCATTS		In Production	Bronze	Custom	C+ app coupled with PB6 app
End-user Application	Messaging	Microsoft	Office Communication Server (OCS)		In Production	Bronze	COTS	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Pay Plan		In Production	Bronze	Custom	Movet to Scripting and migrated to all WEB Self-Service offering after IVR moves away
End-user Application	Production/Generation	JEA	Maximo Reports		In Production	Bronze	Custom	Used to be Afternoon PWO Report
End-user Application	Supply Chain Mgmt	JEA	JEA.com - PO Invoice Look-up	N/A	In Production	Bronze	Custom	
End-user Application	Financial Mgmt	Oracle	Oracle Ebiz Labor Distribution	12.2.5	In Production	Gold	COTS	
End-user Application	Financial Mgmt	Oracle	Oracle Ebiz Payroll	12.2.5	In Production	Gold	COTS	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Financial Mgmt	Oracle	Oracle Ebiz HR Document Repository	12.2.5	In Production	Gold	COTS	
End-user Application	Work Mgmt	Oracle	Oracle APEX	12.2.5	In Production	Gold	COTS	
End-user Application	Fleet Mgmt	CGI	FMS - PragmaCAD	6.5	In Production	Platinum	Customized COTS	CGI PragmaCAD 5.4
End-user Application	Compliance	ChemWare	LIMS (Laboratory Info Mgmt)	10.0.1	In Production	Bronze	COTS	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Report A service problem		In Production	Bronze	Custom	Requires JEA customer userid/password
End-user Application	Production/Generation	JEA	Morning PWO Report		In Production	Bronze	Custom	
End-user Application	Human Resource Mgmt	JEA	OrgWalker	Custom	In Production	Bronze	Custom	
End-user Application	Work Mgmt	Oracle	Oracle Enterprise Asset Management	12.2.5	In Production	Gold	COTS	
End-user Application	Help Desk	Servicenow Inc	Servicenow Knowledge	Orlando	In Production	Bronze	COTS	Added by researching PO's 2015-present
End-user Application	Customer Relationship Mgmt	Pinnacle Systems	Customer Communication - Pinnacle		In Production	Bronze	Cloud	Portal preference for Alerts; (Disconnect, Power Outage, Bill Ready, and Marketing)
End-user Application	Supply Chain Mgmt	JEA	Formal Bid and Award System	N/A	In Production	Bronze	Custom	
End-user Application	Human Resource Mgmt	Oracle	eBusiness Suite	12.2.5	In Production	Gold	COTS	
End-user Application	Supply Chain Mgmt	Oracle	Oracle Ebiz Order Management	12.2.5	In Production	Gold	COTS	
End-user Application	Supply Chain Mgmt	Oracle	Oracle Ebiz Purchasing	12.2.5	In Production	Gold	COTS	
End-user Application	Simulation	Integral Analytics	DSMore		In Production	Bronze	COTS	
End-user Application	Metering Services	Itron	Itron FCS	2.8	In Production	Gold	COTS	Dir of Customer Field and Meter Services
End-user Application	Customer Relationship Mgmt	Pinnacle Systems	Bills & Letters Viewer		In Production	Bronze	Custom	Dir Customer Revenue
End-user Application	Metering Services	eMeter	MDMS	4.x	In Production	Platinum	Customized COTS	Will be Migrated to C2M on FY20

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application		Verint Americas Inc	Quality Management	11	In Production	N/A	COTS	Contact Center
End-user Application	Production/Generation	JEA	SCADA EMS Archive		In Production	Bronze	Custom	Monitor, control, and optimize the performance of the generation and/or transmission system
End-user Application	Human Resource Mgmt	Mtm Recognition Corporation	MTM (Pride)		In Production		Cloud	
End-user Application	Content Mgmt	Ektron	CMS400	9.30 SP1	In Production	Gold	COTS	JEA.com content mgmt system
End-user Application	Production/Generation	JEA	Availability Reports		In Production	Bronze	Custom	
End-user Application		Verint Americas Inc	Voice Recording, Search and Replay	11	In Production	N/A	COTS	Contact Center
End-user Application	Customer Relationship Mgmt	JEA	Self-Permitting System		In Production	Bronze	Custom	Oracle Designer 6i Application. This application no longer has the initial repository and is an AS IS application. Customer needs to seek a new COTS application to place this one.
End-user Application	Asset Mgmt	PowerPlan	PowerPlant History		In Production	Bronze	COTS	
End-user Application	ACD/CVP/IVR	Cisco	IVR - Self Service (ICM)	11	In Production	Platinum	Custom	IVR SelfService functions: * Account Balance * Payments * Payment Extension * Outage Reporting * Account identification
End-user Application	Geospatial	Schneider Electric	ArcFM	10.2.1b	In Production	Bronze	Customized COTS	
End-user Application		Verint Americas Inc	Ad-hoc Reporting (Business Objects)	11	In Production	N/A	COTS	Contact Center
End-user Application	Financial Mgmt	Sungard	ITMS (Treasury Mgmt)		In Production	Bronze	COTS	
End-user Application	Distribution	JEA	Callout Log Web Page		In Production	Bronze	Custom	ASP app for SOCC

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Customer Relationship Mgmt	JEA	CORE - Customer Reaserch & Correpsondance		In Production	Bronze	Custom	customer to contact JEA and reps to follow up. should be replaced soon. if it breaks, then it stays broken.
End-user Application	Human Resource Mgmt	JEA	Tuition Reimbursement	Custom	In Production	Bronze	Custom	
End-user Application	Content Mgmt	Adobe Systems	Creative Cloud All Applications (Saas)	N/A	In Production	N/A	SaaS	Added by researching PO's 2015-present This should come through HE30902 but is not always purchased through process.
End-user Application	Customer Relationship Mgmt	JEA	CIC Call Wait Time JEA Vital Stats	xi v1.0	In Production	Bronze	Custom	Dir Customer Experience Strategy & Support
End-user Application	Asset Mgmt	JEA	EAM (OBI-Apps)	7.9.6.4	In Production	Bronze	Custom	Business Intelligence
End-user Application	Distribution	JEA	Vital Statistic - Electric Outages		In Production	Bronze	Custom	
End-user Application	Bulk Power	JEA	SOCC EMS - JEA Vital Statistic Page	Custom	In Production	Bronze	Custom	
End-user Application	Supply Chain Mgmt	JEA	Supply Chain (OBI-Apps)	7.9.6.4	In Production	Bronze	Customized COTS	Business Intelligence
End-user Application	Customer Relationship Mgmt	JEA	construction.jea.com		In Production	Bronze	Custom	
End-user Application		Marshall GIS	Marshall LIGO/AVL		In Production		Cloud	AVL (GPS)
End-user Application	Simulation	Innovyze, Inc	Infoworks Ws Pro, Infoworks Ws Pro & Infocare		In Production		COTS	Added by researching PO's 2015-present
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Credit Card Payment (Bill2Pay)		In Production	Bronze	Custom	Used on JEA.com and IVR. Replaced CheckFree.
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Ebill Presentment		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Meter Information	N/A	In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Auto Pay Enrollment (EzPay)		In Production	Bronze	Custom	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Online Bill Pay		In Production	Bronze	Custom	
End-user Application	Compliance	ChemWare	Water Chemistry		In Production	Bronze	COTS	
End-user Application	Production/Generation	JEA	NS-2 OpLog	Unknown	In Production	Bronze	Custom	
End-user Application	Content Mgmt	Microsoft	SharePoint	2010, 2013	In Production	Gold	COTS	Collaboration tool
End-user Application	Supply Chain Mgmt	Oracle	Oracle Ebiz Inventory	12.2.5	In Production	Gold	COTS	
End-user Application	Demand-Side Mgmt	JEA	Load Research (BI)	11.2.0.4	In Production	Bronze	Custom	Business Intelligence
End-user Application	Production/Generation	JEA	Oasis Daily Reports		In Production	Bronze	Custom	Vendor SAFTEC package. & vendor supported.
End-user Application	Financial Mgmt	Oracle/In house	Oracle Ebiz Project Costing	12.2.5	In Production	Gold	COTS	
End-user Application	Outage Mgmt	iFactor	Outage Reporting		In Production	Platinum	Cloud	Outage Reporting and Status updates 9iFactor and Pinnacle interfaces with CGI-OMS)
End-user Application	Financial Mgmt	Oracle	AME (Approvals Management Engine)		In Production	Bronze	COTS	
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz Human Resources Core	12.2.5	In Production	Gold	COTS	
End-user Application	Financial Mgmt	Oracle	Oracle Ebiz Receivables	12.2.5	In Production	Gold	COTS	
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz Self-Service HR	12.2.5	In Production	Gold	COTS	
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz Performance Management	12.2.5	In Production	Gold	COTS	
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz Time & Leave (OTL)	12.2.5	In Production	Gold	COTS	
End-user Application	Supply Chain Mgmt	Oracle	Oracle Ebiz Warehouse Management	12.2.5	In Production	Bronze	COTS	
End-user Application	Geospatial	Environmental Systems Research Institute	ArcGIS Enterprise		In Production	Bronze	Customized COTS	Dupe.

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Project Mgmt	Microsoft	Project	2019	In Production	N/A	COTS	Added by researching PO's 2010-2014 MS Project 2016 and 2019
End-user Application	Production/Generation	JEA	Production Apps		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	JEA	RealTimePricing		In Production	Bronze	Custom	Web version used by managers to set up new employees with needed equipment and applications. This is an email only app.
End-user Application	Customer Relationship Mgmt	JEA	Septic Tank Phase Out		In Production	Bronze	Custom	
End-user Application	Human Resource Mgmt	Oracle	UPK		In Production	Bronze	COTS	Produce test scripts, to job aids, instructor manuals, and in-application performance support. UPK, which uses the On-Demand engine, was adopted (and useable) only for Oracle branded software (ebiz, ccb, hyperion).
End-user Application	Compliance	Navex Global Inc	PolicyTech	10.1	In Production	Bronze	Cloud	Hosted on Navex Site
End-user Application	Metering Services	Itron	Itron MV-90	3	In Production	Bronze	COTS	Dir of Customer Field and Meter Services
End-user Application	Production/Generation	JEA	AGC Log		In Production	Bronze	Custom	Web version; used for review and data input. Primary for SOCC

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Production/Generation	JEA	Production Operation Procedures		In Production	Bronze	Custom	wWeb version; Not a data entry system. Depends on an access database for customer use. The database builds the file names for the OpOrders and are displayed as links on the webpage so when a customer clicks on the link the file opens. These files are loca
End-user Application	Human Resource Mgmt	JEA	Resource Allocation Request	Custom	In Production	Bronze	Custom	
End-user Application	Financial Mgmt	Oracle	Oracle Planning & Budgeting		In Production	Gold	Cloud	Oracle Planning and Budgeting Cloud Service is a planning, budgeting, and forecasting solution
End-user Application	Control System	General Electric	Bailey - System1		In Production	Bronze	COTS	
End-user Application	Drawing	Bentley Systems, Incorporated	Microstation		In Production	Bronze	COTS	
End-user Application	Production/Generation	JEA	AIPs		In Production	Bronze	Custom	
End-user Application		Verint Americas Inc	Lesson Management (E-Learning)	11	In Production	N/A	COTS	Contact Center
End-user Application	Project Mgmt	JEA	Project Cost (OBI-Apps)	7.9.6.4	In Production	Bronze	Customized COTS	Business Intelligence
End-user Application	Simulation	Scientech	Scientech Pmax Modeler		In Production	Bronze	COTS	Plant efficiency
End-user Application		Oracle/In house	AP Documents		In Production	Unknown		
End-user Application	Compliance	DeLome	Topo USA	7.0	In Production	Bronze	COTS	confirmed by Matt McClure and Mike Eaton that JEA's current GIS software solution can provide the USGS reporting capabilities required by JEA Environmental and that DeLorme is no longer needed.

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Production/Generation	JEA	All Outstanding 'Zero' PWOs		In Production	Bronze	Custom	
End-user Application	Fleet Mgmt	JEA	Fleet Service		In Production	Bronze	Custom	
End-user Application	Network Management	NetMotion Software	Netmotion Mobility	11.71	In Production	Gold	COTS	Added by researching PO's 2015-present
End-User Application		JCMB	Fusion (2.8 and 2.9)	2.8/2.9	In Production	Bronze	COTS	Transformations for Synergi and OMS
End-user Application	Production/Generation	JEA	Water & Sewer Availability Admin		In Production	Bronze	Custom	
End-user Application	Productivity	Microsoft	Office	2016	In Production	N/A	COTS	Office Suite for use by all users.
End-user Application	Outage Mgmt	JEA	Essential Customers	12.5/14.4.2	In Production	Bronze	Custom	PB6 app (client-server) G: launched via Citirx. Used to know who's affected in case of a circuit outage.
End-user Application	Safety	Instamation Systems Inc	Redtag Pro And Data Import		In Production		COTS	Added by researching PO's 2015-present
End-user Application	Supply Chain Mgmt	JEA	Formal Bid and Award System	N/A	In Production	Bronze	Custom	N/A
End-user Application	Human Resource Mgmt	Emerson Process Management LLLP	RBMWare		In Production	Bronze	COTS	Web version; used data input by managers and directors to change the reporting relationship of individuals and to request a cost center change.
End-user Application	Production/Generation	JEA	OSCAR	11.5.9	In Production	Bronze	Custom	
End-user Application	Productivity	Adobe Systems	Adobe Reader	9.0	In Production	N/A	COTS	All desktops/laptops will receive Reader through an SMS distribution and it will be part of the new image.

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Online Self Service	N/A	In Production	Bronze	Custom	Includes automated function on JEA.com such as: * Account prepference * Balnce * Bill Pay * Payment Extensions * Start / Stop / Tranfer * Alert preference * Etc.
End-user Application	Supply Chain Mgmt	JEA	JEA.com - PO Invoice Look-up	N/A	In Production	Bronze	Custom	
End-user Application	Production/Generation	JEA	MHO OpLog	Unknown	In Production	Bronze	Custom	
End-user Application	Human Resource Mgmt	JEA	OrgManager (aka Orgnet)	Custom	In Production	Bronze	Custom	
End-user Application	Statistical Analysis	Minitab	Minitab	19	In Production	Bronze	COTS	Analytics application.
End-user Application	Supply Chain Mgmt	Oracle	Oracle Ebiz iExpense	12.2.5	In Production	Gold	COTS	
End-user Application	Supply Chain Mgmt	Oracle	Oracle Ebiz iProcurement	12.2.5	In Production	Gold	COTS	
End-user Application	Customer Relationship Mgmt	JEA	JEA.com - Service Availability		In Production	Bronze	Custom	
End-user Application	Customer Relationship Mgmt	Oracle	SOM	v2.7	In Production	Platinum	Customized COTS	Service Order Manager module of C2M
End-user Application	Customer Relationship Mgmt	Oracle	SGG	v2.7	In Production	Platinum	Customized COTS	SmartGrid Gateway module of C2M
End-user Application	Customer Relationship Mgmt	Oracle	MDM	v2.7	In Production	Platinum	Customized COTS	Meter Data Management Module of C2M
End-user Application	Customer Relationship Mgmt	JEA	Remote Connect and Disconnect (RCD)		In Production	Gold	Custom	gateway control for remote command (On/Off/Ping/Power stat/ Etc.)
End-user Application	Financial Mgmt	Oracle	Oracle Ebiz General Ledger	12.2.5	In Production	Gold	COTS	
End-user Application	Supply Chain Mgmt	Zebra Technologies	Zebra (Label/Barcode)		In Production			

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Fleet Mgmt	JEA	FMS Web	2	In Production	Platinum	Custom Web App	Custom Web App for outage ticket entry, work order review, GIS Import, Outage Dashboard
End-user Application	Data Transfer	Ipswitch	SFTP	8.6.1	In Production	Various	COTS	Secure File Transfers (external)(Premium)
End-user Application	Customer Relationship Mgmt	Oracle	Docucorp Bill Viewer		In Production	Gold	COTS	
End-user Application	Geospatial	Autodesk	Autodesk - Architectural	2008	In Production	Bronze	COTS	xsl files that are updated from people at the Northside. Persons need file or share level access to resources.
End-user Application	Geospatial	Autodesk	Autodesk - Autocad	2008	In Production	Bronze	COTS	xsl files that are updated from people at the Northside. Persons need file or share level access to resources.
End-user Application	Geospatial	Autodesk	Autodesk - Civil 3D	2008	In Production	Bronze	COTS	xsl files that are updated from people at the Northside. Persons need file or share level access to resources.
End-user Application	Geospatial	Autodesk	Autodesk - Inventor	2008	In Production	Bronze	COTS	xsl files that are updated from people at the Northside. Persons need file or share level access to resources.
End-user Application	Compliance	Babcock & Wilcox Enterprises, Inc.	CEMS		In Production	Gold	COTS	Locally installed on servers at generating stations
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz Advanced Benefits	12.2.5	In Production	Bronze	COTS	
End-user Application	Financial Mgmt	JEA	Use Tax		In Production	Unknown	Custom	
End-user Application	Supply Chain Mgmt	Oracle	Oracle Ebiz Payables	12.2.5	In Production	Gold	COTS	
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz Compensation Workbench	12.2.5	In Production	Gold	COTS	
End-user Application		Verint Americas Inc	Performance Management (Scorecards)	11	In Production	N/A	COTS	Contact Center

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Production/Generation	JEA	PWO Reports		In Production	Bronze	Custom	
End-user Application	Production/Generation	JEA	RW Thermal Discharge Monitor		In Production	Bronze	Custom	Customer purchased
End-user Application	Customer Relationship Mgmt	eGain	eGain Cloud		In Production	Platinum	Cloud	eGain will provide Customer Contact centers, with funcitionality to centrally manage customer emails, mail, faxes, chats and calls
End-user Application		Verint Americas Inc	Speech Analytics	11	In Production	N/A	COTS	Contact Center
End-user Application	Application Development	Intel	Visual Fortran Compiler Pro	Professional Edition	In Production	Bronze	COTS	Used by J. Coarsey's area. Vendor no longer ships compiler with PSSE product.
End-user Application	Public Affairs	JEA	Blount Island Met Station Data		In Production	Bronze	Custom	
End-user Application		Verint Americas Inc	Ad-hoc Reporting (Cognos)	11	In Production	N/A	COTS	Contact Center
End-user Application	Project Mgmt	Oracle	Primavera P6	15.1	In Production	Bronze	COTS	
Integration	Data Access	Microsoft	MDAC		In Production			
Integration	Financial Mgmt	Oracle	Application Desktop Integrator (ADI)	12.2.5	In Production	Bronze	COTS	Interfaces with Ebiz
Integration	Integration	Oracle	API Catalog		In Production			
Integration	XML Transformation	Altova	XMLSpy	2016 R2	In Production			
Integration	XML Transformation	Oracle	Jdeveloper	12.2.1.2	In Production			
Integration	Data Access	Oracle	ODAC Oracle Client	Various	In Production	Bronze	COTS	Client software
Integration	Messaging	Message Broadcast	Broadcast Application		In Production	Bronze	Cloud	
Integration	Human Resource Mgmt	JEA	Toolbook Oracle Link		In Production	Bronze	Custom	
Integration	XML Transformation	Stylus Studio	Stylus Studio	2012	In Production			
Integration	Integration	Oracle	BPEL PM		In Production			

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Integration	XML Transformation	Altova	Map Force	22016	In Production			
Integration	Business Activity Monitoring	Oracle	BAM		In Production			
Integration	Data Access	Oracle	Oracle Client Software	11g	In Production	Various	COTS	Client software
Integration	XML Transformation	Oracle	SOA Suite		In Production	Various	COTS	Service Oriented Arch.
Integration	Data Access	Oracle	JDBC		In Production			
Integration	Data Transfer	Oracle	Oracle ISG (Internet SOA Gateway)	12.2.5	In Production	Gold	COTS	
Mobile	App Store	Citrix Systems, Inc.	Storefront		In Production	Various	COTS	
Mobile	Browser	W3C	HTML5-compatible		In Production			
Mobile	BYOD	Citrix Systems, Inc.	Citrix Receiver	19.12.0.119(1912)	In Production	Various	COTS	Citrix Client on end devices
Mobile	Mobility Mgmt	VMware	WorkspaceOne		In Production			
Mobile	Mobility Mgmt	VMware, Inc.	Workspace ONE	20.08 (2008)	In Production	Bronze	COTS	Mobile Device and Application Management
Mobile	Operating System	Apple	iOS		In Production	Various	COTS	
Mobile	Operating System	Google	Android		In Production			
Network , Wireless, & Fiber	Switches	Ciena	OC-48 / T1	6110	In Production			
███	███	███	█		███			
Network , Wireless, & Fiber	Name Resolution Services	Microsoft	DNS		In Production			
Network , Wireless, & Fiber	Switches	Nortel	SONET		In Production			
Network , Wireless, & Fiber	Protocols	Public Domain	HTTPS		In Production			
███	███	███	███		███			
Network , Wireless, & Fiber	Switches	Cisco	Cisco Nexus (Data Center)		In Production			
Network , Wireless, & Fiber	Switches	Cisco	Cisco (Generic Any HW Version)		In Production			HW models are use case specific and vary

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Network , Wireless, & Fiber	Switches	RFL	iMux 2000 /DACS		In Production			
Network , Wireless, & Fiber	Switches	RFL	DACS - DS0 / T1		In Production			
Network , Wireless, & Fiber	Switches	RFL	EXMux		In Production			
Network , Wireless, & Fiber	Protocols	<specification >	TDM (Fiber BES)		In Production			Time-division multiplexing
Network , Wireless, & Fiber	DDoS	AT&T	AT&T		In Production			
Network , Wireless, & Fiber	Switches	Eltek	FlatPak 2 - Power System -48v DC		In Production			
Network , Wireless, & Fiber	Protocols	Public Domain	BGP		In Production			
Network , Wireless, & Fiber	Access Control	Cisco	Cisco ISE		In Production			Authenication Control and integration with MSAD for Cisco Wireless
Network , Wireless, & Fiber	Mobility Mgmt	Cisco	Cisco Wireless Controllers		In Production			Supports all Cisco AP's
Network , Wireless, & Fiber	Protocols	Public Domain	SQL*Net		In Production			
Network , Wireless, & Fiber	Protocols	Public Domain	TCP/IP(v4)		In Production			
Network , Wireless, & Fiber	Surge Suppression	APC	In-line APC Cat6/5e		In Production		Hardware	Inline Cat6/5e Supression
Network , Wireless, & Fiber	Protocols	Public Domain	HTTP		In Production			
Network , Wireless, & Fiber	Remote Access Gateways	Citrix Systems, Inc.	Citrix NetScaler		In Production			
Network , Wireless, & Fiber	Name Resolution Services	Microsoft	DHCP		In Production			
Network , Wireless, & Fiber	Protocols	Public Domain	FTP/sFTP		In Production			
Network , Wireless, & Fiber	Switches	RFL	iMUX2000 - T1		In Production			
Network , Wireless, & Fiber	Protocols	Cisco Specific	EIGRP		In Production			

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Network , Wireless, & Fiber	Firewall	CradlePoint	Cradlepoint Router/Firewall		In Production			4G router/firewall, Remote WP VPN's
Network , Wireless, & Fiber	Control System	CradlePoint	Cradlepoint Cloud MGMT Suite		In Production			4G router/firewall mgmt
Network , Wireless, & Fiber	Switches	RFL	EXMUX - DS0 / T1/1GB ETHERNET	3500	In Production			
Network , Wireless, & Fiber	Carriers	Verizon	Verizon Cellular	Smart Phones, Mi-Fis, M2M, IoT	In Production			Cellular & Wireless
Network , Wireless, & Fiber	Protocols	<specification>	G.8032 (Fiber)		In Production			Ethernet Ring Protection Switching
Network , Wireless, & Fiber	Switches	Ciena	1GB Ethernet / OC-3 – OC-48 / T1	6500	In Production			
Network , Wireless, & Fiber	Carriers	AT&T	AT&T		In Production			ISP
██████	████	██████	█████		██████			██████
Network , Wireless, & Fiber	Switches	TDM	Mux/DACS		In Production			
Network , Wireless, & Fiber	Protocols	Public Domain	OSPF		In Production			
Network , Wireless, & Fiber	Protocols	<specification>	FCoE		In Production			Fiber Channel over Ethernet
Performance Tuning	Testing Tools	Oracle	Oracle 11g OEM Performance Tuning Pack	11g	In Production	Various	COTS	Oracle Enterprise Management/ Monitoring
Performance Tuning	Testing Tools	SmartBear Software	Test Complete	14.40.1658.7	In Production	Unknown	COTS	This product is used to create automated test scripts for testing web and windows applications.
Performance Tuning	Testing Tools	SmartBear Software	LoadNinja	3.3.0	In Production	Unknown	COTS	This product is used to load test windows and web applications. Included in the Ready API bundled.
Performance Tuning	Testing Tools	SmartBear Software	SOAPUI Pro	3.3.0	In Production	Unknown	COTS	This product is used to create functional web service tests. Bundled package with Ready API.

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Performance Tuning	Testing Tools	SmartBear Software	LoadUI Pro	3.3.0	In Production	Unknown	COTS	Load Test Web Service. AKA Ready API. Its bundle package.
Printers, Scanners, Copiers	Video	Panasonic	Ceiling-mounted Projector	N/A	In Production	N/A	Hardware	AV equipment for standard Conference room set up.
Printers, Scanners, Copiers	Printer	HP	T796		In Production			Plotter Hardware
Printers, Scanners, Copiers	Printer	HP	Plotters	N/A	In Production	Gold	Hardware	Hard devices large format printers
Printers, Scanners, Copiers	Printer	HP	T1100	0.0	In Production	N/A	Hardware	Plotter Hardware
Printers, Scanners, Copiers	Printer	HP	T2300		In Production			Plotter Hardware
Printers, Scanners, Copiers	Printer	KIP	KIP 7170	7170	In Production	N/A	Hardware	Plotter Large Format Printers
Printers, Scanners, Copiers	Printer	KIP	KIP 7000	7000	In Production	N/A	Hardware	Plotter Large Format Printers
Printers, Scanners, Copiers	Printer	HP	M600	N/A	In Production	N/A	Hardware	Printer Hardware
Printers, Scanners, Copiers	Printer	KONICA MINOLTA	OCE 602	602	In Production	N/A	Hardware	Large Format Printers
Server, Storage, & System Tools	Operating System	Red Hat	RHEL	6	In Production	Various	COTS	
Server, Storage, & System Tools	Help Desk	Carahsoft Technology Corproration	Servicenow Performance Analytics	Orlando	In Production	Bronze	COTS	Added by researching PO's 2015-present
Server, Storage, & System Tools	Access Control	NetMotion Software	Netmotion Premium	12	In Production	N/A	COTS	Added by researching PO's 2015-present
Server, Storage, & System Tools	Synchronization	Microsoft	ActiveSync		In Production	Bronze	COTS	ActiveSync used for Exchange
Server, Storage, & System Tools	Storage Arrays	HP	Simplivity (HyperConverged)		In Production			BES/EMS,AMAG
Server, Storage, & System Tools	Password Vault	OpenSource	KeePass		In Production			
Server, Storage, & System Tools	Productivity Tool	Softmotive	WinAutomation	8.0.1	In Production	Various	COTS	Automation tool
Server, Storage, & System Tools	Server Access	OpenSource	Putty		In Production	Unknown	COTS	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Server, Storage, & System Tools	Server Access	OpenSource	Putty SCP		In Production	Unknown	COTS	
Server, Storage, & System Tools	Data Transfer	WinSCP	WinSCP		In Production			
Server, Storage, & System Tools	Blade	Cisco	Cisco UCS Chassis		In Production			
Server, Storage, & System Tools	Switches	Cisco	Cisco MDS		In Production			
Server, Storage, & System Tools	Server Virtualization	HP	Simplivity (HyperConverged)		In Production			BES/EMS,AMAG
Server, Storage, & System Tools	Operating System	Microsoft	Windows Server	2012	In Production	Various	COTS	
Server, Storage, & System Tools	Blade	HP	Proliant	BL c-class	In Production	Various	Hardware	
Server, Storage, & System Tools	Operating System	Microsoft	Windows Server	2008 SP2	In Production	Various	COTS	Successor to Windos Server 2003
Server, Storage, & System Tools	Operating System	Microsoft	Windows Server	2012	In Production	Various	COTS	
Server, Storage, & System Tools	Configuration Management	Carahsoft Technology Corproration	Servicenow Itsm Discovery - Node	Orlando	In Production	Bronze	COTS	Added by researching PO's 2015-present
Server, Storage, & System Tools	File Services	JAM Software	TreeSize Pro		In Production	Unknown	COTS	File/Folder Management
Server, Storage, & System Tools	Operating System	Oracle	Unbreakable Linux		In Production	Various	COTS	
Server, Storage, & System Tools	Data Transfer	Ipswitch	WS_FTP Pro	8.6.1	In Production	Various	COTS	Internal File Transfer tool/scheduler
Server, Storage, & System Tools	Server Access	MobaXterm	MobaXterm		In Production			
Server, Storage, & System Tools	Advance Text Editor	Notepad-plus-plus.org	Notepad++		In Production			
Server, Storage, & System Tools	Data Synchronization	Syncovery	Syncovery	7.99e	In Production	Unknown	COTS	File Synchronization Application
Server, Storage, & System Tools	Racks	HP	c-series	c7000	In Production	Various	Hardware	
Server, Storage, & System Tools	IT Mgmt	Microsoft	System Center	10.2	In Production	N/A	COTS	Added by researching PO's 2015-present
Server, Storage, & System Tools	Engineered	Oracle	Exadata	X5	In Production	Various	Hardware	

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Server, Storage, & System Tools	Storage Arrays	HP	3PAR		In Production	Various	Hardware	
Server, Storage, & System Tools	Disk Management	Condusiv Technologies	Diskeeper		In Production	Unknown	COTS	
Server, Storage, & System Tools	Engineered	Oracle	Exalogic	X5	In Production	Various	Hardware	
Server, Storage, & System Tools	File Services	RARLab	WinRAR		In Production	N/A	COTS	File/Folder Management
Server, Storage, & System Tools	Server Access	RealVNC	VNC		In Production	Various	COTS	System tool Linux
Server, Storage, & System Tools	Advance Text Editor	UltraEdit	UltraEdit		In Production			
Server, Storage, & System Tools	Productivity Tool	CA	dSeries	11.3.3.0	In Production	Various	COTS	Scheduling Tool
Server, Storage, & System Tools	Blade	HP	Proliant	ML	In Production	Various	Hardware	
Server, Storage, & System Tools	Blade	HP	Proliant	DL	In Production	Various	Hardware	
Server, Storage, & System Tools	Racks	HP	10000-series	10000	In Production	Various	Hardware	
System Monitoring	Operations Management	ExtraHop	ExtraHop	8.3	In Production	N/A	Hardware	Extrahop is used to see over the wire network traffic. Used for monitoring of devices, traffic and services.
System Monitoring	Network Management	SolarWinds	Solar Winds ALX		In Production		COTS	Network/system monitoring
System Monitoring	Patch Mgmt	Shavlik Technologies	NetChk Protect	7.0	In Production	Bronze	COTS	Patch Mgmt.
███	███	███	███		███			
System Monitoring	Systems Monitoring/Management	CA	Wily	10.5	In Production	Various	COTS	Weblogic Monitoring Tool
System Monitoring	Virtualization	Citrix Systems, Inc.	XenDesktop		In Production	Bronze	COTS	
System Monitoring	Virtualization	Citrix Systems, Inc.	XenApp	5 FP2	In Production	Bronze	COTS	Windows session virtualization
System Monitoring	Server Management	HP	Insight Manager		In Production	Various	COTS	
System Monitoring	Operations Management	HP	MeasureWare		In Production			

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
System Monitoring	Virtual Disaster Recovery	VMware	SRM		In Production	Various	COTS	
System Monitoring	Network Management	SolarWinds	Solar Winds NPM Suite		In Production		COTS	Network/system monitoring
▉	▉	▉	▉		▉			▉
System Monitoring	Data Mgmt	Microsoft	SQL Server Management Studio	Various	In Production	Various	COTS	SQL Server Management Tool
System Monitoring	Systems Monitoring/Management	Oracle	Oracle Cloud Control	12c	In Production	Various	COTS	Oracle Monitoring Software
System Monitoring	Virtualization	VMware	ESX		In Production	Various	COTS	
System Monitoring	Virtualization	VMware	Site Recovery Mgr		In Production	Various	COTS	
System Monitoring	Backup & Restore	Symantec	OPSCenter	0.0	In Production	Bronze	Custom	OPSCenter is a product (additional component of the Net Backup product) that allows us to monitor and report
System Monitoring	Virtualization	Turbonomic	VMTurbo (Workload Edition)		In Production		COTS	Virtual Management
System Monitoring	Server Management	VMware	Virtual Center		In Production	Various	COTS	
System Monitoring	Server Virtualization	VMware	ESX	5	In Production	Various	COTS	
System Monitoring	Network Management	SolarWinds	Solar Winds Database Performance Analyzer		In Production			Network/system monitoring
System Monitoring	JVM Performance	CA	Wily Introscope	10.0	In Production	N/A	N/A	Process level monitoring. J2EE or .NET, though Supported app servers purley Java-based.

◆ Status: SunSetting (14)

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Big Data	Analytics	Oracle	Hyperion	9.3.1	SunSetting	Bronze	COTS	Reporting & Analytics
Data & File Management	Data Mgmt	Oracle	Oracle Database	10g	SunSetting	Various	COTS	Oracle Database
Data & File Management	Data Mgmt	Oracle	Oracle Database	10g	SunSetting	Various	COTS	Oracle Database
Desktop/Laptop	Desktop	HP	EliteDesk	N/A	SunSetting	N/A	Hardware	Desktop Model
Desktop/Laptop	Laptop	HP	Probook	640-series	SunSetting	N/A	Hardware	Desktops and Laptops.

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
End-user Application	Human Resource Mgmt	Oracle	Oracle Ebiz iRecruitment	12.2.5	SunSetting	Gold	COTS	Received/this application has an external entry point that allows the public to browse and/or apply for jobs that is availavle 24/7 or down when ever JEA.com is down.
End-user Application	Financial Mgmt	Oracle	Hyperion	6.5	SunSetting	Bronze	COTS	
End-user Application		Oracle	Oracle Ebiz 11.5.9	11.5.9	SunSetting	Gold	COTS	
End-user Application	Imaging	Kofax	Ascent Capture	V7.5	SunSetting	Bronze	COTS	Used with eB and possibly with SharePoint
End-user Application		ACL ServicesLTD	ACL Auditing		SunSetting		COTS	Marked as Retired via Manul fix from conversion - PAS
Integration	Data Access	Oracle	Oracle Client Software	10g	SunSetting	Various	COTS	Client software
Server, Storage, & System Tools	Operating System	Red Hat	RHEL	5	SunSetting	Various	COTS	
Server, Storage, & System Tools	Operating System	Microsoft	Windows Server	2008	SunSetting	Various	COTS	
System Monitoring	Availability Mgmt	CA	Spectrum	10.2	SunSetting	Bronze	COTS	System Monitoring
◆ **Status: Researching (13)**								
Application Development	Analytics	TIBCO Software	TIBCO Data Virutualization	8.2	Researching		COTS	Platform. POC. Not in prod
Application Development	Analytics	Snowflake Computing	Snowflake Cloud	3.43.3	Researching		Cloud	AWS platform. POC. Not in prod
Big Data	Analytics	Apache Software Foundation, The	ZooKeeper	3.5.5	Researching		Cloud	AWS platform. POC. Not in prod
Big Data	Analytics	Apache Software Foundation, The	NIFI	1.9.2	Researching		Cloud	AWS platform. POC. Not in prod
Big Data	Analytics	Apache Software Foundation, The	Kafka	2.12-2.3.0	Researching		Cloud	AWS platform. POC. Not in prod
Communications	ACD/CVP/IVR	Cisco	WebEx	N/A	Researching	Bronze	Cloud	Business

Category	Key Capability	Manufacturer	Name	Product Version	▲ Status	SLA	Application type	Description
Data & File Management	Data Deduplication	HP	StoreOnce	6600	Researching	Platinum	Hardware	Disk-based deduplication solution designed to lower backup footprint
End-user Application	Drawing	Autodesk	Autodesk - ADLM		Researching	Bronze	COTS	Autodesk Network License Manager
End-user Application	Production/Generation	JEA	NEUCO Boiler Optimization Processnet		Researching	Gold	Customized COTS	
End-user Application	Geospatial	Bentley	Bentley - Interplot		Researching	Bronze	COTS	
End-user Application	Production/Generation	JEA	Operations Log (NSGS)		Researching	Bronze	Custom	
Server, Storage, & System Tools	Operating System	Red Hat	RHEL	7	Researching	Various	COTS	
System Monitoring	Help Desk	ServiceNow	Service Management Suite		Researching			