

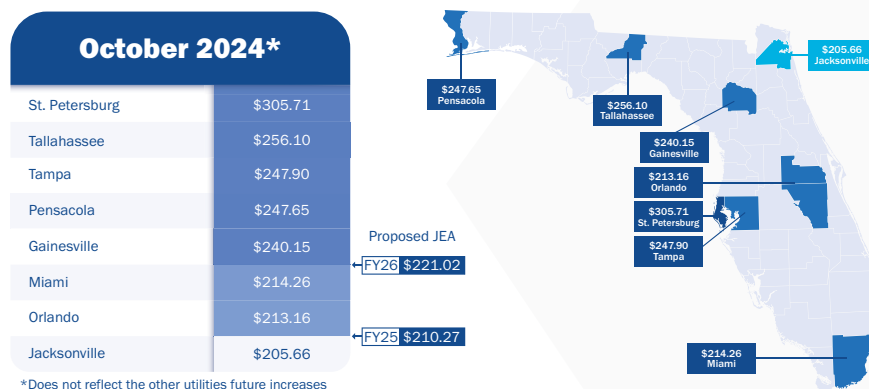


Our Commitment to Value

While Continuing to Provide Reliable Utility Services

The Future of Utility Rates

Over the past decade, the utility industry has experienced significant changes. JEA, along with other utilities, must comply with stricter regulatory requirements while managing the increasing cost of doing business and growing energy and water demands of customers. As a result, JEA is proposing electric, water and sewer rate adjustments for JEA's Board approval. The proposed adjustment will better align our revenue requirements with what it costs to serve our customers.



As a municipal utility, JEA is dedicated to keeping costs down and serving our customers with the reliable utility services they need each day.

We proudly offer the lowest combined water and electric rates in Florida among major cities, while remaining committed to investing in sustainability, new technologies and infrastructure.

Programs and Solutions to Help You Save

Although our rates will continue to be among the lowest in the state with the proposed adjustment, we understand the impact bill increases may have on some of our customers. That's why we remain committed to offering tips, programs and solutions to help customers save.



Free efficiency and irrigation assessments



Residential and business efficiency rebates



Free water conservation kits



Payment solutions to help manage utility expenses



Ways to save tips for homes and businesses



Financial assistance programs



Tools to help track consumption



Learn more at jea.com/waystosave

Rate adjustments effective 4/1/25, pending JEA Board approval.

Proposed Rate Adjustments

The proposed rate adjustments include changes to customer charges and how bills are structured. Impacts will vary across JEA's customer base. While some customers may see a bill decrease or no change, many will see slight increases to their bills.

How will my Bill be Impacted?

The average bill increase for customers will be about 3.7%. The increase is dependent on size of property, consumption, conservation and efficiency measures customers may make.

- The basic monthly charge for residential electric customers would increase from \$15.75 to \$17.50 in April 2025 and to \$19.25 in October 2025.
- The new residential rates would change from a single-tier price to a two-tier price.
- The basic monthly charge for small commercial customers would increase from \$21.00 to \$23.00 in April 2025 and to \$25.00 in October 2025.
- The energy charge for small commercial customers would increase from \$.06276 to \$.06670 in April 2025 and to \$.06813 in October 2025.

April 2025 Residential Bill Example

RATES			
	2024	April 2025 Tiers	Delta for Tiers
Basic Monthly Charge	\$ 15.75	\$ 17.50	
Energy Charge Tier 1	\$ 0.06821	\$ 0.06846	
Energy Charge Tier 2		\$ 0.08346	\$ 0.01500
Fuel Charge	\$ 0.03124	\$ 0.03345	

BILL SEGMENT IMPACTS				
Consumption kWh	Current Bill	Proposed April 2025 Tiers	Change	% Change
500	\$ 74.78	\$ 78.13	\$ 3.35	4.5%
750	\$ 103.02	\$ 107.03	\$ 4.01	3.9%
1,000	\$ 131.26	\$ 135.93	\$ 4.67	3.6%
1,250	\$ 159.49	\$ 169.18	\$ 9.69	6.1%
1,500	\$ 187.73	\$ 202.44	\$ 14.71	7.8%
2,000	\$ 244.21	\$ 268.95	\$ 24.74	10.1%
2,500	\$ 300.68	\$ 335.46	\$ 34.77	11.6%

Includes fuel, taxes and fees

April 25 Fuel Rate Forecast

October 2025 Residential Bill Example

RATES			
	April 2025	Oct 2025 Tiers	Delta for Tiers
Basic Monthly Charge	\$ 17.50	\$ 19.25	
Energy Charge Tier 1	\$ 0.06846	\$ 0.07237	
Energy Charge Tier 2	\$ 0.08346	\$ 0.08987	\$ 0.01750
Fuel Charge	\$ 0.03345	\$ 0.03417	

BILL SEGMENT IMPACTS				
Consumption kWh	April 2025 Bill	Proposed October 2025 Tiers	Change	% Change
500	\$ 78.13	\$ 82.82	\$ 4.69	6.0%
750	\$ 107.03	\$ 113.04	\$ 6.01	5.6%
1,000	\$ 135.93	\$ 143.27	\$ 7.34	5.4%
1,250	\$ 169.18	\$ 178.58	\$ 9.40	5.6%
1,500	\$ 202.44	\$ 213.89	\$ 11.45	5.7%
2,000	\$ 268.95	\$ 284.50	\$ 15.55	5.8%
2,500	\$ 335.46	\$ 355.12	\$ 19.66	5.9%

Includes fuel, taxes and fees

October 25 Fuel Rate Forecast

Water, Sewer and Potable Irrigation Rate Adjustments

JEA has not raised water rates in 13 years. However, if rates had been adjusted with inflation, water customers would be paying an average of \$32 more on their water bill. With JEA's proposed water rates, the typical customer will only pay an average of 56¢ more per month.

- The basic monthly charge for all water customers will change based on the meter size.
- Some customers may see a water and sewer rate decrease.
- The typical small multifamily unit owner will see a decrease of about 27% in their water and sewer bill.

Proposed Sewer Basic Monthly Charges

Meter Size	Current Charge	April 2025 Charge	\$ Change	October 2025 Charge	\$ Change
5/8"	\$14.10	\$15.86	\$1.76	\$17.03	\$1.16
3/4"	\$21.15	\$21.61	\$0.46	\$23.37	\$1.76
1"	\$35.25	\$33.10	▼(\$2.15)	\$36.06	\$2.96
1 1/2"	\$70.50	\$61.83	▼(\$8.67)	\$67.77	\$5.94
2"	\$112.80	\$96.31	▼(\$16.49)	\$105.83	\$9.53

Proposed Water & Potable Irrigation Basic Monthly Charges

Meter Size	Current Charge	April 2025 Charge	\$ Change	October 2025 Charge	\$ Change
5/8"	\$12.60	\$13.24	\$0.64	\$13.60	\$0.36
3/4"	\$18.90	\$17.67	▼(\$1.23)	\$18.23	\$0.56
1"	\$31.50	\$26.53	▼(\$4.97)	\$27.48	\$0.95
1 1/2"	\$63.00	\$48.70	▼(\$14.80)	\$50.63	\$1.93
2"	\$100.80	\$75.29	▼(\$25.51)	\$78.40	\$3.11



To learn more about the proposed rate adjustments, visit jea.com/value.

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