



Preferred Backflow Preventer Vendor Program CODE OF CONDUCT

Protection of the public water supply requires proper installation and annual testing of backflow preventers for designated commercial and residential water service points. JEA’s Preferred Backflow Preventer Vendor program is a voluntary program for companies licensed/certified to test, repair and install backflow preventers. The program generates a list of qualified service providers for JEA’s water customers to ensure the required backflow preventers are installed properly and tested annually.

Program Requirements

- **Hold current certification in backflow preventer testing.** If repairs are made, repairer must hold current backflow preventer repair and maintenance certification or a certified plumbing license. Test reports will not be accepted without current certification from an agency or institution that adheres to the AWWA’s *Recommended Practice for Backflow Prevention and Control Manual of Water Supply Practices, M14*, which describes classroom instruction and proficiency standards for original and renewal certifications.
- **Provide evidence of proper license and/or certification**
 - Test and perform limited repair (certificate)
 - Test/replace/install (licensed plumber, irrigation contractor or underground utility contractor)
- **Agree to tag backflow preventer.** Tag must be water resistant and contain, as a minimum amount of information, company name, certification date and name of certified tester.
- **Agree to submit test report form to JEA** for customers in a timely manner and submit electronic reports when that option becomes available.
- **Must submit completed Preferred BFP Vendor Application.**
- **Must not falsify the results of backflow preventer field tests** (inappropriate activity includes, but is not limited to, signing reports for tests the individual did not perform; making unneeded repairs; performing tests without required certification; using improper field test procedures; using unauthorized backflow preventers; using backflow test equipment not in calibration or not re-calibrated within the last 12 months).
- **Must inform customer of failed test.** All failed test reports must be submitted. The same report may be used to record repairs and passed results.

JEA will randomly audit a representative sampling of backflow preventer tests to determine compliance with this Code of Conduct.

Program Benefits for Preferred Vendors

- Participation demonstrates vendor meets the highest professional standards.
- Participation provides increased exposure:
 - Name is on list of program participants included with all compliance mailings to customers.
 - Name is listed on JEA Cross Connection Control Web site at jea.com/business/services/cccp/index.asp.

I certify that I accept responsibility for the named company and its testers, repairers and installers in executing this agreement and accept the conditions of this Code of Conduct for participating in JEA’s Preferred Backflow Preventer Vendor Program. I understand that failure to comply with the Code of Conduct may result in removal from the program.

Signature: _____ Date: _____

Print/Type Name: _____ Company: _____

Certifications: _____

Street number and name: _____ City, State, ZIP _____

Phone: _____ Fax: _____ E-mail: _____